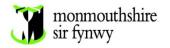
Public Document Pack



Neuadd Y Sir Y Rhadyr Brynbuga NP15 1GA

Dydd Mercher, 5 Chwefror 2020

Hysbysiad o gyfarfod

Pwyllgor Archwilio

Dydd Iau, 13eg Chwefror, 2020 at 2.00 pm, Neuadd Y Sir, Y Rhadyr, Brynbuga, NP15 1GA

AGENDA

Item No	Item	Pages
1.	Ymddiheuriadau am absenoldeb	
2.	Datganiadau o Fuddiant	
3.	Fforwm Agored i'r Cyhoedd	
4.	Nodi'r Rhestr Weithredu o'r cyfarfod diwethaf	1 - 2
5.	Adroddiad Cynnydd Archwilio Mewnol - Chwarter 3	3 - 12
6.	Adroddiad Polisi a Strategaeth y Trysorlys (Atodiad D i ddilyn)	13 - 44
7.	Asesiad Risg Strategol Awdurdod Cyfan	45 - 80
8.	Blaengynllun Gwaith	81 - 88
9.	Cadarnhau cofnodion y cyfarfod blaenorol	89 - 94
10.	I gadarnhau dyddiad y cyfarfod nesaf fel 19eg Mawrth 2020	

Paul Matthews Prif Weithredwr

CYNGOR SIR FYNWY

MAE CYFANSODDIAD Y PWYLLGOR FEL SY'N DILYN:

Cynghorwyr Sir: P White

P. Clarke
A. Easson
M.Feakins
J. Higginson
M.Lane

P. Murphy V. Smith B. Strong J.Watkins S.B. Jones

Gwybodaeth Gyhoeddus

Mynediad i gopïau papur o agendâu ac adroddiadau

Gellir darparu copi o'r agenda hwn ac adroddiadau perthnasol i aelodau'r cyhoedd sy'n mynychu cyfarfod drwy ofyn am gopi gan Gwasanaethau Democrataidd ar 01633 644219. Dylid nodi fod yn rhaid i ni dderbyn 24 awr o hysbysiad cyn y cyfarfod er mwyn darparu copi caled o'r agenda hwn i chi.

Edrych ar y cyfarfod ar-lein

Gellir gweld y cyfarfod ar-lein yn fyw neu'n dilyn y cyfarfod drwy fynd i www.monmouthshire.gov.uk neu drwy ymweld â'n tudalen Youtube drwy chwilio am MonmouthshireCC. Drwy fynd i mewn i'r ystafell gyfarfod, fel aelod o'r cyhoedd neu i gymryd rhan yn y cyfarfod, rydych yn caniatáu i gael eich ffilmio ac i ddefnydd posibl y delweddau a'r recordiadau sain hynny gan y Cyngor.

Y Gymraeg

Mae'r Cyngor yn croesawu cyfraniadau gan aelodau'r cyhoedd drwy gyfrwng y Gymraeg neu'r Saesneg. Gofynnwn gyda dyledus barch i chi roi 5 diwrnod o hysbysiad cyn y cyfarfod os dymunwch siarad yn Gymraeg fel y gallwn ddarparu ar gyfer eich anghenion.

Nodau a Gwerthoedd Cyngor Sir Fynwy

Ein diben

Adeiladu Cymunedau Cynaliadwy a Chydnerth

Amcanion y gweithiwn tuag atynt

- Rhoi'r dechrau gorau posibl mewn bywyd i bobl
- Sir lewyrchus a chysylltiedig
- Cynyddu i'r eithaf botensial yr amgylchedd naturiol ac adeiledig
- Llesiant gydol oes
- Cyngor gyda ffocws ar y dyfodol

Ein Gwerthoedd

Bod yn agored. Rydym yn agored ac yn onest. Mae pobl yn cael cyfle i gymryd rhan mewn penderfyniadau sy'n effeithio arnynt, dweud beth sy'n bwysig iddynt a gwneud pethau drostynt eu hunain/eu cymunedau. Os na allwn wneud rhywbeth i helpu, byddwn yn dweud hynny; os bydd yn cymryd peth amser i gael yr ateb, byddwn yn esbonio pam; os na allwn ateb yn syth, byddwn yn ceisio eich cysylltu gyda'r bobl a all helpu - mae adeiladu ymddiriedaeth ac ymgysylltu yn sylfaen allweddol.

Tegwch. Darparwn gyfleoedd teg, i helpu pobl a chymunedau i ffynnu. Os nad yw rhywbeth yn ymddangos yn deg, byddwn yn gwrando ac yn esbonio pam. Byddwn bob amser yn ceisio trin pawb yn deg ac yn gyson. Ni allwn wneud pawb yn hapus bob amser, ond byddwn yn ymrwymo i wrando ac esbonio pam y gwnaethom weithredu fel y gwnaethom.

Hyblygrwydd. Byddwn yn parhau i newid a bod yn hyblyg i alluogi cyflwyno'r gwasanaethau mwyaf effeithlon ac effeithiol. Mae hyn yn golygu ymrwymiad gwirioneddol i weithio gyda phawb i groesawu ffyrdd newydd o weithio.

Gwaith Tîm. Byddwn yn gweithio gyda chi a'n partneriaid i gefnogi ac ysbrydoli pawb i gymryd rhan fel y gallwn gyflawni pethau gwych gyda'n gilydd. Nid ydym yn gweld ein hunain fel 'trefnwyr' neu ddatryswyr problemau, ond gwnawn y gorau o syniadau, asedau ac adnoddau sydd ar gael i wneud yn siŵr ein bod yn gwneud y pethau sy'n cael yr effaith mwyaf cadarnhaol ar ein pobl a lleoedd.



Agenda Item 4

Audit Committee Actions 9th January 2020

Agenda Item:	Subject	Officer	Outcome
3	Performance	Chief Officer,	Response to Audit Committee
(c/f 25 th July 2019)	management	Resources	members via e-mail to provide
			update regarding performance
			management arrangements/
			annual staff appraisal process.
			A full report to be presented
			after the outturn period.
3	Self-Evaluation	Chief Internal	Send questionnaire to
		Auditor	Committee Members
10	Forward Work Plan	Chief Officer	Populate plan
		Resources	
13	Unfavourable Audit	Head of People	Report for the next meeting
	Opinions	Services	requested with immediate
			responses to the IA
			recommendations
15	Restricted Item:	Chair and Chief	Invite Appropriate Officer to
	Unfavourable	Internal Auditor	attend next Audit Committee
	opinions		meeting



Agenda Item 5



SUBJECT: INTERNAL AUDIT SECTION

Progress Reports for 9 Months into 2019/20

DIRECTORATE: Resources

MEETING: Audit Committee
DATE: 13 February 2020
DIVISION/WARDS AFFECTED: All

1. PURPOSE

To consider the adequacy of the internal control environment within the Council based on the outcomes of audit reviews and subsequent opinions issued to the 31st December 2019.

To consider the performance of the Internal Audit Section over the first 9 months of the current financial year.

2. RECOMMENDATION(S)

That the Committee note the audit opinions issued.

That the Committee note the progress made by the Section towards meeting the 2019/20 Operational Audit Plan and the Section's performance indicators at the 9 months stage of the financial year.

3. KEY ISSUES

- 3.1 The Section has started to undertake its programme of audits in accordance with the 2019/20 agreed Operational Audit Plan.
- 3.2 This report gives brief details of the work undertaken in the year to date. The report also gives details of the Section's performance indicators for the 9 months to 31st December 2019.
- 3.3 The Public Sector Internal Audit Standards came into force in April 2013 (updated March 2017) which the Internal Audit team needs to demonstrate it is compliant with; these replaced the former Code of Practice for Internal Audit within Local Government.
- 3.4 A requirement of the PSIAS is for the Internal Audit team to be externally assessed once every five years to ensure compliance with these Standards. The Welsh Chief Auditors' Group proposed an option of a peer review in order to meet the requirements of this external

assessment, which has been agreed by respective S 151 Officers of local authorities in Wales. Monmouthshire's peer review took place during 2017/18 with the outcome being that the team is generally compliant; no significant areas of non compliance.

3.5 The 2019/20 Draft Audit Plan was agreed by the Audit Committee on 14th March 2019; final approved on 13th June 2019.

4. REASONS

- 4.1 Since the start of the financial year, the Internal Audit Section has completed 45 audit jobs to draft stage from its 2019/20 Operational Audit Plan; 16 of these being opinion related and these are shown in the table at Appendix 1. The team was involved with grant claim certification during Q2.
- 4.2 In relation to the normal audit opinion related reports, 16 have been issued in draft by the end of the 3rd Quarter; 1 provided *Substantial Assurance*, 5 *Considerable Assurance*, 3 *Reasonable Assurance* and 7 *Limited Assurance*. One report related to the AGS where no opinion was given, but this forms part of the Council's annual financial statements and financial advice was given in several areas; work was also undertaken on the National Fraud Initiative (NFI). The team was involved with auditing grant claims which they have certified as either *qualified* or *unqualified*.
- 4.3 The definitions of the four internal audit opinions and the finding ratings used by the Section are provided at Appendix 2 for Members' information.
- 4.4 Finalisation work from 2018/19 continued; of the 26 reviews at draft report stage at 31 March 2018, 22 have subsequently been finalised.
- 4.5 Audit management have also been involved with 3 ongoing special investigations to date this year, some of which have continued from 2018/19; these are often very sensitive and time consuming. Work has been undertaken on 3 unplanned areas, providing additional advice and support for service managers.
- 4.6 Appendix 3 of the report gives details of the Section's performance indicators as at 31st December 2019.
- 4.7 Of the finalised audit reviews, the acceptance of audit recommendations was good at 98%.
- 4.8 Draft reports have taken 30 days to issue following completion of audit work and the review process. It has taken 22 days to issue final reports following the receipt of management comments.

- 4.9 Getting audit reports out to service managers are key indicators. The audit management will endeavour to continue to turnaround the work within the target time set for draft and final reports.
- 4.10 The percentage coverage of the audit plan at 51% (53% 2018/19) is slightly lower than the same period of the previous year and in line with the profiled target of 50% at this stage of the financial year. Management will keep this indicator under careful review for the rest of the year to ensure that the audit coverage by the year end is as comprehensive as possible. The operational plan will be re-prioritised to ensure the higher risk areas are covered by the year end if resources become an issue.
- 4.11 The team started the year with a full complement of staff in the team.
- 4.12 In Quarter 1 the team was involved with the verification and validation of the Council's annual performance indicators before they were submitted to Welsh Government. The team is also involved with the administration of the National Fraud Initiative (NFI) data sets on behalf of the Council.

5. SERVICE MANAGEMENT RESPONSIBILITIES

- 5.1 Heads of Service and service managers are responsible for addressing any weaknesses identified in internal systems and demonstrate this by including their management responses within the audit reports. When management agree the audit action plans they are accepting responsibility for addressing the issues identified within the agreed timescales.
- 5.2 Ultimately, managers within MCC are responsible for maintaining adequate internal controls within the systems they operate and for ensuring compliance with Council policies and procedures. All reports, once finalised, are sent to the respective Heads of Service for information and appropriate action where necessary.

6. FOLLOW UP AUDIT REVIEWS

Where 'Limited Assurance' opinions are issued, they are followed up within a twelve month timescale to ensure that the agreed actions have been taken by management and that the internal control systems are improved. These will be reported separately to the Audit Committee.

7. RESOURCE IMPLICATIONS

None.

8. CONSULTEES

Chief Officer Resources

Results of Consultation:

N/A

9. BACKGROUND PAPERS

Operational Audit Plan 2019/20

10. AUTHORS AND CONTACT DETAILS

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AUDIT COMMITTEE FEBRUARY 2020

INTERNAL AUDIT SECTION PROGRESS REPORT 2019/20 – 9 MONTHS

APPENDIX 1

Internal Audit reviews from the 2019/20 Operational Audit Plan where fieldwork has been completed and/or final reports issued since 1/4/19 are listed in the table below.

Internal Control Opinions give the auditor's overall conclusion on the control environment operating in each system/establishment under review. Opinions range from Substantial Assurance through to Limited Assurance.

Draft issued indicates that a draft report has been issued and a response is awaited from the client before the report can be finalised.

Status of reports as at 31st December 2019

Internal Audit Services - Management Information for 2019/20 - Quarter 3

Opinion Summary	
Substantial	1
Considerable	5
Reasonable	3
Limited	7
Total	16

Job number	Directorate	Service	Job Name	Risk Rating / Priority	Opinion given
		Policy &	National Performance		
P1920/28	Enterprise	Governance	Indicators	Medium	Substantial
	Children &				
P1920/08	Young People	Schools	Ysgol Y Fenni	Low	Considerable
		Tourism, Leisure	Youth Service		
P1920/24	Enterprise	& Culture	Follow-up	Medium	Considerable
			Term Time Working - new contractual		
P1920/48	Resources	People	arrangements	Medium	Considerable
P1920/52	Resources	Finance	Creditors 2018/19	Medium	Considerable
P1920/53	Resources	Finance	Cashiers	Medium	Considerable
		Commercial & Integrated Landlord	Investment Property		
P1920/60	Resources	Services	Acquisitions	High	Reasonable

Job				Risk Rating /	
number	Directorate	Service	Job Name	Priority	Opinion given
P1920/84	Corporate	Cross Cutting	Compliance with Bribery Act Follow-	High	Reasonable
F1320/84	Corporate	Cross Cutting	up General Data	Tilgii	Reasonable
P1920/85	Corporate	Cross Cutting	Protection Regulation	High	Reasonable
	Children &		Llandogo Primary		
P1920/09	Young People	Schools	School	Low	Limited
54020/40	Children &		Castle Park	l .	Limited
P1920/10	Young People	Schools	Primary School	Low	(Final)
P1920/25	Enterprise	Tourism, Leisure & Culture	Caldicot Castle Follow-up	Medium	Limited
P1920/34	Enterprise	Passenger Transport Unit	PTU Vehicle Maintenance	High	Limited
P1920/62	Resources	Commercial & Integrated Landlord Services	Procurement (Food) Follow-up	High	Limited
P1920/66	Social Care & Health	Integrated Services	Direct Payments	Medium	Limited
P1920/80	Corporate	Cross Cutting	Business Continuity	High	Limited
	Children &		Pupil Deprivation		
P1920/03	Young People	Standards	Grant	Low	Unqualified
	Children &		Outside School		
P1920/04	Young People	Standards	Childcare Grant	Low	Unqualified
P1920/68	Social Care & Health	Integrated	Supporting People Grant - Outcomes	High	Unqualified
r 1320/00		Services	Data (July) Supporting People	TIISH	Onquanneu
P1920/69	Social Care & Health	Integrated Services	Grant - Financial Data (Sept)	Medium	Unqualified
-			, , ,		·
P1920/02	Children & Young People	Standarda	Education Improvement Grant	Medium	Qualified
1 1320/02	Tourig reopie	Standards	Grant	IVICUIUIII	Quanneu

Non – opinion / Added Value Audit Work

Job				
number	Directorate	Service	Job Name	Opinion
P1920/05	Children & Young People	Standards	Monitoring Implementation of Audit Recommendations	Not applicable
		Ctarracrac	Monitoring Implementation of Audit	
P1920/14	Children & Young People	Schools	Recommendations	Not applicable
P1920/15	Children & Young People	Schools	Audit Advice	Not applicable
P1920/17	Children & Young People	CYP Resources	Audit Advice	Not applicable
P1920/20	Enterprise	Business Growth & Enterprise	Audit Advice	Not applicable
P1920/27	Enterprise	Tourism, Leisure & Culture	Audit Advice	Not applicable
P1920/29	Enterprise	Policy & Governance	Local Performance Indicators	Not applicable
P1920/32	Entorpriso	Planning, Housing & Place	Monitoring Implementation of Audit	Not applicable
P1920/33	Enterprise Enterprise	Shaping Planning, Housing & Place Shaping	Recommendations Audit Advice	Not applicable Not applicable
P1920/36	Enterprise	Passenger Transport Unit	Audit Advice	Not applicable
P1920/41	Enterprise	Transport Waste &	Audit Advice	Not applicable
P1920/42	Enterprise	Street Operations Highways &	Audit Advice	Not applicable
P1920/44	Enterprise	Flood Management	Audit Advice	Not applicable
P1920/50	Resources	People	Audit Advice	Not applicable
P1920/51	Resources	Digital Programme Office	Audit Advice	Not applicable
P1920/58	Resources	Einanaa	Monitoring Implementation of Audit	Not applicable
L 1970/ 29	Resources	Finance	Recommendations	Not applicable
P1920/59	Resources	Finance	Audit Advice	Not applicable

Job				
number	Directorate	Service	Job Name	Opinion
P1920/63	Resources	Commercial & Integrated Landlord Services	Monitoring Implementation of Audit Recommendations	Not applicable
P1920/64	Resources	Commercial & Integrated Landlord Services	Audit Advice	Not applicable
P1920/65	Resources	Business Planning & Redesign	Audit Advice	Not applicable
P1920/70	Social Care & Health	Integrated Services	Audit Advice	Not applicable
P1920/72	Social Care & Health	Children's Services	Audit Advice	Not applicable
P1920/75	Social Care & Health	Public Protection	Audit Advice	Not applicable
P1920/79	Corporate	Cross Cutting	Annual Governance Statement	Not applicable

Internal Audit Opinions

Each report contains an opinion which is an overall assessment of the control environment reviewed.

	Substantial level of assurance.
SUBSTANTIAL	Very well controlled, with numerous strengths identified and any risks being less significant in nature.
	Considerable level of assurance
CONSIDERABLE	Generally well controlled, although some risks identified which should be addressed.
	Reasonable level of assurance.
REASONABLE	Adequately controlled, although risks identified which could compromise the overall control environment. Improvements required.
	Limited level of assurance.
LIMITED	Poorly controlled, with unacceptable levels of risk. Fundamental improvements required urgently.

The table below summarises the finding ratings used during our audits:

RATING	RISK DESCRIPTION	IMPACT
1	Significant	(Significant) – Major / unacceptable risk identified. Risks exist which could impact on the key business objectives. Immediate action required to address risks.
2	Moderate	(Important) – Risk identified that requires attention. Risks identified which are not business critical but which require management attention as soon as possible.
3	Minor	(Minimal) – Low risk partially mitigated but should still be addressed. Audit comments highlight a suggestion or idea that management may want to consider.
4	Strength	(No risk) – Good operational practices confirmed. Well controlled processes delivering a sound internal control framework.

For grant claim audits:

Unqualified opinion - the terms and conditions of the grant were generally complied with:

Qualified opinion - the terms and conditions of the grant were not fully complied with; the identified breaches of terms and conditions will be reported to the grantor and internally to relevant Head of Service/Chief Officer.

AUDIT COMMITTEE FEBRUARY 2020

INTERNAL AUDIT SECTION PROGRESS REPORT 2019/20 – 9 MONTHS

APPENDIX 3

Performance Indicators

	2018/19	Q1	Q2	Q3	Q4	Target
1	Percentage of planned audits completed	17%	30%	53%	84%	82%
2	Percentage of audits completed within planned time	N/A	100%	67%	64%	67%
3	Average no. of days from audit closing meeting to issue of a draft report	3 days	4 days	10 days	9 days	17 days
4	Average no. of days from receipt of response to draft report to issue of the final report	12 days	17 days	16 days	18 days	5 days
5	Percentage of recommendations made that were accepted by the clients	100%	98%	99%	98%	95%
6	Percentage of clients at least 'satisfied' by audit process	100%	100%	100%	100%	95%
7	Percentage of directly chargeable time (actual v planned)	112%	108%	108%	107%	100%
8	Number of special investigations	2	4	5	5	

N /A - not available

	2019/20	Q1	Q2	Q3	Q4	Target
1	Percentage of planned audits completed	11%	27%	51%		50% (84% pa)
2	Percentage of audits completed within planned time	N/A	70%	60%		60%
3	Average no. of days from audit closing meeting to issue of a draft report		2 days	30 days		12 days
4	Average no. of days from receipt of response to draft report to issue of the final report		23 days	22 days		5 days
5	Percentage of recommendations made that were accepted by the clients	98%	98%	98%		90%
6	Percentage of clients at least 'satisfied' by audit process	N/A	100%	100%		90%
7	Percentage of directly chargeable time (actual v planned)	90%	98%	94%		100%
8	Number of special investigations	2	3	3		



REPORT

SUBJECT: Treasury Policy and Strategy Report 2020/21

DIRECTORATE: Resources

MEETING: Audit Committee DATE: 13th February 2020

DIVISION/WARDS AFFECTED: Countywide

1. Purpose:

- 1.1 Treasury management is the management of the Authority's cash flows, borrowing and investments, and the associated risks.
- 1.2 The purpose of this report is to agree the 2020-21 Treasury policy and Strategy for officers to follow. This is to ensure that an appropriate level of care is taken of the Authority's funds and that a prudent budget is set to cover these activities.

2. Recommendations:

- 2.1 That Audit Committee considers and endorses
 - The proposed Treasury Management and Minimum Revenue Provision Policy Statement for 2020/21 (Appendix 1) and
 - The proposed Treasury Management Strategy 2020/21 (Appendix 2) including the Investment & Borrowing Strategies.

for onward circulation and approval by full Council.

- 2.2 That Audit Committee continues to review the Council's treasury activities on behalf of the Council by receiving the mid-year report and year-end report.
 - 3 Treasury Management Policy Statement and Treasury Management Strategy
- 3.1 As stated in the treasury management policy statement, the Council adopts the key recommendations of CIPFA's Code of Practice for Treasury Management in the Public Services (the "Code") (as revised in 2017) which is designed to provide effective control of the risks of treasury management activities, prioritising security and liquidity of investments above yield. It includes the requirement for a number of treasury management indicators.

- 3.2 The Audit Committee in its role as the Council's delegated body must receive as a minimum a semi-annual report and an annual report after its close on treasury management activities. This condition continues to be met by existing practices
- 3.3 Similarly, the Treasury management strategy is traditionally considered by Audit Committee and volunteered to full Council for approval. The Code now requires that full Council also approve annually an Investment Strategy. It is proposed to include the Investment strategy within the Treasury strategy and for Audit Committee to continue to review proposals and endorse or otherwise the Strategy for approval by full Council. Appendix 2 contains the Councils detailed proposed investment strategy.
- 3.4 Overall responsibility for treasury management remains with the Full Council. In effect, that body delegates the execution and administration of treasury management decisions to the Director of Finance (S151 officer) or deputy who will act in accordance with the treasury management policy statement (Appendix 1) and treasury management practices and CIPFA's Standard of Professional Practice on treasury management.
- 3.5 The Council also adheres to the Prudential Code for Capital Finance in Local Authorities (as revised in 2017) which outlines requirements for the manner in which capital spending plans are to be considered and approved. Authorities are required to demonstrate value for money when borrowing in advance of need and ensure the security of such funds. The Prudential Code further requires the Council to set a number of prudential indicators, which are included as part of the capital budget considerations. They are included in Annex C here for information.
- 3.6 The revised Prudential Code and Treasury Management Code were issued in 2017. The LA (Capital Finance and Accounting) (Wales) (Amendment) Regulations 2018 came into force in March 2018. The Welsh Government Guidance on Local Government Investments has been revised in 2019 and comes into force for the 2020/21 financial year. Changes required by these codes are incorporated into the 2020/21 Treasury Strategy and sits alongside the Authority's Capital Strategy which was approved by Council on 19th September 2019.
- 3.7 The PWLB increased its lending rates, which are set by reference to UK gilts, by 1% in October 2019. Due to the economic backdrop in the UK and worldwide, in the previous year gilt interest rates had fallen by almost as much, possibly increasing the demand for PWLB borrowing by Local authorities during that year. The treasury team will look at alternative options for borrowing as the need arises.

4 Other Considerations influencing the strategy

- 4.1 The section on External context within the treasury strategy in Appendix 2, Section 2 explains the backdrop which has been considered when setting the limits for borrowing & investing. These include:
 - The effect of the Brexit process on Sterling, GDP, Inflation the Bank of England base rate and UK growth & the likelihood that European banks may create UK subsidiaries to trade in the UK.

- Growth in Europe remains soft and in the US, the Federal Reserve began easing monetary policy in 2019 so an upward impact on UK interest rates and growth are not expected during the coming year.
- Achieving a balanced budget continues to be a challenge for the council, so the Authority continued with its investments in strategic pooled funds, investing a total of £3m, to increase returns whilst maintaining a prudent level of security. The income return to date has been above 4%.
- 4.2 The limits proposed in the 2020/21 treasury strategy have not changed significantly from the 2019/20 strategy which means that most of our investments will be limited to £2 million per counterparty see table 3 'Approved Investment counterparties & Limits' in Appendix 2. The counterparty rating limits and investment maturities in this table are ultimate limits and are further informed by bespoke periodic advice from our treasury advisers as to sustainability and financial robustness of specific counterparties.

5 Annual Minimum Revenue Provision (MRP) Policy Statement

- 5.1 The annual Minimum Revenue Provision is the mechanism used for spreading the capital expenditure financed by borrowing over the years to which benefit is provided. Regulations state that the authority must calculate for the current financial year an amount of minimum revenue provision which it considers to be prudent. In addition there is the requirement for an Annual Minimum Revenue Provision Policy Statement to be drafted and submitted to full Council. This is attached in Appendix 1.
- 5.2 The Welsh Government issued revised MRP guidance in 2018. This is taken into account by the MRP Statement and Policy.

6 Reasons:

- 5.1 The Authority is required to produce a treasury management policy and strategy and an annual investment strategy in order to comply with the Chartered Institute of Public Finance and Accountancy's Code of Practice for Treasury Management in Public Services (the "CIPFA TM Code").
- 5.2 The Authority is required to produce an MRP policy statement in order to comply with the Local Authorities (Capital Finance and Accounting) (Wales) Regulations, last amended in 2018.

7 Resource Implications:

5.3 In summary, the Treasury Policy and Strategy remains very similar to previous years, such that the Council remains a net borrower, and utilises internal resources to reduce net borrowing costs, known as internal borrowing.

- In order to keep the Authority's borrowing costs lower, the external borrowing total is split fairly equally between long and short term recurrent borrowing. The short term borrowing achieves a reduction in cost but causes an increase in interest rate risk. Although interest rates could rise, it is not expected that short term rates over the MTFP window will exceed current long term rates. The Treasury team continues to optimise its loans and investments to reduce the net cost of borrowing/investing while ensuring that security and liquidity levels are maintained at a suitable level and the various risks are properly managed.
- 5.5 The levels of Treasury debt and investments at the 31st December 2019 are provided in Annex B.
- 5.6 The medium-term treasury budgets contained within the 2020/21 revenue budget proposals to be presented to Council shortly, were constructed in accordance with the strategy documents appended to this report. Consequently there are no additional resource implications directly arising from this report.

The Council's indicative treasury budgets for the next 4 years are:

Subjective Classification	Indicative Base Budget 2020/21	Indicative Base Budget 2021/22	Indicative Base Budget 2022/23	Indicative Base Budget 2023/24
Interest and Investment Income	(251,639)	(249,809)	(251,541)	(253,032)
Interest Payable and Similar Charges	4,019,724	4,049,335	4,156,636	4,075,909
Charges required under Regulation (MRP)	6,455,882	6,195,975	6,332,859	6,765,008
Related Evidence based pressures & Disinvestments	(205,000)	219,000	331,000	90,000
Total Treasury Budgets	10,018,967	10,214,501	10,568,954	10,677,885

- 5.7 However there are some key future financial risks on medium-term treasury budgets concerning:
 - The capital medium term financial plan for 2020/21 has been shared with members as part of the capital budget setting process which won't conclude until February/March. Should additions be required funded from borrowing, then Treasury figures and consequences on capital financing requirement and external borrowing requirement would need to be recast.
 - The risks associated with rising interest rates are indicated in the Treasury Strategy by the Interest rate risk indicator & limit. This figure is a full 12 month impact on all of the Authority's variable rate loans and loans maturing in the following 12 months, being impacted by a 1% rise in interest rates irrespective of their maturity date. A 1% rise is not considered likely as the Bank of England Base Rate has been 0.5% since March 2009 falling to 0.25% briefly & then rising to 0.75% in August 2018. Further rises have been debated since then but are only expected to be small and gradual if they occur at all. The Authority's treasury management adviser Arlingclose is forecasting that Bank Rate will remain at 0.75% until the end of 2022. A 1% increase from the current level over the MTFP window would be very

unexpected. The limit for this Interest rate Indicator has been set at £825,000, higher than the forecast for this indicator over the next 2 years. It should be noted that this indicator could only be reduced by less borrowing which would be difficult to implement or fixing external borrowing costs by taking out more expensive longer term loans. The anticipated future net borrowing costs for the Authority based on anticipated borrowing levels and at forecast rates is incorporated into the 2020/21 Revenue MTFP.

 The Authority continues to make plans to assess the capital receipts which can be obtained from selling property assets. Without these receipts being available to fund capital expenditure, new capital programs will have to be funded by additional borrowing.

8 Equality Impact Assessment

There is no equality impact arising directly from this report.

9 Sustainable Development Implications:

None

10 Background Papers:

Appendix 1 – Treasury Management & Minimum Revenue Provision (MRP) Policy Statement 2020/21

Appendix 2 – Treasury Management Strategy Statement 2020/21 including the Investment & Borrowing Strategies

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TREASURY MANAGEMENT POLICY STATEMENT AND MINIMUM REVENUE PROVISION POLICY STATEMENTS 2020/21

1 TREASURY MANAGEMENT POLICY STATEMENT

- 1.1 The Council is required by law to have regard to CIPFA's Treasury Management in the Public Services: Code of Practice 2017 (The Code)...
- 1.2 Accordingly, the Council will create and maintain, as the cornerstones for effective treasury management:-
 - A treasury management policy statement, stating the policies, objectives and approach to risk management of its treasury management activities
 - Suitable treasury management practices (TMPs), setting out the manner in which the Council will seek to achieve those policies and objectives, and prescribing how it will manage and control those activities.
- 1.3 The revised code allows the Audit Committee to approve the treasury strategy providing the Authority produces a capital strategy, while being clear that overall responsibility remains with full council. Full Council is required to approve the investment strategy which is currently included in the same document as the treasury policy and treasury strategy so the combined document will continue to be approved by full Council in the current year.
- 1.4 The Council delegates responsibility for the implementation, monitoring and scrutiny of its treasury management policy, strategy and practices to the Audit Committee and for the execution and administration of treasury management decisions to the Director of Finance (S151 officer), who will act in accordance with the organisation's policy statement and TMPs and CIPFA's Standard of Professional Practice on Treasury Management.
- 1.5 As a minimum, the Audit Committee will receive reports on its treasury management policies, practices and activities including, an annual strategy and plan in advance of the year, and a semi-annual report, mid year and an annual report after its close.

2. POLICIES AND OBJECTIVES OF TREASURY MANAGEMENT ACTIVITIES

- 2.1 The Council defines its treasury management activities as:
 - "The management of the Council's investments, borrowing and cash flows, its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks."
- 2.2 This Council regards the successful identification, monitoring and control of risk to be the prime criteria by which the effectiveness of its treasury management activities will be measured. Accordingly, the analysis and reporting of treasury

- management activities will focus on their risk implications for the organisation, and any financial instruments entered into to manage these risks.
- 2.3 This Council acknowledges that effective treasury management will provide support towards the achievement of its business and service objectives. It is therefore committed to the principles of achieving value for money in treasury management, and to employing suitable performance measurement techniques, within the context of effective risk management."

As CIPFA states the policy statement should also include the Council's high level policies for borrowing and investments:

- 2.4 The Council's borrowing will be affordable, sustainable and prudent and consideration will be given to the management of interest rate risk, refinancing risk and budgetary risk. The source from which the borrowing is taken and the type of borrowing should allow the Council transparency and control over its debt.
- 2.5 The Council's primary objective in relation to investments remains the security of capital. The liquidity or accessibility of the Authority's investments followed by the yield earned on investments remain important but are secondary considerations.

3. Approach to Risk Management

3.1 This section identifies the risks that the Council faces as a result of it undertaking treasury management activities.

Liquidity risk
Credit (or counterparty) risk
Interest rate risk
Inflation rate risk
Exchange rate risk
Market risk
Refinancing risk
Procedural risk
Legal and regulatory risk

The Council manages these down to an acceptable level within the regulatory framework through the consideration and application of its treasury strategy and appropriate monitoring against agreed treasury & prudential indicators and limits.

4. MRP Policy Statement 2020/21

4.1 Where the Authority finances capital expenditure by debt, it must put aside resources to repay that debt in later years. The Welsh Government's Guidance on Minimum Revenue Provision most recently issued in 2018 places a duty on local authorities to make a prudent provision for debt redemption. Local authorities are required to "have regard" to such Guidance under section 21(1A) of the Local Government Act 2003.

- 4.2 In line with WG guidance, this annual MRP Statement will be submitted to Council before the start of the 2020/21 financial year. If it is ever proposed to vary the terms of the original MRP Statement during the year, a revised statement should be put to Authority at that time.
- 4.3 Authorities are permitted discretion in terms of the charge levied, albeit within certain parameters. A "prudent" period of time for debt repayment is defined as being one which reflects the period over which the associated capital expenditure provides benefits or, in the case of borrowing supported by Government Revenue Support Grant, reasonably commensurate with the period implicit in the determination of that grant.
- 4.4 MRP options recommended in the Guidance include:

Option 1: Regulatory Method

Option 2: CFR Method

Option 3: Asset Life Method

Option 4: Depreciation Method

Note: This does not preclude other prudent methods.

MRP in 2020/21:

4.5 Options 1 and 2 can only be used for supported Non-HRA capital expenditure funded from borrowing (i.e. financing costs deemed to be supported through Revenue Support Grant from Central Government). Methods of making prudent provision for unsupported Non-HRA capital expenditure include Options 3 and 4 (which may also be used for supported Non-HRA capital expenditure if the Authority chooses).

4.6 MRP on Supported Borrowing funded Expenditure

The Authority's policy is to apply Option 3, the Asset life method in respect of supported capital expenditure funded from borrowing. The charge will be 2% per annum, equivalent to equal installments over a 50 year life.

4.7 MRP on Unsupported Borrowing funded Expenditure

The Authority's policy is to apply Option 3, the Asset life method in respect of unsupported capital expenditure funded from borrowing. The MRP is calculated on an annuity basis within the asset life method, whereby the MRP element increases over time to reflect a consistent charge over life of the assets taking into account the real value of money. The first MRP charge will be in the year after the asset becomes operational. MRP on purchases of freehold land will be charged over 50 years. MRP on expenditure not related to fixed assets but which has been capitalised by regulation or direction will be charged over 20 years.

These lives may be reduced if it is prudent to do so because the resultant income stream or useful life to the Authority is shorter.

4.8 MRP in respect of leases and PFI

MRP in respect of leases and Private Finance Initiative schemes brought on Balance Sheet under the CIPFA Accounting Code of Practice will match the annual principal repayment for the associated deferred liability.

- 4.9 For capital expenditure loans to third parties that are repaid in annual or more frequent instalments of principal, the Council may make nil MRP, but will instead apply the capital receipts arising from principal repayments to reduce the capital financing requirement instead. In years where there is no principal repayment, MRP will be charged in accordance with the MRP policy for the assets funded by the loan, including where appropriate, delaying MRP until the year after the assets become operational. While this is not one of the options in the WG Guidance, it is thought to be a prudent approach since it ensures that the capital expenditure incurred in the loan is fully funded over the life of the assets.
- 4.10 The 2020/21 budget proposals reflect these positions.

Treasury Management Strategy Statement 2020/21

Introduction

Treasury management is the management of the Authority's cash flows, borrowing and investments, and the associated risks. The Authority has borrowed and invested substantial sums of money and is therefore exposed to financial risks including the loss of invested funds and the revenue effect of changing interest rates. The successful identification, monitoring and control of financial risk are therefore central to the Authority's prudent financial management.

Treasury risk management at the Authority is conducted within the framework of the Chartered Institute of Public Finance and Accountancy's *Treasury Management in the Public Services: Code of Practice 2017 Edition* (the CIPFA Code) which requires the Authority to approve a treasury management strategy before the start of each financial year. In addition, the Welsh Government (WG) issued revised Guidance on Local Authority Investments in November 2019 that requires the Authority to approve an investment strategy before the start of each financial year. This report fulfils the Authority's legal obligation under the *Local Government Act 2003* to have regard to both the CIPFA Code and the WG Guidance.

Revised strategy: In accordance with the WG Guidance, the Authority will be asked to approve a revised Treasury Management Strategy Statement should the assumptions on which this report is based change significantly. Such circumstances would include, for example, a large unexpected change in interest rates, in the Authority's capital programme or in the level of its investment balance, or a material loss in the fair value of a non-financial investment identified as part of the year end accounts preparation and audit process.

External Context

Economic background: The UK's progress negotiating its exit from the European Union, together with its future trading arrangements, will continue to be a major influence on the Authority's treasury management strategy for 2020/21.

UK Consumer Price Inflation (CPI) for September registered 1.7% year on year, unchanged from the previous month. Core inflation, which excludes the more volatile components, rose to 1.7% from 1.5% in August. The most recent labour market data for the three months to August 2019 showed the unemployment rate ticked back up to 3.9% while the employment rate was 75.9%, just below recent record-breaking highs. The headline 3-month average annual growth rate for pay was 3.8% in August as wages continue to rise steadily. In real terms, after adjusting for inflation, pay growth increased 1.9%.

GDP growth rose by 0.3% in the third quarter of 2019 from -0.2% in the previous three months with the annual rate falling further below its trend rate to 1.0% from 1.2%. Services and construction added positively to growth, by 0.6% and 0.4% respectively, while production was flat and agriculture recorded a fall of 0.2%. Looking ahead, the Bank of England's Monetary Policy Report (formerly the Quarterly Inflation Report) forecasts economic growth to pick up during 2020 as Brexit-related uncertainties dissipate and provide a boost to business investment helping GDP reach 1.6% in Q4 2020, 1.8% in Q4 2021 and 2.1% in Q4 2022.

The Bank of England maintained Bank Rate to 0.75% in November following a 7-2 vote by the Monetary Policy Committee. Despite keeping rates on hold, MPC members did confirm that if Brexit uncertainty drags on or global growth fails to recover, they are prepared to cut interest rates as required. Moreover, the downward revisions to some of the growth projections in the Monetary Policy Report suggest the Committee may now be less convinced of the need to increase rates even if there is a Brexit deal.

Growth in Europe remains soft, driven by a weakening German economy which saw GDP fall -0.1% in Q2 and is expected to slip into a technical recession in Q3. Euro zone inflation was 0.8% year on year in September, well below the European Central Bank's target of 'below, but close to 2%' and leading to the central bank holding its main interest rate at 0% while cutting the deposit facility rate to -0.5%. In addition to maintaining interest rates at ultra-low levels, the ECB announced it would recommence its quantitative easing programme from November.

In the US, the Federal Reserve began easing monetary policy again in 2019 as a pre-emptive strike against slowing global and US economic growth on the back of the ongoing trade war with China. At its last meeting the Fed cut rates to the range of 1.50-1.75% and financial markets expect further loosening of monetary policy in 2020. US GDP growth slowed to 1.9% annualised in Q3 from 2.0% in Q2.

Credit outlook: Credit conditions for larger UK banks have remained relatively benign over the past year. The UK's departure from the European Union was delayed three times in 2019 and while there remains some concern over a global economic slowdown, this has yet to manifest in any credit issues for banks. Meanwhile, the post financial crisis banking reform is now largely complete, with the new ringfenced banks embedded in the market.

Challenger banks hit the news headlines in 2019 with Metro Bank and TSB Bank both suffering adverse publicity and falling customer numbers.

Looking forward, the potential for a "no-deal" Brexit and/or a global recession remain the major risks facing banks and building societies in 2020/21 and a cautious approach to bank deposits remains advisable.

Interest rate forecast: The Authority's treasury management adviser Arlingclose is forecasting that Bank Rate will remain at 0.75% until the end of 2022. The risks to this forecast are deemed to be mostly weighted to the downside, due to the continuing need for clarity on Brexit process despite the improved stability provided by the December 2019 election result and also due to the continuing global economic slowdown. The Bank of England, having previously indicated interest rates may need to rise if a Brexit agreement was reached, stated in its November Monetary Policy Report and its Bank Rate decision (7-2 vote to hold rates) that the MPC now believe this is less likely even with a deal being days away at the time of writing.

Gilt yields have risen but remain at low levels and only some very modest upward movement from current levels are expected based on Arlingclose's interest rate projections. The central case is for 10-year and 20-year gilt yields to rise to around 1.00% and 1.40% respectively over the time horizon, with broadly balanced risks to both the upside and downside. However, short-term volatility arising from both economic and political events over the period is a near certainty.

A more detailed economic and interest rate forecast provided by Arlingclose is attached at Annex A.

For the purpose of setting the budget, it has been assumed that treasury management investments will return an average rate of 1.2% during 2020/2021. This includes £3m of strategic pooled funds returning 4.5%, the balance being short term investments returning 0.7%.; It has also been assumed - that new long-term loans will be borrowed at an average rate of 2.5% / 2.8% for 10 and 30 year PWLB loans & 0.9% for short term loans mainly from other Local Authorities.

Local Context

On 31st December 2019, the Authority held £178.4m of borrowing, £2.4m of other debt and £20.4m of treasury investments. This is set out in further detail at *Annex B*. Forecast changes to the Capital Financing Requirement and how this affects these sums over time are shown in the balance sheet analysis

in Table 1 below which concludes with the total amount of external new (or replacement) loans required by each year end when compared to 31st March 2019.

Table 1: Balance sheet summary and forecast

	31.3.19 Actual £m	31.3.20 Estimate £m	31.3.21 Forecast £m	31.3.22 Forecast £m	31.3.23 Forecast £m	31.3.24 Forecast £m
General Fund CFR	151.2	160.4	162.2	164.1	178.3	179.3
Commercial Investments CFR	35.1	50.7	51.4	49.3	47.2	44.3
Total CFR	186.3	211.1	213.6	213.4	225.4	223.6
Less: Other debt liabilities *	-2.4	-2.4	-2.4	-2.4	-2.4	-2.4
Loans CFR	183.9	208.7	210.2	210.0	222.0	220.2
Less: Existing external borrowing reducing as matures **	-178.4	-122.7	-87.0	-79.1	-77.3	-73.5
Internal borrowing requirement	5.5	86.0	123.1	130.9	144.7	146.8
Less: Usable reserves	-17.3	-21.0	-26.8	-27.4	-27.2	-27.2
Less: Working capital	-8.7	-8.7	-8.7	-8.7	-8.7	-8.7
Cumulative New External borrowing requirement/ (Investments) - Including Replacement of borrowing at 31/3/2019 maturing	-20.5	56.3	87.5	94.8	108.8	110.9

Anticipated gross borrowing levels ***	178.4	194.0	189.6	188.8	201.1	199.3
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^{*} leases and PFI liabilities that form part of the Authority's total debt

The underlying need to borrow for capital purposes is measured by the Capital Financing Requirement (CFR), while usable reserves and working capital are the underlying resources available for investment. The Authority's current strategy is to maintain borrowing and investments below their underlying levels, sometimes known as internal borrowing.

The Authority is expected to need to borrow in the region of £111m over the forecast period above due to maturing debt and due to the rising CFR. The Authority has an increasing CFR due to its borrowing funded capital programme, including 21st Century Schools Band B and the completion of the £50m of Property Investments (which whilst increasing CFR is expected to be afforded by additional income).

CIPFA's *Prudential Code for Capital Finance in Local Authorities* recommends that the Authority's total debt should be lower than its highest forecast CFR over the next three years. By comparing Anticipated gross borrowing levels to Loans CFR, table 1 shows that the Authority expects to comply with this recommendation during 2020/21.

Liability benchmark: This is the lowest level of external borrowing required to fund the capital programme. This assumes the same forecasts as table 1 above, but that cash and investment balances are kept at an average of £15m to comply with the minimum of £10m required of a professional investor under

^{**} shows only loans to which the Authority is committed and excludes optional refinancing

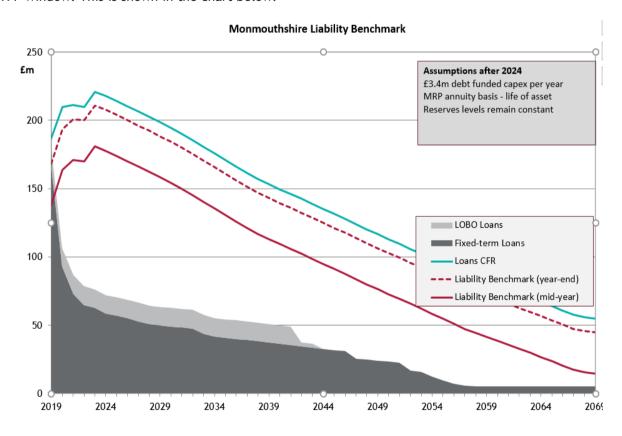
^{***} Based on £15m of investments being held but excluding other debt liabilities

Mifid II (Markets in Financial Instruments Directive II). This minimum level of borrowing is expected to rise by £5.3m from 1st April 2020 to 31st March 2024.

Table 2: Liability benchmark

	31.3.19	31.3.20	31.3.21	31.3.22	31.3.23	31.3.24
	Actual	Estimate	Forecast	Forecast	Forecast	Forecast
	£m	£m	£m	£m	£m	£m
Loans CFR	183.9	208.7	210.2	210.0	222.0	220.2
Less: Usable reserves	-17.3	-21.0	-26.8	-27.4	-27.2	-27.2
Less: Working capital	-8.7	-8.7	-8.7	-8.7	-8.7	-8.7
Plus: Forecast investments	20.4	15.0	15.0	15.0	15.0	15.0
Liability Benchmark (Minimum level of gross borrowing needed)	178.3	194.0	189.6	188.8	201.1	199.3

Following on from the medium-term forecasts in Table 2 above, the long-term liability benchmark, below assumes capital expenditure funded by borrowing is as the draft 2020/21 capital MTFP and thereafter £3.4m per year, minimum revenue provision on new capital expenditure is based on asset life as in the MTFP or 25 years and, income, expenditure and reserves held are not increasing or decreasing beyond the MTFP window. This is shown in the chart below:



Our underlying need to borrow is shown by the top blue line. However, due to the use of reserves and working capital, the Authority is expected to need total external borrowing between the full red lower line and the dotted line above it. As our existing loans portfolio will reduce as loans mature as shown by the grey areas, new loans will therefore be required to fill the gap between the grey area and the red lines over the long term. The Authority intends to maintain about a 50% level or £63m of short term loans which will partly fill this gap, but will still need to take out long term loans, mainly to fund the rest of the Commercial investment program and also the 21C schools band B program, both built into the Draft Capital MTFP.

Borrowing Strategy

As shown in Annex B, at the 31st December 2019, the Authority held £174.3 million of loans, a decrease of £4.0 million compared to 31st March 2019 as part of its strategy for funding previous years' capital programmes. The Liability Benchmark in table 2 shows that the Authority expects to borrow up to £189.6m by the end of 2020/21.

Objectives: The Authority's chief objective when borrowing money is to strike an appropriately low risk balance between securing low interest costs and achieving certainty of those costs over the period for which funds are required. The flexibility to renegotiate loans should the Authority's long-term plans change is a secondary objective.

Strategy: Given the significant cuts to public expenditure and in particular to local government funding, the Authority's borrowing strategy continues to address the key issue of affordability without compromising the longer-term stability of the debt portfolio. With short-term interest rates currently much lower than long-term rates, it is likely to be more cost effective in the short-term to either use internal resources, or to borrow short-term loans instead. A roughly equal balance of long and short term debt is, at the time of writing, taken as the right balance to maintain sufficient long term stability.

By doing so, the Authority is able to reduce net borrowing costs (despite foregone investment income) and reduce overall treasury risk. The benefits of internal / short-term borrowing will be monitored regularly against the potential for incurring additional costs by deferring borrowing into future years when long-term borrowing rates are forecast to rise modestly. Arlingclose will assist the Authority with this 'cost of carry' and breakeven analysis. Its output may determine whether the Authority borrows additional sums at long-term fixed rates in 2020/21 with a view to keeping future interest costs low, even if this causes additional cost in the short-term.

The Authority has previously raised the majority of its long-term borrowing from the PWLB but the government increased PWLB rates by 1% in October 2019 making it now a relatively more expensive option. Before taking out PWLB loans to cover its future borrowing needs, the Authority will look at other sources including banks, pension funds and local authorities, and will investigate the possibility of issuing bonds and similar instruments, in order to lower interest costs and reduce over-reliance on one source of funding in line with the CIPFA Code.

In addition, the Authority may borrow further short-term loans to cover unplanned cash flow shortages.

Sources of borrowing: The approved sources of long-term and short-term borrowing are:

- Public Works Loan Board (PWLB) and any successor body
- any institution approved for investments (see below)
- any other bank or building society authorised to operate in the UK
- any other UK public sector body
- UK public and private sector pension funds (except the Greater Gwent Pension Fund)
- capital market bond investors
- UK Municipal Bonds Agency plc and other special purpose companies created to enable local authority bond issues

CSC Foundry

Other sources of debt finance: In addition, capital finance may be raised by the following methods that are not borrowing, but may be classed as other debt liabilities:

- leasing
- hire purchase
- Private Finance Initiative
- sale and leaseback
- the MIMs (Mutual Investment Model) being developed by Welsh Government

Municipal Bonds Agency: UK Municipal Bonds Agency plc was established in 2014 by the Local Government Association as an alternative to the PWLB. It plans to issue bonds on the capital markets and lend the proceeds to local authorities. This will be a more complicated source of finance than the PWLB for two reasons: borrowing authorities will be required to provide bond investors with a guarantee to refund their investment in the event that the agency is unable to for any reason; and there will be a lead time of several months between committing to borrow and knowing the interest rate payable. Any decision to borrow from the Agency will therefore be the subject of a separate report to full Council.

LOBOs: The Authority holds £13.6m of LOBO (Lender's Option Borrower's Option) loans where the lender has the option to propose an increase in the interest rate at set dates, following which the Authority has the option to either accept the new rate or to repay the loan at no additional cost. All of these LOBOs have options during 2020/21, and although the Authority understands that lenders are unlikely to exercise their options in the current low interest rate environment, there remains an element of refinancing risk. The Authority will take the option to repay LOBO loans at no cost if it has the opportunity to do so.

Short-term and variable rate loans: These loans leave the Authority exposed to the risk of short-term interest rate rises and are therefore subject to the interest rate exposure limits in the treasury management indicators below.

Debt rescheduling: The PWLB allows authorities to repay loans before maturity and either pay a premium or receive a discount according to a set formula based on current interest rates. Other lenders may also be prepared to negotiate premature redemption terms. The Authority may take advantage of this and replace some loans with new loans, or repay loans without replacement, where this is expected to lead to an overall cost saving or a reduction in risk.

Treasury Investment Strategy

The Authority holds invested funds, representing income received in advance of expenditure plus balances and reserves held. From the 1st April 2019 to 31st December 2019, the Authority's treasury investment balances ranged from £10 to £41 million, with an average of £25.1 million. The Authority is committed to holding a minimum of £10m as mentioned above due to the Mifid II regulation. The treasury team aim to keep balances above £20m to a minimum. This is sometimes difficult to avoid if borrowing is taken out to coincide with a specific project or to take advantage of a good rates. When balances do go above £20m, longer term investments are sort to minimise the impact on the bottom line.

Loans to organisations providing local public services and purchases of investment property are not normally considered to be treasury investments, and these are therefore covered separately in Annex D.

Objectives: Both the CIPFA Code and the WG Guidance require the Authority to invest its treasury funds prudently, and to have regard to the security and liquidity of its investments before seeking the highest rate of return, or yield. The Authority's objective when investing money is to strike an appropriate balance between risk and return, minimising the risk of incurring losses from defaults and the risk of receiving unsuitably low investment income. Where balances are expected to be invested for more than

one year, the Authority will aim to achieve a total return that is equal or higher than the prevailing rate of inflation, in order to maintain the spending power of the sum invested.

Negative interest rates: If the UK enters into a recession in 2020/21, there is a small chance that the Bank of England could set its Bank Rate at or below zero, which is likely to feed through to negative interest rates on all low risk, short-term investment options. This situation already exists in many other European countries. In this event, security will be measured as receiving the contractually agreed amount at maturity, even though this may be less than the amount originally invested.

Strategy: Given the increasing risk and very low returns from short-term unsecured bank investments, the Authority aims to continue during 2020/21 with the diversification practiced in 2019/20 into higher yielding asset classes such as pooled funds. This continues to take advantage of the £10m that is available for longer-term investment due to the Mifid II regulations. The remainder of the Authority's surplus cash remains invested in short-term unsecured bank deposits, certificates of deposit, with other Local Authorities, the Debt Management Office and money market funds.

Business models: Under the new IFRS 9 standard, the accounting for certain investments depends on the Authority's "business model" for managing them. The Authority aims to achieve value from its internally managed treasury investments by a business model of collecting the contractual cash flows and therefore, where other criteria are also met, these investments will continue to be accounted for at amortised cost with the income appearing as a credit in the Surplus or Deficit on Provision of Services (SDPS). The newer pooled fund investments will be held on balance sheet at Fair Value. The movements in Fair Value will go through Other Comprehensive Income (OCI) and be held in the Financial Instruments Revaluation Reserve (FIRR) until the investments are sold. Dividends from these funds will be credited to the SDPS.

Approved counterparties: The Authority may invest its surplus funds with any of the counterparty types in table 3 below, subject to the cash limits (per counterparty) and the time limits shown. Any formal recommendations received from the Authority's treasury advisors which reduces or increases the restrictions on certain counterparties in terms of eligibility, limits or duration of Investments will supersede the limits set below. Any Investments with a credit rating of less than A-, or one which has a maturity of more than one year unless it is with another Local Authority, are classed in the WG Guidance as "Non Specified" so explicit approval must be obtained from the S151 Officer or Deputy or more senior line manager and also the Authority's treasury advisors, before being made. See Annex D for further information.

Table 3: Approved investment counterparties and limits

This table must be read in conjunction with the notes below

Counterparty / Instrument	Instrument Limit of Portfolio	Counterparty Limit of Portfolio	Country Limit	Other Limits	Maturity Limit
UK Central Government including Debt Mgt deposit facility, Gilts and T Bills.	100%	100%	N/A	N/A	50 Years
Any investment with UK Local Authorities * (irrespective of credit rating)	75%	The higher of £2m or 10% of total investments (at the time of deposit)	N/A	NA	2 Years

'Unsecured' investments with Banks, Building Societies, Other Organisations and Securities whose lowest published rating from Fitch, Moody's and S&P's is (A-) As above but (A) As above but (A+)	75% of total investments at the time of deposit For Non-UK 50% of total investment at the time of deposit	Upper limit of £2m. An additional £1m can be held in the Authority's bank current account to cover the total of credit balances	£4m per foreign country with a credit rating of AA+ or above	Limit for negotiable instruments held in Brokers nominee accounts: the lower of 50% or £10m per Broker	6 months 13 months 2 years
Secured Investments with Banks, Building Societies, Other Organisations and Securities, (including Repo's) whose lowest published rating from Fitch, Moody's and S&P's is (A-)	75% of total investments at the time of deposit (both secured and unsecured) For Non-UK 50% of total investments at the time of deposit (both secured and unsecured)	£4m per counterparty (both secured and unsecured)	£4m per foreign country with a credit rating of AA+ or above for all investme nt types	N/A	13 months 2 years
Deposits with unrated UK Building Societies which have been assessed by our Treasury advisers as comparable with the Building Societies that have an A- credit rating or higher	25% of total investments	£1m per Counterparty	UK only	N/A	6 months
Money Market Funds with a Constant Net Asset Value (CNAV) or Low Volatility NAV if assessed by our Treasury advisers as being of high credit worthiness	50% of total investments at the time of deposit increased to 75% if total investments is £10m or less	The lower of £2m and 10% of investments rounded up to next £0.5m; not exceeding 0.50% of MMF size or 2% for Government MMFs	N/A	N/A	N/A
Pooled funds & Real Estate Investment Trusts (REITS) without credit	£6m total investment at the time of	£2m per fund	N/A	N/A	N/A

ratings which are not classed as capital expenditure - if assessed by our Treasury advisers as a suitable investment for a L. A. and as being managed in a way which is consistent with the objectives of the fund	deposit				
Investments with UK Registered Providers (e.g. Housing Associations) where the lowest published credit rating is A- or higher	£4m of total investments at the time of deposit.	£2m per issuer	N/A	N/A	5 years

^{*} unless advised against lending by our Treasury Advisors

Credit rating: Investment limits are set by reference to the lowest published long-term credit rating from a selection of external rating agencies. Where available, the credit rating relevant to the specific investment or class of investment is used, otherwise the counterparty credit rating is used. However, investment decisions are never made solely based on credit ratings, and all other relevant factors including external advice will be taken into account.

Banks unsecured: Accounts, deposits, certificates of deposit and senior unsecured bonds with banks and building societies, other than multilateral development banks. These investments are subject to the risk of credit loss via a bail-in should the regulator determine that the bank is failing or likely to fail. See below for arrangements relating to operational bank accounts.

Banks secured: Covered bonds, reverse repurchase agreements and other collateralised arrangements with banks and building societies. These investments are secured on the bank's assets, which limits the potential losses in the unlikely event of insolvency, and means that they are exempt from bail-in. Where there is no investment specific credit rating, but the collateral upon which the investment is secured has a credit rating, the higher of the collateral credit rating and the counterparty credit rating will be used to determine cash and time limits. The combined secured and unsecured investments in any one bank will not exceed the cash limit for secured investments.

Government: Loans, bonds and bills issued or guaranteed by national governments, regional and local authorities and multilateral development banks. These investments are not subject to bail-in, and there is generally a lower risk of insolvency, although they are not zero risk. Investments with the UK Central Government may be made in unlimited amounts for up to 50 years.

Corporates: Loans, bonds and commercial paper issued by companies other than banks and registered providers. These investments are not subject to bail-in, but are exposed to the risk of the company going insolvent. Loans to unrated companies will only be made either following an external credit assessment or to a maximum of £1,000,000 per company as part of a diversified pool in order to spread the risk widely.

Registered providers: Loans and bonds issued by, guaranteed by or secured on the assets of registered providers of social housing and registered social landlords, formerly known as housing associations. These bodies are tightly regulated by the Regulator of Social Housing (in England), the Scottish Housing Regulator, the Welsh Government and the Department for Communities (in Northern Ireland). As providers of public services, they retain the likelihood of receiving government support if needed.

Pooled funds: Shares or units in diversified investment vehicles consisting of the any of the above investment types, plus equity shares, property & some minority holdings. These funds have the advantage of providing wide diversification of investment risks, coupled with the services of a professional fund manager in return for a fee. Short-term Money Market Funds that offer same-day liquidity and very low or no volatility can be used as an alternative to instant access bank accounts, while pooled funds whose value changes with market prices and/or have a notice period will be used for longer investment periods. Where more than one fund is managed by the same organisation, the limits per counterparty will be applied to all investments in that organisation's funds unless advice is obtained to support an adequate degree of differentiation in approach between funds to reduce correlation between those funds to a similar level as funds in different organisations.

Bond, equity and property funds offer enhanced returns over the longer term, but are more volatile in the short term. These allow the Authority to diversify into asset classes other than cash without the need to own and manage the underlying investments. Because these funds have no defined maturity date, but are available for withdrawal after a notice period, their performance and continued suitability in meeting the Authority's investment objectives will be monitored regularly.

Real estate investment trusts: Shares in companies that invest mainly in real estate and pay the majority of their rental income to investors in a similar manner to pooled property funds. As with property funds, REITs offer enhanced returns over the longer term, but are more volatile especially as the share price reflects changing demand for the shares as well as changes in the value of the underlying properties. Investments in REIT shares cannot be withdrawn but can be sold on the stock market to another investor.

Operational bank accounts: The Authority may incur operational exposures, for example though current accounts, collection accounts and merchant acquiring services, to any UK bank with credit ratings no lower than BBB- and with assets greater than £25 billion. These are not classed as investments, but are still subject to the risk of a bank bail-in, and balances will therefore be kept below £50,000 per bank. The Bank of England has stated that in the event of failure, banks with assets greater than £25 billion are more likely to be bailed-in than made insolvent, increasing the chance of the Authority maintaining operational continuity.

Risk assessment and credit ratings: Credit ratings are obtained and monitored by the Authority's treasury advisers, who will notify changes in ratings as they occur. Where an entity has its credit rating downgraded so that it fails to meet the approved investment criteria then:

- no new investments will be made,
- any existing investments that can be recalled or sold at no cost will be, and
- full consideration will be given to the recall or sale of all other existing investments with the affected counterparty.

Where a credit rating agency announces that a credit rating is on review for possible downgrade (also known as "rating watch negative" or "credit watch negative") so that it may fall below the approved rating criteria, then only investments that can be withdrawn on the next working day will be made with that organisation until the outcome of the review is announced. This policy will not apply to negative outlooks, which indicate a long-term direction of travel rather than an imminent change of rating.

Other information on the security of investments: The Authority understands that credit ratings are good, but not perfect, predictors of investment default. Full regard will therefore be given to other available information on the credit quality of the organisations in which it invests, including credit default swap prices, financial statements, information on potential government support, reports in the quality financial press and analysis and advice from the Authority's treasury management adviser. No investments will be made with an organisation if there are substantive doubts about its credit quality, even though it may otherwise meet the above criteria.

When deteriorating financial market conditions affect the creditworthiness of all organisations, as happened in 2008 and 2011, this is not generally reflected in credit ratings, but can be seen in other

market measures. In these circumstances, the Authority will restrict its investments to those organisations of higher credit quality and reduce the maximum duration of its investments to maintain the required level of security. The extent of these restrictions will be in line with prevailing financial market conditions. If these restrictions mean that insufficient commercial organisations of high credit quality are available to invest the Authority's cash balances, then the surplus will be deposited with the UK Government via the Debt Management Office or invested in government treasury bills for example, or with other local authorities. This will cause a reduction in the level of investment income earned but will protect the principal sum invested.

Investment limits: The Authority's revenue reserves available to cover investment losses are forecast to be £13.5 million on 31st March 2020. In order that no more than 30% of available revenue reserves will be put at risk in the case of a single default, the maximum that will be lent to any one organisation (other than the UK Government) is £4.0 million for secured investments or £2.0 million for unsecured investments to banks & building societies. These levels are considered prudent (See Table 3). A group of banks under the same ownership will be treated as a single organisation for limit purposes. Limits have also been placed on investments in brokers' nominee accounts & countries. Investments in pooled funds and multilateral development banks do not count against the limit for any single foreign country, since the risk is diversified over many countries.

Liquidity management: The Authority is a net borrower and does not have an overdraft set up due to the high cost to do so. The treasury team maintain an excel cashflow model which calculates the net cashflow movements expected per year based on the capital medium term financial plan and informs the timing and amount of any longer term investment and borrowing decisions. The team also uses a detailed excel cash flow forecasting spreadsheet for the current financial year to determine the optimum size and timing for new short term loans and investments to ensure sufficient liquid cash is available to make any payments required. The aim of short term liquidity management is to borrow only when the need arises and therefore to minimise net borrowing costs. The amount of investments, with duration over one day, held at any one time is a balance between increased returns and the time taken/ dealing costs of identifying and implementing those investments.

Treasury Management Indicators

The Authority measures and manages its exposures to treasury management risks using the following indicators.

Security: The Authority has adopted a voluntary measure of its exposure to credit risk by monitoring the value-weighted average credit rating / credit score of its investment portfolio. This is calculated by applying a score to each investment (AAA=1, AA+=2, etc.) and taking the arithmetic average, weighted by the size of each investment. Unrated investments are assigned a score based on their perceived risk.

Credit risk indicator	Target
Portfolio average credit rating / score	A- / 5.0

Interest rate exposures: This indicator is set to control the Authority's exposure to interest rate risk. The value of this indicator is the total of 'The 12 month impact of a 1% rise in interest rates on each loan' which will mature in the following 12 months offset by the 12 month impact of investments maturing in the next 12 months. The forecast levels and the Upper limit for the total impact is:

Interest rate risk (Forecasts / Limit)	31 st Dec 2019 £'000	31 st Mar 2020 £'000	31 st Mar 2021 £'000	31 st Mar 2022 £'000	Limit £'000
Forecasts / Upper limit on 12 month revenue impact	534	626	699	657	825

of a 1% <u>rise</u> in interest rates					
Forecast / Upper limit on one-year revenue impact of a 1% <u>fall</u> in interest rates	(534)	(626)	(699)	(657)	0
Rise as a % of Council Fund balance at 31st March 2019	7.5%	8.8%	9.8%	9.2%	11.6%

Note - This is a variation on the Interest rate exposure indicator from the 2019/20 strategy as 12 months of impact is included for each maturing loan irrespective of timing, so this indicator produces a higher figure but is less likely to vary due to small variations in maturity date which are not relevant for decision making. The impact is calculated assuming each maturing loan or investment will be replaced with a like for like instrument. In reality the type, counterparty and maturity might change, but it is however a good indicator of the interest rate risk of holding shorter maturity/variable rate instruments. The comparison to Council Fund balance is provided as any overspend resulting from an increase in interest rates would as a default be funded from the Council fund, £7.1m at 31st March 2019. As loan maturities are spread over the 12 months in question, the 12 month impact of all maturing loans being replaced by ones with higher rates would not be felt in the same financial year.

Maturity structure of borrowing: This indicator is set to control the Authority's exposure to refinancing risk. The upper and lower limits on the maturity structure of borrowing will be:

Refinancing rate risk indicator	Forecast 31st March 2020 % / £m	Lower limit	Upper limit
Under 12 months - LOBO loans	8.0% / £13.6m		
Under 12 months - short term loans	36.9% / £62.7m		
Under 12 months - variable rate loans	8.0% / £13.5m		
Under 12 months - maturing LT loans	0.8% / £1.4m		
Total - Under 12 months	53.7% / £91.2m	0.0%	60%
12 months and within 24 months	5.2% / £8.8m	0.0%	20%
24 months and within 5 years	7.7% / £13.1m	0.0%	30%
5 years and within 10 years	7.5% / £12.8m	0.0%	30%
10 years and within 20 years	7.5% / £12.7m	0.0%	100%
20 years and above	18.4% / £31.3m	0.0%	100%
Total	100% / £169.9m		

The maturity periods in the table above are measured from the first day of the financial year for existing loans, loan start dates for new loans & with matured loans removed if relevant. The maturity date of borrowing is the earliest date on which the lender can demand repayment so LOBO loans are under 12 months despite not being expected to mature until 2041/3.

Principal sums invested for periods longer than a year: The purpose of this indicator is to control the Authority's exposure to the risk of incurring losses by having to seek early repayment of long-term investments. The limits on the total of any long-term investments arranged before 31st March 2021, maturing in each of the following periods are:

Price risk indicator	2020/21	2021/22	2022/23
Limit on principal invested beyond year end	£6m	£6m	£2m

the limits are measured at invested amount if different to sum received at maturity

This indicator excludes Pooled funds, which, although intended to be held for 3 - 5 years, do not have a fixed maturity.

Prudential Indicators

Prudential indicators have traditionally been included in the Treasury Strategy but are now included with the 2020/21 budget papers as an Appendix. They are included in Annex C for information.

The Actual External Debt is reported against the Operational Boundary and Authorised Limit after the end of each year in the Treasury Outturn report.

Related Matters

The CIPFA Code requires the Authority to include the following in its treasury management strategy.

Financial Derivatives: In the absence of any explicit legal power to do so, the Authority will not use standalone financial derivatives (such as swaps, forwards, futures and options). Derivatives embedded into loans and investments, including pooled funds and forward starting transactions, may be used, and the risks that they present will be managed in line with the overall treasury risk management strategy.

Markets in Financial Instruments Directive: The Authority has opted up to professional client status with its providers of financial services, including advisers, banks, brokers and fund managers, allowing it access to a greater range of services but without the greater regulatory protections afforded to individuals and small companies. Given the size and range of the Authority's treasury management activities, the Section 151 officer or deputy believes this to be the most appropriate status.

Government Guidance: Further matters required by the WG Guidance are included in Annex D.

Financial Implications

The budget for investment income in 2020/21 is £250,000, based on an average investment portfolio of £17 million at an interest rate of 0.7% plus £3m of strategic pooled funds at an average income return of 4.5%. The budget for debt interest paid in 2020/21 is £4.1 million excluding new debt required to fund the remainder of the Commercial Investment purchase program. This figure is based on an average debt portfolio of £174 million at an average interest rate of 2.4% made up of approximately half long and half short term and variable rate debt. If actual levels of investments and borrowing, or actual interest rates, differ from those forecast, performance against budget will be correspondingly different.

Other Options Considered

The WG Guidance and the CIPFA Code do not prescribe any particular treasury management strategy for local authorities to adopt. The S151 Officer and his team, having previously consulted the Audit Committee believes that the above strategy represents an appropriate balance between risk management and cost effectiveness. Some alternative strategies, with their financial and risk management implications, are listed below.

Altornativo	Impact on income and	Impact on rick management
Alternative	Impact on income and	Impact on risk management

	expenditure	
Invest in a narrower range of counterparties and/or for shorter times	Interest income will be lower	Lower chance of losses from credit related defaults, but any such losses may be greater
Invest in a wider range of counterparties and/or for longer times	Interest income will be higher	Increased risk of losses from credit related defaults, but any such losses may be smaller
Borrow additional sums at long- term fixed interest rates	Debt interest costs will rise; this is unlikely to be offset by higher investment income	Higher investment balance leading to a higher impact in the event of a default; however long-term interest costs may be more certain
Borrow short-term or variable loans instead of long-term fixed rates	Debt interest costs will initially be lower	Increases in debt interest costs will be broadly offset by rising investment income in the medium term, but long-term costs may be less certain
Reduce level of borrowing	Saving on debt interest is likely to exceed lost investment income	Reduced investment balance leading to a lower impact in the event of a default; however long-term interest costs may be less certain

Annex A - Arlingclose Economic & Interest Rate Forecast November 2019

Underlying assumptions:

- The global economy is entering a period of slower growth in response to political issues, primarily the trade policy stance of the US. The UK economy has displayed a marked slowdown in growth due to both Brexit uncertainty and the downturn in global activity. In response, global and UK interest rate expectations have eased.
- Some positivity on the trade negotiations between China and the US has prompted worst case economic scenarios to be pared back. However, information is limited, and upbeat expectations have been wrong before.
- Brexit has been delayed until 31 January 2020. While the General Election has maintained
 economic and political uncertainty, the opinion polls suggest the Conservative position in
 parliament may be strengthened, which reduces the chance of Brexit being further frustrated. A
 key concern is the limited transitionary period following a January 2020 exit date, which will
 maintain and create additional uncertainty over the next few years.
- UK economic growth has stalled despite Q3 2019 GDP of 0.3%. Monthly figures indicate growth waned as the quarter progressed and survey data suggest falling household and business confidence. Both main political parties have promised substantial fiscal easing, which should help support growth.
- While the potential for divergent paths for UK monetary policy remain in the event of the General Election result, the weaker external environment severely limits potential upside movement in Bank Rate, while the slowing UK economy will place pressure on the MPC to loosen monetary policy. Indeed, two MPC members voted for an immediate cut in November 2019.
- Inflation is running below target at 1.7%. While the tight labour market risks medium-term domestically-driven inflationary pressure, slower global growth should reduce the prospect of externally driven pressure, although political turmoil could push up oil prices.
- Central bank actions and geopolitical risks will continue to produce significant volatility in financial markets, including bond markets.

Forecast:

- Although we have maintained our Bank Rate forecast at 0.75% for the foreseeable future, there are substantial risks to this forecast, dependant on General Election outcomes and the evolution of the global economy.
- Arlingclose judges that the risks are weighted to the downside.
- Gilt yields have risen but remain low due to the soft UK and global economic outlooks. US monetary policy and UK government spending will be key influences alongside UK monetary policy.
- We expect gilt yields to remain at relatively low levels for the foreseeable future and judge the risks to be broadly balanced.

	Dec-19	Mar-20	Jun-20	Sep-20	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Average
Official Bank Rate														
Upside risk	0.00	0.00	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.21
Arlingclose Central Case	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Downside risk	-0.50	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.73
3-month money market rate														
Upside risk	0.10	0.10	0.25	0.25	0.25	0.25	0.25	0.25	0.30	0.30	0.30	0.30	0.30	0.25
Arlingclose Central Case	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Downside risk	-0.50	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.75	-0.73
1yr money market rate														
Upside risk	0.10	0.20	0.20	0.20	0.20	0.20	0.20	0.25	0.30	0.30	0.30	0.30	0.30	0.23
Arlingclose Central Case	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85	0.85
Downside risk	-0.30	-0.50	-0.55	-0.65	-0.65	-0.65	-0.65	-0.65	-0.65	-0.65	-0.65	-0.65	-0.65	-0.60
5yr gilt yield														
Upside risk	0.30	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.40	0.45	0.45	0.45	0.37
Arlingclose Central Case	0.50	0.50	0.50	0.55	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.57
Downside risk	-0.35	-0.50	-0.50	-0.55	-0.60	-0.60	-0.60	-0.60	-0.60	-0.60	-0.60	-0.60	-0.60	-0.56
10yr gilt yield														
Upside risk	0.30	0.30	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.40	0.40	0.45	0.45	0.37
Arlingclose Central Case	0.75	0.75	0.80	0.80	0.85	0.85	0.90	0.90	0.95	0.95	1.00	1.00	1.00	0.88
Downside risk	-0.40	-0.40	-0.40	-0.40	-0.45	-0.45	-0.45	-0.45	-0.50	-0.50	-0.50	-0.50	-0.50	-0.45
20yr gilt yield														
Upside risk	0.30	0.30	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.40	0.40	0.45	0.45	0.37
Arlingclose Central Case	1.20	1.20	1.25	1.25	1.25	1.30	1.30	1.30	1.35	1.35	1.35	1.40	1.40	1.30
Downside risk	-0.40	-0.40	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.50	-0.50	-0.45
50yr gilt yield														
Upside risk	0.30	0.30	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.40	0.40	0.45	0.45	0.37
Arlingclose Central Case	1.20	1.20	1.25	1.25	1.25	1.30	1.30	1.30	1.35	1.35	1.35	1.40	1.40	1.30
Downside risk	-0.40	-0.40	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.45	-0.50	-0.50	-0.45

PWLB Certainty Rate (Maturity Loans) = Gilt yield + 1.80%
PWLB Local Infrastructure Rate (Maturity Loans) = Gilt yield + 0.60%

Annex B - Existing Investment & Debt Portfolio Position

	31 st Dec 2019	Average Rate
	Actual Portfolio	%
	£m	
External borrowing:		
Public Works Loan Board - Fixed rate	75.7	3.6
Public Works Loan Board - Variable rate	13.5	0.9
LOBO loans from banks	13.6	4.8
Welsh Government Loans	4.6	0.0
Local authority & other LT loans	0.9	0.95
Local authority & other ST loans	66.0	0.87
Total external borrowing	174.3	2.3
Other long-term liabilities:		
Private Finance Initiative	0.7	
Leases	0.1	
Other	1.6	
Total other long-term liabilities	2.4	NA
Total gross external debt	176.7	NA
Treasury investments:		
Banks & building societies (unsecured)	5.8	}
Government (incl. local authorities)	5.5	0.7
Money Market Funds	6.8	}
Strategic pooled funds	3.0	4.5
Total treasury investments	21.1	1.2
Net debt	155.6	NA

Annex C - Prudential Indicators

Capital Expenditure £m	2018/19 actual	2019/20 forecast	2020/21 budget	2021/22 budget	2022/23 budget	2023/24 budget
General Fund services	39.6	27.6	27.9	20.3	19.6	5.9
Commercial investments (£50m total pool)	30.7	16.7	2.6	0.0	0.0	0.0
TOTAL	70.3	44.3	30.5	20.3	19.6	5.9

Proportion of Financing Costs to net revenue stream	2018/19 actual	2019/20 forecast	2020/21 budget	2021/22 budget	2022/23 budget	2023/24 budget
Interest £m	3.3	3.8	3.8	3.8	3.9	3.8
MRP £m	4.6	5.7	6.3	6.4	6.6	6.8
Total Financing costs £m	7.9	9.5	10.1	10.2	10.5	10.6
Net Revenue Stream (£m)	150.4	154.3	160.8	163.3	165.9	168.6
Proportion of net revenue stream %	5.2%	6.1%	6.3%	6.2%	6.3%	6.3%

Capital Financing Requirement	31.3.19 Actual £m	31.3.20 Estimate £m	31.3.21 Forecast £m	31.3.22 Forecast £m	31.3.23 Forecast £m	31.3.24 Forecast £m
Commercial Investments CFR (including solar farm)	35.1	50.7	51.4	49.3	47.2	44.3
Other Loans CFR	148.8	158.0	158.8	160.7	174.8	175.9
Total Loans CFR	183.9	208.7	210.2	210.0	222.0	220.2
Other Debt Liabilities CFR	2.4	2.4	3.4	3.4	3.4	3.4
Total CFR	186.3	211.1	213.6	213.4	225.4	223.6

A comparison of Net and Gross Debt to Capital Financing Requirement (Loans CFR)	31.3.20 19 actual	31.3.202 0 forecast	31.3.202 1 budget	31.3.202 2 budget	31.3.202 3 budget	31.3.2024 budget
Net Debt	158.0	182.0	174.8	170.1	181.4	178.1
Gross Debt	178.3	197.0	189.8	185.1	196.4	193.1
Loans CFR	183.9	208.7	210.2	210.0	222.0	220.2

Authorised & Operational Borrowing Limits	2019/20 for comparison	2020/21 limit	2021/22 limit	2022/23 limit	2023/24 limit
Authorised limit - borrowing	248.2	230.0	225.3	236.6	233.3

Authorised limit - PFI, leases & Right of use assets	4.4	5.4	5.4	5.4	5.4
Authorised limit - total external debt	252.6	235.5	230.7	242.0	238.7
Operational boundary - borrowing	218.0	210.8	206.1	217.4	214.1
Operational boundary - PFI, leases & Right of use assets	2.9	3.9	3.9	3.9	3.9
Operational boundary - total external debt	220.9	214.8	210.0	221.3	218.0

nb - Authorised limit is higher than CFR as CFR is not a limit but an indicator of debt requirement

Annex D - Additional requirements of Welsh Government Investment Guidance

The Welsh Government (WG) published <u>revised Investment Guidance in November 2019</u> which places additional reporting requirements that are not integral to this Authority's treasury management processes, upon local authorities. The guidance also covers investments that are not part of treasury management, for example commercial investments including property and loans and other investments in local organisations.

The Authority has taken regard of the recommendations within the WG investment guidance revised in 2019 (for implementation 2020/21) and incorporated them where relevant into the above Treasury Management Strategy Statement (TMSS). There are however some specific areas of the WG investment guidance which are not explicitly outlined in the above TMSS and these are covered further as follows:

Climate change: The Authority's investment decisions consider long-term climate risks to support a low carbon economy in line with its declaration of a Climate Emergency in 2019. The Authority's aim is to make the county of Monmouthshire zero carbon by 2030 and will revise the Corporate Plan, Well-being Plan, Local Development Plan and other relevant plans and policies in support of this. It will call on the Welsh Government and the UK Government to provide the necessary powers, resources and technical support to successfully meet the 2030 target.

Financial and Non-financial Investments: The Authority's investments contribute to its service delivery objectives and/or promote wellbeing as follows:

- treasury management investments support effective treasury management activities,
- loans & other investments in local organisations provide financial support to those organisations to
 enable them to deliver local public services that would otherwise be provided directly by the
 Authority, and
- commercial investments provide a net financial surplus that is reinvested into local public services.

More information about the categories of investments can be see below in Table C1

Table C1: Types of Investments and Limits

Туре	Specified	Other Loans	Other Non- specified	Financial / Non-financial
Treasury management	Investments with Government, Local Authority, Bank & Building Soc Deposits, CDs, MMFs, Bonds etc *	NA	Investments which are long term or with counterparty not of high credit quality - £6m Limit. Strategic pooled funds and REITS - £6m Limit *	Financial
Assistance to local organisations/relevant to Council functions	Loans to other Local Authorities, Joint ventures with LA's and LA wholly owned subsidiaries **	Loans to local enterprises, charities, 3 rd party companies, part non-LA Joint ventures **	Shares in local enterprises, charities, 3 rd party co's, part non-LA JVs including seed funding to SRS	Financial

			Ltd ****	
Commercial financial investments	NA	Loans to part non-LA Joint ventures and 3 rd party entities ***	Shares in part non-LA Joint ventures and 3 rd party entities ***	Financial
Commercial Property investments	NA	NA	This includes the Solar Farm, Castlegate & Newport Leisure park ***	Non-financial
Long standing Property Investments	NA	NA	This includes the county farms portfolio, shops & industrial units	Non-financial

^{*} The Limits on these investments are detailed in table 3 & in the Price risk indicator in the Main report

Specified investments: The WG Guidance defines specified investments as those:

- · denominated in pound sterling,
- due to be repaid within 12 months of arrangement unless the counterparty is a local authority,
- not defined as capital expenditure by legislation, and
- invested with one of:
 - the UK Government,
 - o a UK local authority, parish council or community council, or
 - o a body or investment scheme of "high credit quality".

The Authority defines "high credit quality" organisations and securities as those having a credit rating of A- or higher that are domiciled in the UK or a foreign country with a sovereign rating of AA+ or higher. For money market funds and other pooled funds "high credit quality" is defined as those having a credit rating of [A-] or higher.

Other Loans: The WG Guidance defines a loan as a written or oral agreement where the authority temporarily transfers cash to a third party, joint venture, subsidiary or associate who agrees a return according to the terms and conditions of receiving the loan. For the purpose of applying the WG guidance within this strategy document, where such arrangements are treasury investments, also meeting the definition of a Specified Investment they are classed as Specified investments not loans see Table C1.

^{**} Rather than include an explicit limit on these type of investments, a business case will be made for each individual investment and capacity made available in an existing budget or a new budget approved by Council for any possible losses.

^{***}Rather than include an explicit limit for these type of investments, approval is required by the Investment committee and Council prior to any such investments. To date £4.5m has been approved and spent on the Solar Farm and an additional £50m was approved in May 2018, of which £31m has been invested to date.

A local authority may choose to make loans & other investments in local enterprises, local charities, wholly owned companies and joint ventures where relevant to Council functions and to promote local economic growth.

Valuation of Loans and Receivables: The Authority uses an allowed 'expected credit loss' model for loans and receivables as set out in *International Financial Reporting Standard 9 Financial Instruments* as adopted by proper practices to measure the credit risk of its loan portfolio. Appropriate consideration is given to state aid rules and competition law. The Authority has appropriate credit control arrangements to recover overdue repayments in place.

Loans may also be made for commercial purposes. Whilst these assets will be valued as above, the limits and assessment of security will be addressed as in the Commercial investments section below.

Other Non-specified investments: Any financial investment not meeting the definition of a specified investment or a Loan is classed as 'Other non-specified'. This category applies to investments over one year and with counterparties not of high credit quality. It also applies to units in pooled funds and shares in companies. Limits on non-specified investments are also shown in table C1; the Authority confirms that its current non-specified investments remain within these limits.

Commercial investments: This category covers financial and non-financial investments held primarily or partially to generate a profit. It includes investment property & also loans made for commercial purposes. Security is determined by comparing each asset's purchase price to its fair value using the model in International Accounting Standard 40: Investment Property as adapted by proper practices. The Authority's current Investment Property portfolio is divided into long held Investment Properties such as County Farms and the three more recently acquired commercial Investment Properties. With regard to this latter group, at 31st March 2019, the Authority's newly acquired investment property portfolio was held in the Authority's accounts at a book value of £35.6m. This is more than the capital cost of acquisition and enhancement to date of £35.2m and is considered to provide security for the capital investment made. A full report to Audit committee on these investments is due in the coming months, which will also outline the income which has been received into the revenue account since purchase.

The total of the Authorities usable reserves is £13.1m. This represents 37% of the value of the Authorities Commercial Investment Properties acquired to date. Due to the due diligence process undertaken before Commercial Investments are entered into and the forecast income over the lifetime of the assets, these investments are considered to be prudent by the Authority.

Liquidity: The Authority's liquidity management has been detailed in the main Treasury report with regard to treasury activities. Before supporting local entities or placing a commercial investment the impact on liquidity is fully addressed, most commonly by taking out loans of an appropriate maturity to ensure funds are available for the life of the activity. £40,000 of seed funding was placed with SRS Ltd in 2011/12 with the intention of it remaining there for the long term to support that entity.

Compared with other investment types, property is relatively difficult to sell and convert to cash at short notice and can take a considerable period to sell in certain market conditions. To ensure that the invested funds can be accessed when they are needed, for example to repay capital borrowed, the Authority will follow its Investment strategy for Commercial assets which ensures that any borrowed capital will be repaid with annual income earned from the investment or that an exit strategy identified during the due diligence will be followed.

Yield (net profit): The Authority utilises its profit generating investment activity to achieve a balanced revenue budget. Table C2 below details the proportion of treasury & commercial income to total revenue income and therefore its contribution to meeting the costs of delivery of the Authorities primary functions. Revenue monitoring is carried out for the whole Authority on a quarterly basis. Any Authority wide shortfall, including shortfalls resulting from lower than budgeted returns from Investments, will be addressed as part of that process to bring the Authority's outturn position back on track.

Table C2: Proportionality of Investment income to total revenue income

	2019/20 Forecast	2019/20 Forecast
	£m	£m
Total revenue income	147.3	147.3
Budgeted Profit from treasury investments	0.2	
Budgeted Profit from the 3 newer Commercial Investments		0.7
Proportion	0.14%	0.47%

Investment advisers: The Authority has appointed Arlingclose Limited as treasury management advisers and has used Alder King as advisers for the last 2 Commercial investment Property Acquisitions. The quality of these services is controlled by the Internal Estates team and also the Investment Committee appointed to oversee the Commercial Investments.

Borrowing in advance of need: Welsh Government guidance is that local authorities must not borrow more than or in advance of their needs purely in order to profit from the investment of the extra sums borrowed. The Authority, after having regard to the provisions in this guidance has entered into its commercial investments utilising Local Authority investment powers, which allow for the prudent management of its financial affairs where carried out reasonably and in accordance with an authority's primary function to serve the public. Returns from commercial investments help to ensure there are sufficient funds to continue to provide public services.

Capacity and skills: The Section 151 officer is responsible for ensuring that those elected members and statutory officers involved in the investment decision making process have appropriate capacity, skills and information to enable them to:

- 1. take informed decisions as to whether to enter into a specific investment;
- 2. assess individual investments in the context of the strategic objectives and risk profile of the local authority; and
- 3. understand how the quantum of these decisions have changed the overall risk exposure of the local authority.

The Audit Committee has a delegated responsibility to scrutinise the treasury management activity of the Authority, which ensures that elected members have the necessary opportunity to assess whether officers are operating within the boundaries of both the prudential framework and the internal boundaries approved within the TMSS. The Audit Committee is provided with training by the Authority's Treasury Management advisers periodically and have been presented with a questionnaire to assess further training requirements.

Commercial deals: The investment committee is responsible for ensuring that those tasked with negotiating commercial deals have the appropriate skills and access to information to allow them to operate with regard to the principles of the prudential framework and regulatory regime within which the Authority operates.

Agenda Item 7

SUBJECT: Strategic Risk Assessment

MEETING: Audit Committee

DATE: 13th February 2020

DIVISIONS/WARDS AFFECTED: All

1. PURPOSE:

- 1.1 To provide members with an overview of the current strategic risks facing the authority as provided in appendix 1.
- 1.2 To fulfil Audit Committee's role in providing assurance of the adequacy of the Council's risk management framework.

2. RECOMMENDATIONS:

- 2.1 That members use the risk assessment to consider the effectiveness of the authority's risk management arrangements and the extent to which the strategic risks facing the authority are appropriately captured.
- 2.2 That members scrutinise, on an on-going basis, the risk assessment and responsibility holders to ensure that risk is being appropriately managed.

3. KEY ISSUES:

- 3.1 Audit Committee has a specific role in providing independent assurance of the adequacy of the Council's risk management framework. The Strategic Risk Assessment ensures that:
 - Strategic risks are identified and monitored by the authority
 - Risk controls are appropriate and proportionate
 - Senior managers and elected members systematically review the strategic risks facing the authority.
- 3.2 The Strategic Risk Assessment is updated based on the latest evidence available in line with the Council's strategic risk management policy; a summary of this is provided in Appendix 2. Some of these evidence sources will already be scrutinised by Audit Committee through the year, for example, internal and external audit and inspection reports, and the Council's Annual Governance Statement.
- 3.3 The risk assessment only covers high and medium level strategic risks. Lower level risks, or operational risks, are not registered unless they are projected to escalate within the three years covered. These are managed and monitored through service business plans. In most cases, mitigating actions result in a change to the likelihood of the risk, rather than the potential consequences, as our actions are generally aimed at reducing the chance of a negative event occurring rather than lessening its impact. Clearly, there will be exceptions.
- 3.4 The risk assessment is a living document and will evolve over the course of the year as new information comes to light. The risk assessment should continue to focus on medium term

risks to service delivery. There have therefore been a number of amendments to the strategic risk register to ensure it accurately manages the current strategic risks facing the Council, as set out in Appendix 1. These include updating the focus of some existing risks, which have been marked as revised, identifying any new risks and removing mitigated risks; these have been identified in a separate table. Where there remains a level of risk, these risks will continue to be monitored and action undertaken through the relevant service business plans.

- 3.5 An internal audit report on the Council's strategic risk management arrangements identified a number of areas for improvement. Work has continued to address these and they have been considered in the latest iteration of the strategic risk register. Some of the changes made include links within the register to the authority's strategic objectives and timescales attached to the delivery of mitigating actions, along with a refresh of the Council's strategic risk management policy and guidance. Further action to address any remaining areas for improvement from the internal audit report on the Council's strategic risk management arrangements continue to be implemented.
- 3.6 In line with the Well-being of Future Generations Act, identification and mitigation of longer-term risks that will impact on future generations at community level, but will have a lesser impact on the medium term delivery of council services is an area for continued development. Through working with the Public Service Board we are developing our understanding of future risks and opportunities and how we respond to them in Monmouthshire. This will inform the strategic risk register as relevant.
- 3.7 Following a presentation to Audit Committee, the risk assessment will be presented to Cabinet for sign-off. As it is a live document, it will evolve over the course of the year as new information comes to light. The up-to-date register is accessible on the Council's intranet so members are able to utilise it at any point in the year to re-prioritise their work plan as appropriate.

4. REASONS:

4.1 To provide timely, relevant information on strategic risks as part of the performance management framework for ensuring the authority is well run and able to contribute to achieving sustainable and resilient communities.

5. AUTHOR:

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Appendix 1: Strategic Risk Assessment – January 2020

Ref	Risk	Reason why identified	Risk Level (Pre – mitigation)			gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	ition)	Risk owner &	Select
			Year	Likel	Impa	Risk Level		responsibility holder		Year	Likeli hood	Impact		Cabinet member	Committee and strategic
1. Tage 47		The introduction of the Wellbeing of Future Generations Act requires us to plan on a decadal and generational basis and our current models do not extend to this timeframe. In light of the financial, demographic and demand pressures we face, it is not enough to keep our county and council going for now. We have to ensure it is continually growing for the future. A corporate plan has been developed that sets out a clear direction for the Council. The council's key delivery strategies to enable the delivery of this have been revised. The Corporate Plan is an ambitious five-year programme, with many areas focused on the longer-term future of the county and which addresses many complex challenges. Progress will need to continue to be tracked over time to evaluate impact made. Budget assumptions modelled in September 2019 indicated a gap of £5.39 million in 2020/21 rising to a gap of £21.07 million over the medium term. Further work to refine this assumption based on local work and updated settlement announcements is being undertaken.	2019 /20 2020 /21 2021 /22	Poss ible Poss ible Poss ible	Maj or Maj or	Mediu m Mediu m Mediu m	Continue to implement the Future Monmouthshire programme to meet short and long term need and ensure the aspirations of the corporate plan are sustainable Implement and track progress of the revised key delivery strategies: Digital Strategy, People Strategy and Asset Management Strategy. Previous action: Produce an annual report evaluating performance in 2018/19 against the Corporate Plan and wider arrangements, in line with the Future Generation Act. New action: Complete the midterm review of the Corporate Plan.	Chief Executive, March 2019 Completed Chief Officer Resources Timescales as per strategies Head of Policy and Governance October 2019 Completed Senior Leadership Team, February 2020	The Future Monmouthshire programme was about ensuring the council remains relevant and viable for the next generation, while continuing to meet the dayto-day needs of residents, visitors and businesses. A range of transformation opportunities were incorporated within the 2019/20 Medium Term Financial Plan. The specific programme of Future Monmouthshire has concluded. The guiding principles of Future Monmouthshire continue to be applied in work ensuring the council remains relevant and viable, for example in the budget setting process. The council's key delivery strategies to enable the delivery of corporate plan have been revised. The revised strategies continue to be implemented and activity has been embedded in the relevant service business plans. The people strategy will be reconsidered informed by the learning from recent leadership development sessions, wider organisational learning and input. The Council' Corporate Plan Annual Report was published in October 2019. The plan provides an overview of progress towards the objectives in the plan during the past year and updates on performance indicators. A mid-term review of the commitments in the Corporate Plan is being undertaken to ensure that the aspirations and activity set remain relevant, that they are	2019 /20 2020 /21 2021 /22	Unlik ely Unlik ely Unlik ely	Major Major Major	Low	responsible Paul Matthews & Cllr Peter Fox	Select Committee: All Objectives: All

Ref	Risk	Reason why identified	Risk L	evel (Pre	e – mitiş	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year					responsibility holder	, -	Year		Impact		Cabinet member responsible	Committee and strategic objective
									deliverable with the resources we have available and ensure they reflect the latest thinking on issues of importance to our communities.						
							Strengthen medium to long term strategic financial planning as part of the Medium term financial plan.	Chief Officer Resources, March 2021	Work will continue to be progressed, as part of Medium term financial plan, on strengthening medium to long term strategic financial planning, this will build on work from the draft financial strategy developed. This will be impacted by the lack of multi-year indicative financial settlements from Welsh Government.	-					
Page 48							Apply and update learning from work on future trends and plan for how they might impact at a local level in Monmouthshire.	Head of Policy and Governance ongoing	The learning from work on future trends undertaken with the Public Service Board will need to continue to be applied in strategic planning and evidence continue to be updated to ensure trends that could impact on the local level are considered. Working with the Public Service Board we are developing our understanding of future risks and opportunities and how we respond to them in Monmouthshire.						
2.	Potential Risk that: Without appropriate and effective governance infrastructure, the Council may not deliver its objectives.	Good governance is a fundamental part of local authority working; arrangements are multifaceted and need to be subject to continuing review to ensure they are effective. The Well-being of Future Generations Act sets longer-term goals we need to work towards,	2020 /21 2021 /22	ible	Subs tanti al Subs tanti al Subs tanti	Mediu m Mediu m Mediu m	Update the Councils' constitution to ensure it reflects recent changes in legislation and governance.	Monitoring Officer June 2020	In December 2017, Council adopted changes to the council's constitution. A thorough review is currently being undertaken to ensure it reflects the latest legislation and council's governance structures. This is due to be presented to Council in May 2020.	2019 /20 2020 /21 2021 /22	Unlik ely Unlik ely Unlik ely	Substa ntial Substa ntial Substa ntial	Low	Matthew Gatehouse and Matthew Phillips & Cllr Paul Jordan	Select Committees: Audit Committee Objectives: All
		and the ways of working we need to adopt. To implement this will require changes to the way we work. New joint arrangements require robust governance arrangements to be established.			al		Pilot the Community Governance structure in the North Monmouthshire Area Committee (formerly Bryn Y Cwm)	Head of Policy and Governance Complete	A community governance review identified the need to consider new arrangements for area committees and North Monmouthshire Area Committee was subsequently identified as a pilot. A review of the pilot was presented to the committee. It						

Ref	Risk	Reason why identified	Risk L			Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Po	st – mitig	ation)	Risk owner &	Select	
			Year		Impa			responsibility		Year		Impact		Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member responsible	and strategic objective
		Monmouthshire County Council							was decided to continue with Area					. 0000	30,0000
		recognises the important and							Committees in their current						
		valuable contribution made by							format.						
		volunteers in enhancing service					Finalise and present the	Head of	Following extensive investigative						
		delivery. There is a need to					remaining matters of the	Tourism,	work and thorough consideration						
		continue to formalise					business case and	Leisure &	of the business case, Council						
		arrangements for the role of					subsequently the legal	Culture	decided not to progress with						
		volunteers in service delivery and set out the terms governing their					documentation on the	Complete	externalising Tourism, Culture,						
		engagement and ongoing					Alternative Delivery Model (ADM) for Tourism, Leisure,	Complete	Leisure and Youth Services, but to retain services in-house with a						
		relationship with the Council.					Culture and youth services for		commitment to a fundamental						
		relationship with the council.					further consideration and		programme of renewal and						
		The Local Government and					decision by Members.		transformation.						
		Elections Bill was published in					Submit evidence in response	Head of	A consultation response has been						
		November 2019. The Bill is a					to the Local Government &	Policy and	submitted to the Committee						
		significant and substantial piece					Elections (Wales) Bill	Governance,	scrutinising the Bill.						
		of legislation and includes													
		provision related to democracy,					Work with the Democratic	February	The potential financial cost of						
		regional working, structures,					Services Committee to	2020	changes to the council chamber to						
│ ▽		governance and performance.					respond to areas in the Bill		reflect the impact of boundary						
age							which require changes to MCC		changes and updates to equipment						
) e		The latest Wales Audit Office					processes		to sustain live streaming have been						
49		Annual Improvement Report							recognised in the capital budget.						
		(AIR) concludes, "Based on, and							A many mark of Dalies and Counting						
		limited to, the work carried out by the Wales Audit Office and							A new post of Policy and Scrutiny						
		relevant regulators, the Auditor							Officer has been appointed which will help create the capacity to						
		General believes that the Council							increase participation in local						
		is likely to comply with the							democracy.						
		requirements of the Local					Manage our actions in	Senior	The Council has arrangements in						
		Government Measure (2009)					response to Estyn, CIW and	Leadership	place to respond to regulatory						
		during 2019-20." There remains					WAO via existing mechanisms	Team,	reports and where necessary,						
		proposals for improvement from						timetable as	these are reported to the relevant						
		Wales Audit Office relating to the						per action	committees.						
		Councils' governance and						plans							
		scrutiny arrangements that are					Deliver the implementation	HR Manager	Monmouthshire, A County That						
		still being addressed.					plan for the volunteering	&	Serves (ACTS) volunteering						
							policy (adopted in December	Communities	programme is helping to highlight						
							2017) in all service/business	and	and support volunteering						
							areas and continued	Partnership	opportunities available within the						
							implementation of the	Developmen	county. A volunteering toolkit and						
							Volunteer toolkit.	t Team Timescale as	network are in place and Leading Volunteering training is delivered						
								implementat	to staff that support volunteers.						
								ion plan	to stair that support volunteers.						
								Jon Plan	A Volunteer Kinetic digital						
									management system is in place.						

Ref	Risk	Reason why identified	Risk L	evel (Pre	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Po	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d	Impa ct	Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
3. Page 50		The Future Generations Act puts a well-being duty on specified public bodies to act jointly via Public Service Boards (PSB) to improve the economic, social, environmental and cultural wellbeing of their area. The PSB wellbeing plan has been established; the activity that will contribute to the delivery of the plan is currently being developed and implemented. Arrangements to monitor delivery need to be further developed and embedded. The Council, as a statutory partner, has an important role in taking these forward. The Local Government and Elections Bill was published in November 2019. The Bill is a significant and substantial piece of legislation and includes provision related to democracy, regional working, structures, governance and performance. The Council is already part of regional and partnership-working arrangements in a variety of services; some of these require further development, for example, Joint Scrutiny of the Cardiff Capital Region is in its infancy.		ible Poss ible	Subs tanti al Subs tanti al	m Mediu m Mediu m	Board Well-being plan, implement a delivery framework and develop the role of the Public Service Board Select Committee to	Head of Policy & Governance and Community & Partnership Developmen t Manager May 2020	Service area champions have also been introduced to ensure that all current and new volunteers are recruited through the appropriate channels. In June 2019, the first Volunteering Conference was held to put volunteering at the forefront of council planning for the future. The Public Service Board has published its first annual report for 2018/19, which sets out the progress made so far by the PSB to deliver the objectives set out in the well-being plan, with a particular focus on the six steps prioritised by the PSB. Supported by the Council's Community and Partnership team, the PSB is developing a detailed action plan and performance management arrangements that capture the activity to deliver each step and link to the activity of the wider partnership groups that support delivery. Regional working with other PSB's in Gwent on some of the common well-being issues identified in well-being plans continues to be progressed. Opportunities and options to further strengthen partnership working between Gwent PSB's are being explored. A change in title and terms of reference has been agreed for the Public Service Board Select Committee. The newly entitled Public Service Board Select Committee will allow for wider scrutiny of public service provision and, where powers allow, will provide greater accountability of services delivered	2019 /20 2020 /21 2021 /22	Possi ble Unlik ely Unlik ely	ntial Substa ntial	m Low	Matthew Gatehouse, Cllr Peter Fox & Cllr Paul Jordan	Select Committees: Audit Committee Public Service Board Select Committee Objectives: All
									in collaboration or by external partners.						

Ref	Risk	Reason why identified	Risk Le	evel (Pro	e – mitię	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ition)	Risk owner &	Select
			Year	Likel ihoo d	Impa ct	Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
							The Leader of the Council is sitting on the Local Government Reform Working Group, chaired by Derek Vaughan MEP. The group is tasked with developing a shared agenda for reform, which ensures the sustainability of local service provision. Submit evidence in response	The Leader, Ongoing Complete Head of	The group concluded its work in May 2019 with a series of recommendations. Progress made by the group includes a renewed commitment to partnership governance, a revised approach to early engagement regarding finances, and the re-establishment of sector-led improvement support within WLGA. A consultation Response has been						
							to the Local Government & Elections (Wales) Bill. Work with Welsh Government	Policy and Governance, January 2020	submitted to the Committee scrutinising the Bill. Officers continue to engage with						
7 2							on the development of Corporate Joint Committees	January 2020	Welsh Government on the development of the Corporate Joint Committees which will provide the structure for collaborative working in the areas prescribed within s79(3) of The Bill						
4a. C		After several years of taking significant resource out of the budget the means of achieving further savings is increasingly	2019 /20 2020	Poss ible Poss	Maj or Maj	Mediu m Mediu	Ensure that services deliver within budget, deliver savings targets and continue to identify, review and challenge	Chief Officer Resources March 2020	Overall the net revenue forecast at Month 7 2019/20 is a £3.99million deficit. 85% of savings are forecast to be achieved. This outturn	2019 /20 2020	Unlik ely Unlik	Major Major	Low	Peter Davies and Cllr Phil Murphy	Select Committee: All
	unsustainable in the short to medium term due to increasing demand and continuing financial pressures	more challenging. Budget assumptions modelled in September 2019 indicated a gap of £5.39 million in 2020/21 rising	/21 2021	ible Poss ible	or Maj	m Mediu m	pressures.		forecast presents a significant and increased overspend. Limited opportunity has been identified for in year recovery action, one off adjustments have been identified	/21 2021 /22	ely	Major	Low		Objectives: All
		to a gap of £21.07 million over the medium term. Further work to refine this assumption based on local work and updated settlement announcements is being undertaken. Funding from Welsh Government has reduced in recent years. The Welsh Government proposed settlement increase for Monmouthshire in 2020/21 is the lowest of any Council in Wales at 3%. Welsh Government funding is not adequate to meet the significant financial pressures the council faces					All services to model savings for 2020/21 and continue a longer-term programme that aligns with the medium Term Financial Plan and corporate plan.	Chief Officer Resources March 2020	that are designed to return a balanced position. The budget proposals for 2020/21 see a continuation of our preparedness to challenge all services to sustain themselves rather than to see the closure of services that matter to citizens and consider supporting commitments set out in the Corporate Plan. The significant in-year over spend, whilst being managed via a recovery plan, sees significant pressures carried through into 20/21 and with this already challenging backdrop has made the budget challenge even more acute.						

Ref	Risk	Reason why identified				tigation)	Mitigating actions	Timescale &	Mitigation action progress	Risk L	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year		Impa			responsibility		Year		Impact		Cabinet	Committee
			A = 7	ihoo	ct	Level	A	holder			hood		Level	member	and strategic
				d			A							responsible	objective
									The draft revenue budget						
	, I	In overall terms there are some							proposals 2020/21 were presented						
	,	£9.742 million of new							to cabinet in December 2019 and						
	,	unavoidable pressures that need							are open for a period of						
	,	to be accommodated as part of							consultation via various methods						
	,	the 2020/21 budget. The							until 31st January 2020. The						
	, 1	2020/21 budget shortfall was							2020/21 budget shortfall was						
	, I	£1.178 million (December 2019),							£1.178 million (December 2019), if						
	, I	if all the savings proposals							all the savings proposals reported						
	, 1	reported to cabinet are							to cabinet are approved. The						
	, I	approved.							provisional Welsh Government						
	1								financial settlement has since						
	, I	Pressures on the budget have							indicated a 3% increase in funding,						
	1	been increasing in terms of							the impact of this will be modelled						
	, I	demographic growth, demand on							and factored into the budget, with						
	, I	services and expectations and							confirmation of the final						
	, I	pay and pension increases.							settlement anticipated in March						
	, 1								2020.						
	1	Overall the net revenue forecast													
	1	at Month 7 2019/20 is a							Work continues to develop ideas						
D	, I	£3.99million deficit.							and proposals such that they can						
Page	, 1								be brought into the budget once						
		Earmarked reserve usage over							they are sufficiently progressed.						
52	,	the MTFP period is projected to							The mid-term review of the						
	ı 1	decrease the balance on							Corporate Plan being presented to						
	1	earmarked reserves from £5.48							Council in the New Year will also						
	, I	million in 2019/20 to £5.28							need to consider any policy						
	, 1	million at the end of 2021/22.							changes needing to be considered						
	ı 1	Taking into account that some of							to put services on a more						
	1	these reserves are specific, for							sustainable footing for the future.						
	, I	example relating to joint													
	, I	arrangements or to fund capital							Final budget proposals following						
	ı 1	projects, this brings the usable							consultation and receipt of the						
	1	balance down to £4.5 million.							final settlement will go to a special						
	, I								Cabinet on 19th Feb 2020 and						
	, 1	Along with the rest of the							approval of Council Tax and final						
	, 1	organisation, schools are facing a							budget proposals will then take						
	1	challenging financial settlement.							place at Full council on 5th March						
	, I	School balances have been							2020.						
	, I	declining over a number of years					Develop and implement a	Chief Officer	As part of the delivery of the	1					
	, 1	and for the year end 2018-19,					commercial strategy aligned	Resources	Corporate Plan a Commercial						
	1	balances were in a collective					to the Corporate Plan	Timescales	Strategy has been developed. The						
	1	deficit. This forecast deficit has					-	as per	strategy seeks to enhance income						
	1	increased in the current financial						strategy	generation, develop an approach						
	, I	year. By the end of the financial							to commercialising assets and						
	, 1	year 2019/20, it is anticipated 16							create a commercial culture and						
	1	schools will be in a deficit reserve							ethos. The strategy has a short-,						

Ref	Risk	Reason why identified	Risk I				Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Po	st – mitiga	ation)	Risk owner &	Select
			Year					responsibility				Impact		Cabinet	Committee
		A	A = 7	ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
		position. This position is a							medium- and long-term view and						
		concern to the Local Authority, if							aims to provide a framework, with						
		the deficit balances for schools							defined objectives, for new						'
		continue to increase this could							commercial projects and for the						
		over time have an impact on the							delivery of future commercial						
		overall reserves for MCC							activity.						
									The council has acquired two						
									commercial investments to						
									generate income to support						'
									Council services. Any further						
									investments will be considered by						
									the Investment Committee. In						
									2020/21 on commercial income,						
									Newport Leisure Park is						
									outperforming the £400k saving						
									target by £48k. However,						
									Castlegate is reporting a shortfall						
									against budget income of £56k as a						
7	d								result of vacant units. However,						
ဥ	را								this should be seen as part of a						
Page	اذ								balance portfolio that is already						
<u>ن</u>									contributing in excess of £600k of						
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	د							<u> </u>	net income to the Authority.						
							Implement the new	Head of	A new Procurement strategy was						
							procurement strategy with a	Enterprise	approved in July 2018. In order to						
							view to identifying long term	and	deliver the aspirations set out						
							and short term benefits and	Community	within the procurement strategy,						
							savings to the Council and the	Animation	the Council has commissioned an						
							County	Timescales	independent company to undertake a health check of the						
								as per							
								strategy	procurement function. The						
									primarily purpose is to establish whether there are any						
									opportunities to reduce our						
									external costs, as well as to						
									examine our current level of						
									capacity to deliver against						
									stretching targets identified within						
									the procurement strategy. The						
									results of this piece of work are						
									due later in the year.						
									due later in the year.						

Ref	Risk	Reason why identified	Risk Le	evel (Pr	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	tion)	Risk owner &	Select
			Year	Likel	Impa ct	Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member	Committee and strategic
				d			Strengthen medium to long term strategic financial planning as part of the Medium term financial plan.	Chief Officer Resources, March 2021	Work will continue to be progressed, as part of Medium term financial plan, on strengthening medium to long term strategic financial planning, this will build on work from the draft financial strategy developed. This will be impacted by the lack of multi-year indicative financial settlements from Welsh					responsible	objective
Page							Continue to work closely with schools to ensure their financial plans are as robust as possible to minimise any impact whilst continuing to improve standards for our young people. Including, considering the offer of providing loans to schools.	Finance Manager – Children & Young People Ongoing	Government. 15 schools started 2019/20 year in deficit. Indications are 16 schools will end the year in deficit based on month 7 forecasts. The deficit position remains particularly acute for the 4 secondary schools. Schools are working closely with the Local Authority to minimise any overspends and agree recovery plans, monitoring of these plans continues to ensure they are met.						
e 54									To help manage this situation Cabinet is considering the offer of a loan to schools as part of the draft budget proposals for 2020-21. Should it be approved there will be strict criteria around the offer, including the criteria that schools who take a loan cannot enter a deficit positon and must be able to manage the repayments from the funding delegated to the school.						
4b.	Potential Risk that: The authority is unable to deliver its political priorities or maintain key infrastructure and meet other identified pressures due to insufficient capital funding availability.	Underlying the Capital Strategy is the recognition that the financial resources available to meet Council priorities are constrained by a significant reduction in financial resources. The core capital programme has been constrained in recent years in order to enable the Band A new schools programme to be funded which are coming to a	2019 /20 2020 /21 2021 /22	Poss ible Poss ible Likel y	Maj or Maj or Maj or	Mediu m Mediu m High	Regularly review assumptions as part of the capital MTFP taking account of any new information that is relevant and the consequential impact on the revenue MTFP.	Deputy Head of Finance Ongoing	The Capital Strategy, presented to cabinet in December 2018, sets out the council's approach to capital investment over a longer timeframe than is traditional in the 4 year medium term financial plan. It provides a framework through which our resources, and those matched with key partners, are allocated to help meet strategic priorities.	2019 /20 2020 /21 2021 /22	Possi ble Possi ble Possi ble	Major Major Major	Mediu m Mediu m Mediu m	Deb Hill- Howells, Peter Davies & Cllr Phil Murphy	Select Committees: Economy and Developmen t & Strong Communities Objectives: All

Ref	Risk	Reason why identified	Risk L	evel (Pre	e – mitię	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	tion)	Risk owner &	Select
			Year	Likel	Impa	Risk		responsibility		Year	Likeli	Impact	Risk	Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
		are working through options in							Underlying the Capital Strategy is						
		relation to a future Welsh							the recognition that the financial						
		Government Band B programme.							resources available to meet Council						
									priorities are constrained by a						
		There remain a considerable							significant reduction in financial						
		number of pressures that sit							resources.						
		outside of any potential to fund													
		them within the Capital MTFP							The strategy better reconciles						
		and this has significant risk							resourcing with affordability and						
		associated with it. These include							will increasingly form the Council's						
		property and highways							capital budget deliberations going						
		infrastructure, DDA work, Public							forward.						
		rights of way etc.													
									The draft outline proposed capital						
		In addition to this there are							budget for 2020/21 and the						
		various schemes/proposals (e.g.							indicative capital budgets for the						
		Monlife, tranche C Future							three years 2021/22 to 2023/24						
		schools, climate emergency							was presented in to Cabinet in						
		response, any enhanced DFG							December 2020. Future schools						
T		spending etc.) that could also							and other identified schemes that need to be accommodated in the						
Page		have a capital consequence, but													
		in advance of quantifying those or having Member consideration							capital MTFP are being developed.						
55		of these items, they are also							There will still remain a						
		excluded from current capital							considerable number of pressures						
		MTFP.							that sit outside of any potential to						
									fund them within the Capital MTFP,						
		In the event of emergency							and this has significant risk						
		pressures, resources will have to							associated with it. These pressures						
		be diverted.							are undergoing further review and						
									risks are being assessed to						
		Projects, such as the CCR City							determine whether there needs to						
		Deal, require significant capital							be any further capital budget						
		investment to realise the							provision afforded to mitigate any						
		outcomes							significant risks requiring more						
									immediate action. The results of						
		There can be significant slippage							this review will be reflected in the						
		in gaining capital receipts. There							final capital budget proposals						
		is a risk associated with relying							submitted to Cabinet in February						
		on the need to utilise capital							2020.						
		receipts in the same year that					Further refinement of priority	Head of	A programme of property						
		they come into the Council and					assessments in the property	Commercial	condition surveys are currently						
		the potential for this to have					and infrastructure budgets to	and	being undertaken by external						
		significant revenue pressures					ensure all pressures have been	Integrated	consultants, these will be used to						
		should receipts be delayed and					considered and ranked.	Landlord	inform prioritisation of capital						
		temporary borrowing be						Services &	maintenance spend. A programme						
		required.						Head of							

Ref	Risk	Reason why identified	Risk L	evel (Pr	re – mitiga	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Lo	evel (Pos	st – mitiga	tion)	Risk owner &	Select
			Year	Likel	Impa			responsibility holder	, ,	Year		Impact		Cabinet member	Committee and strategic
				d			Deliver the Asset Management Plan to manage the Council's land and property portfolio	Placemaking, Housing, Highways and Flood Head of Commercial and Integrated Landlord Services Timescales	of Health and safety surveys is currently being commissioned. Independent condition assessments of key highways infrastructure are completed as required depending on condition. These inform prioritisation of available capital budget. The Asset Management strategy is being implemented and actions from the plan have been integrated into the relevant business plans for ongoing monitoring and progress reporting.					responsible	objective
Page 56							To help sustain Council Services and enhance the asset base by investing in commercial property assets in order to increase the net rental income stream for the Council in line with the asset investment policy	as per plan Head of Commercial and Integrated Landlord Services Ongoing — see Asset Management strategy	The council has acquired two commercial investments to generate income to support Council services. Any further investments will be considered by the Investment Committee. In 2020/21 on commercial income, Newport Leisure Park is outperforming the £400k saving target by £48k. However, Castlegate is reporting a shortfall against budget income of £56k as a result of vacant units. However, this should be seen as part of a balance portfolio that is already contributing in excess of £600k of net income to the Authority.						
5. Revis ed	Potential Risk that: Reduced organisational capacity, including skills and knowledge, and recruitment and retention issues will impact on our ability to deliver organisational aims and objectives	Our people are central to the success of our council and county. To maximise the opportunities to deliver our objectives we need to develop knowledge and skills that are not always widespread within our sector. Sickness levels were an average of 11.5 days per FTE employee in the year to March 2019, which was amongst the highest of	2021 /22	Poss ible	tanti al Subs tanti al	Mediu m Mediu m Mediu m	To implement a revised people and organisational development strategy following development of the corporate plan and the workforce planning arrangements required to deliver.	Head of People Services Timescales as per strategy	The People strategy continues to be implemented and activity has been embedded in the relevant service business plans. The People Strategy will be reconsidered informed by the learning from recent leadership development sessions, wider organisational learning and input. The Cadetship programme was introduced in 2018 to help support	2019 /20 2020 /21 2021 /22	Possi ble Possi ble Possi ble	Substa ntial Substa ntial Moder ate	Mediu m Mediu m Low	Tracey Harry & Cllr Phil Murphy	Select Committee: Strong Communities Objectives: All

Ref	Risk	Reason why identified	Risk L	Level (Pr	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d	Impa ct	Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
Page 57		welsh local authorities. The People strategy identifies that tools and guidance to manage and prevent sickness are not always used effectively. The number of employees has reduced in recent years. A range of services have identified risks to their capacity for service delivery. Continuing challenges and pressures can contribute to a loss of knowledge/skills and experience. Some services have identified challenges with recruitment and retention in certain sectors including care support workers, home carers and engineering. Staff turnover is fairly stable at 8.73%.					Previous action: Continue to implement Directorate workforce planning using HR business partnering meetings to engage and support teams in workforce planning. New action: embed workforce planning into team management processes to ensure the right skills, expertise and knowledge are available for future changes	HR lead & Training Lead Completed HR lead & Training Lead Ongoing	succession planning in areas under the programme. The programme is currently undergoing a change in management structure and will be reviewed in the coming months. The Apprentice, Graduate and Intern (AGI) Strategy was approved in July 2019. A recruitment process has resulted in the appointment of an AGI Coordinator post to deliver on the priorities and actions within the strategy. A workflow has been developed to enable service leaders to effectively focus on succession and workforce planning. HR attend DMTs, and other management meetings, where the workforce data is discussed, organisational insight is provided, and relevant actions undertaken where appropriate. A Recruitment and Selection policy has been developed, which prompts managers to think about apprenticeships, forward thinking and future planning, 3 to 5 years ahead. The Leaders Induction includes information for managers on knowing their people, understanding performance and identifying future plans, i.e. if someone is approaching retirement, what skills will they take when they leave? By empowering managers. It is hoped that workforce planning will be integrated into the unique and specific team/department. To assist managers, the current payroll and HR system is being reviewed. Supplier days have been carried out. A visioning piece has						

Ref	Risk	Reason why identified	Risk I	Leve'	el (Pre –	- mitię	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitig	gation)	Risk owner &	Select
			Year				Risk Level		responsibility holder		Year	Likeli hood	Impact	t Risk Level	Cabinet member responsible	Committee and strategic objective
Page 58								Embed the attendance and wellbeing policy. Continue to engage with staff on well-being to ensure a focus on addressing identified needs and make better use of data for focussed interventions.	Head of People Services Ongoing	also been conducted across the organisation to determine what is required from a HR/Payroll system. This has resulted in a system specification and a decision is pending on next steps. The revised attendance and wellbeing policy was approved by Cabinet in June 2017. It will be reviewed, as a recent internal audit identified a lack of compliance in some areas. The average number of working days lost to sickness absence per employee in 2018/19 was 11.5 days, above the Councils targeted rate of 10.5, although it does appear to be plateauing. Training is ongoing; there has been greater focus on the use of Department Management Teams to challenge where work is not being undertaken to promote accountability. It is hoped that new payroll and HR system will help by enabling prompts, e.g. absence is recorded so prompts are provided throughout the duration of the absence to ensure all steps of the process are adhered to. The Staff Handbook, which has been designed by colleagues, is now available to all. Currently, it is handed out at Induction and placed in staff access venues. The Go To Group is proving to be successful amongst staff; feedback has identified that employees appreciate the informal nature of the group. Attendee numbers are deliberately not recorded but volunteers report that the service is being used by the workforce. It is						

Ref	Risk	Reason why identified	Risk L	Level (Pr	re – mit	igation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	vel (Pos	t – mitiga	tion)	Risk owner &	Select
			Year		Impa			responsibility		Year		Impact		Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
Page 59				d			Continue to increase understanding and maximise completion of the check-in, check-out staff appraisal process and use feedback to plan and identify training needs	HR lead Ongoing	now being promoted at Induction and Leadership sessions. A Counselling service is available for employees to access via HR or management referral. This is a service funded by the council and offers up to six sessions. In additional to the counselling service, a self-referral system is available via DWP. This is an external source of support, but is being advertised to all. A recording module was developed that allowed managers to record the completed CICO directly into the HR system. This had varying degrees of success due to a number of factors. To enable managers to complete the reviews in a way that suits them and their teams, all managers have been instructed to input the completed CICO numbers into their quarterly business plan updates. Information has been provided via service business plan update guidance to support managers to utilise the plans to record rates of completed CICOs. Further advice continues to be provided to managers. When the Q4 (outturn) service plans are produced and PI data for annual staff appraisals provided, a further QA process will be undertaken by HR colleagues to validate and confirm the robustness and accuracy of information provided. The new HR/payroll system will consider performance appraisal in					responsible	objective

Ref	Risk	Reason why identified	Risk L	evel (Pr	e – mit	igation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d		Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
6. revis ed Page 60		Improved outcomes for vulnerable people can only be achieved and sustained when people and organisations work together to design and deliver more integrated services around people's needs. While there are many steps the council and partners can take to mitigate the risk, significant harm can also occur due to factors that are outside our control meaning that there will always be a level of risk. In August 2018, a Wales Audit Office led Whole Authority review of children's safeguarding concluded that children's safeguarding policy and procedures have recently improved, but there are shortcomings in some critical areas of policy and operation. The report issued four proposals for improvement including the need to embed all aspects of safe recruitment, induction and training consistently. Progress has been made in addressing these; there remains further work to fully address them.		Possible	or Maj or	Mediu m Mediu m	evaluate process and practice and review accountability for safeguarding and implement actions identified, particularly better use of information.	Transformati on Lead Social Care & Health & Chief Officer Social Care & Health September 2020 Safeguarding & quality assurance service manager Ongoing	Work is underway to raise the profile of care work as part of a national programme called "We Care", which aims to recruit 20,000 care workers across Wales by 2030. We have been using a coordinated approach to ensure we attract people to consider this very valuable role. This will be an ongoing process. Progress against the council's safeguarding priorities is evaluated annually, last completed for 2018/19, and the priorities reflect the cornerstones for keeping people safe in Monmouthshire set out in Corporate Safeguarding Policy. This identifies measures to highlight progress, risks and sets out clear improvement actions and priorities for further development. The latest report acknowledges that embedding and sustaining the highest standards of safeguarding is a continuous endeavour. This evaluation report forms an integral part of the improvement of safeguarding practice across the Council, and drives the work of the Whole Authority Safeguarding Group. A safeguarding 'self-assessment' is undertaken every other year on a directorate basis via the Safeguarding Assessment Framework for Evaluation (SAFE). This is currently underway and will be completed over the next 6 months. The key development this year, has seen directorates sharing the outcomes of their SAFEs through a work-shop approach,	2019 /20 2020 /21 2021 /22	Possi ble Possi ble	Major	Mediu m Mediu m	Will Mclean & Julie Boothroyd. Cllr Penny Jones & Cllr Richard John	Select Committees: CYP & Adults Objective: The best possible start in life Lifelong well- being
		Internal audit have issued a reasonable level of assurance in an organisational report on							using real case studies from their service areas to demonstrate safeguarding in action.						

Ref	Risk	Reason why identified	Risk I	.evel (Pr	re – mitig	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d		Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
Page 61		volunteering, issued in November 2019. The continued upward trend in demand within both children's and adult's services puts services under pressure. There has been a significant increase in adult safeguarding concerns being referred to the Adult safeguarding team and an increased Safeguarding function with the demands of the Gwent Adult Safeguarding Board, and Corporate Safeguarding. This has impacted the timescales in which the safeguarding process can be completed.					Ensure that robust systems are in place within the authority to respond to any concerns regarding child protection and protection of adults at risk. As a statutory partner of the regional safeguarding child protection and protection of adults at risk.	Chief Officer, Social Care, Health & Safeguarding Ongoing Chief Officer, Social Care, Health & Safeguarding Ongoing Chief Officer, Social Care, Health & Safeguarding Ongoing	The Corporate Safeguarding Policy was reviewed and updated in January 2019 to include a clearer link to Data Protection issues and Whistleblowing. The Whole Authority Safeguarding Group meets 6-weekly, chaired by the Statutory Director (Chief Officer) and minutes are retained. Every directorate is represented. The WASG continues to provide leadership, direction, oversight, support and challenge to strengthen safeguarding activity in the Council. There is a comprehensive range of mechanisms across children and adult services that allow for a robust approach to quality assurance. The continued upward trend in demand within both children's and adult's services puts services under pressure. Monmouthshire has also had an active role in the new All Wales Child and Adult Protection Procedures consultation processes, and is ensuring that there is good awareness across the Council of these new All Wales Child and Adult Protection Procedures There continues to be full representation at all levels of the work of the regional safeguarding board and VAWDSV board. There is strong engagement in regional approaches to Multi-Agency Sexual Exploitation meeting (MASE) Child Sex Exploitation (CSE), Violence Against Women Domestic Abuse and Sexual Violence (VAWDASV)						

Ref	Risk	Reason why identified	Risk I	Level	l (Pre – m	nitigat	tion)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitig	gation)	Risk owner &	Select
			Year		ikel Imp noo ct		Risk Level		responsibility holder		Year	Likeli hood	Impact	t Risk Level	Cabinet member responsible	Committee and strategic objective
Page 62								plan for volunteering policy (adopted in December 2017) in all service/business areas and continued implementation of the Volunteer toolkit and organisation wide use of Volunteer Kinetic - Volunteer is 8	HR Manager & Communities and Partnership Developmen t Team Timescale as implementat ion plan	and Contest (PREVENT anti radicalisation). There continues to be a strong Monmouthshire engagement with regional safeguarding boards and involvement in the Strategic and Operational Safeguarding groups. Across Gwent Monmouthshire is leading in terms of the development of Exploitation and Modern Day Slavery processes and training, including Criminal Exploitation and "County Lines" Drug supply. Monmouthshire, A County That Serves (ACTS) volunteering programme is helping to highlight and support volunteering opportunities available within the county. A volunteering toolkit and network are in place and Leading Volunteering training is delivered to staff that support volunteers. A Volunteer Kinetic digital management system is in place. This means we have a live central record of volunteer safe recruitment information and activity. The system is structured so dependent on the role the proportionate amount of safe recruitment checks are carried out and logged on the volunteers' profile, also training is logged on the system for example Safeguarding Level 1. This data is checked and reported on a quarterly basis. We have resource to support the implementation and training for our colleagues using the system. Service area champions have also been introduced to ensure that all current and new volunteers are						

Ref	Risk	Reason why identified	Risk L	evel (Pr	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	ition)	Risk owner &	Select
			Year	Likel	Impa	Risk		responsibility		Year	Likeli	Impact	Risk	Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
									recruited through the appropriate						
									channels. In June 2019, the first						
									Volunteering Conference was held						
									to put volunteering at the forefront						
									of council planning for the future.						
							To implement the Action Plan	Chief Officer,	The Council's management						
							established in response to the	Social Care,	response and associated action						
							Wales Audit Office led review	Health &	plan to address the report was						
							of children's safeguarding.	Safeguarding	presented to Children & Young						
								Timescale as	People Select Committee in						
								in action	October 2018, alongside the WAO						
								plan	report. The WAO conducted a						
									follow up 'light touch' inspection						
									on this in September 2019, the						
									final report has not yet been						
									issued.						
									Our evaluation of progress shows						
									Our evaluation of progress shows progress has been made in						
									addressing a number of proposals.						
Page									There remains further work to fully						
									address some of the proposals						
									including central recording and						
0									monitoring employee data						
									regarding safeguarding training						
									and rolling out across further						
									service areas the matrix for self-						
									assessment of Minimum Standards						
									for Safeguarding Across						
									Commissioned Services.						
							Identify and implement	Chief Officer,	A Review of Adult Safeguarding						
							proposals to address capacity	Social Care,	team performance and structure						
							issues specifically for adult	Health &	has demonstrated the significant						
							protection	Safeguarding	increase in safeguarding concerns						
									being referred to the department						
								January 2020							
									function with the demands of the						
									Gwent Adult Safeguarding Board,						
									and Corporate Safeguarding. This						
									has impacted the timescales in						
									which the safeguarding process can						
									be completed and has led to						
									recommendations in relation to						
									structure, capacity and workload in						
									order to meet current demand and						
									prepare for the Wales Adult						

Ref	Risk	Reason why identified	Risk L	evel (Pre	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo	Impa ct	Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
				<u> </u>					Safeguarding Procedures to be launched in November 2019.					respensione:	
7. Page 64		The number of children on the child protection register increased substantially from 73 to 116 at the end of 2018/19. The increase during 2018/19 meant the rate per 10,000 child population exceeded the Wales rate at the same point in time. At the end of September 2019 there were 108 children on the register. The number of looked after children has increased from 173 at the end of 2018/19 to 190 at the end of September 2019 continuing the upward trend. The 2019/20 net budget for Children Services is £11.9m, over half of which relates to looked after children, in particular, placements for looked after children. At month 7 2019/20 Children's Services are forecasting a £2.774M overspend, experiencing significant demands placing pressure on the placement budget, plus the knock on effect in the associated legal and transport provision to support care packages and the need to cover internal staff shortages	2019 /20 2020 /21 2021 /22	ible	or Maj or	Mediu m Mediu m	evaluate performance of Early Help and Family Support service. Continue to review and	Head of Children's services March 2021	There has been a real focus in the last year in Children's Services to implement a co-ordinated approach to early intervention and prevention. Early help and support services are developing well. The service has continued to respond to the demand pressure, expanding and developing services particularly through the family support offer so that the right help is provided at the right level of intensity. Early evaluation of our family support services indicates clear and positive outcomes for families (for example our Achieving Change team is currently working with 50 plus children on the 'edge of care' to enable them to remain living safely with their parents). We have collaborated with Blaenau Gwent and implemented the MYST service, a Multi-disciplinary Intensive Therapeutic Fostering Service for Looked After Children and Young People, which will help to support children with complex needs within a foster care setting. Monmouthshire is aiming to attract more foster carers to offer placements to looked after children. Active campaigns are being run to increase the rates of in house foster carers. During 2018/19, the overall number of foster carers increased from 51 to 65 By September 2019 there was an increase to 71 foster carers which includes kinship carers (friends or relative caring for a specific child). Although this is a positive increase, the increasing number of looked after children	2019 /20 2020 /21 2021 /22	Possi ble Possi ble Possi ble	Major	Mediu m Mediu m Mediu m	Julie Boothroyd & Cllr Penny Jones	Select Committee: Children & Young people Objective: The best possible start in life

Ref	Risk	Reason why identified	Risk L	evel ((Pre – m	itigation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	ation)	Risk owner &	Select
			Year		el Imp			responsibility		Year		Impact		Cabinet	Committee
				iho	o ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
									means that demand remains high						
'									and therefore recruitment						
									campaigns are continuing. It is						
									hoped that the 20 for 20 reasons to						
'									foster will create an additional						
'									boost and impetus.						
							Implement next phase of	Head of	Children Services have completed a						
							children's services	Children's	3 year improvement programme						
							development programme	services	(2016-2019) which concentrated						
							focused on achieving the best	April 2021	on, securing stability in the						
							outcomes for children and		workforce, developing a delivery						
							families.		model of practice, commissioning						
									and service critical issues, the						
									service is now moving onto a						
									further 2 year programme (2019-						
									2021). The focus will be on practice						
									development and will shape the						
									way we work with families over the						
_									next number of years. The						
P									importance of relationships and how we work with families to						
Page									support their strengths, manage						
									risks and achieve good enough						
65									outcomes will be key indicators of						
									success.						
							Deliver the action plan in	Service	A follow up review has been						
							response to findings of an	Manager –	complete by internal audit, which						
							Internal Audit report on	Children's	gave an assurance rating of						
							children's services placements		reasonable. An action plan has						
							processing and a second processing a second processing and a second processing a second processing and a second processing and a second processing a second processing and a second processing and a second processing a second processing and a second processing and a second processing a second processing and a second processing a second processing and a second processing and a second processing a second processing a second processing a second processing and a second processing a secon	Completed	been established to address further						
								P	areas from the follow up review						
							Review and monitor the	Head of	The number of looked after						
							Looked after Children	Children's	children has increased from 173 at						
							population	services	the end of 2018/19 to 190 at the						
							rises in line with Welsh	As per plan	end of September 2019 continuing						
							Government expectations	provided to	the upward trend in recent years.						
								WG.							
									Whilst we develop interventions to						
									address early identification, and						
									manage appropriately pre- and						
									post-statutory intervention with						
									families, the growing numbers						
									mean that services are under						
									pressure. Work is underway to						
									maximise the opportunities to						
									reduce the current trends, Welsh						
									Government recently carried out a						

Ref	Risk	Reason why identified	Risk L	evel (Pr	re – mitiį	igation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d		Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
									Looked after Children's review across Wales. As part of this we have submitted plans to reduce the numbers of children being looked after. This relies heavily on all parts of the system being geared to support the plans for reduction. Over the next year as well as continuing to embed preventative services, we are expanding our offer to ensure that children are equally supported to leave care safely.						
8. revis ed	Potential Risk of: Failing to meet the needs of learners, including	Meeting the needs of vulnerable learners remains a priority. The gap in attainment between those not eligible and those eligible for	2019 /20 2020	ible	or	Mediu m Mediu	arrangements with the Education Achievement	EAS & MCC Ongoing	EAS continue to provide ongoing challenge, monitoring and evaluation work in schools with a continued focus on vulnerable	2019 /20 2020	Possi ble Possi		Mediu m Mediu	Will Mclean & Cllr Richard John	Select Committees: CYP
Page 66	Monmouthshire's schools, which may result	Free School Meals (FSM) remains a concern. There is variation in standards across schools, with some schools judged by Estyn to be only adequate or unsatisfactory, and some schools remain in amber support categories. Poor leadership, management, capacity and performance has been identified in some schools. There are challenges in meeting the demand for Welsh Medium education provision in the future. There is an increasing demand for additional support for children with additional learning needs. The Monmouthshire PSB wellbeing plan recognises the	/21 2021 /22	ible Poss ible	or Maj or	m Mediu m	authority's concerns in challenging and supporting schools		The EAS work with schools to track individual pupil performance over time. This supports us in gauging where schools are progressing well or where they may need additional support. From our agreed work with the EAS, we will: Strengthen leadership and teaching and learning capacity in identified schools to ensure that all pupils make appropriate progress from their starting points. Improve the outcomes for all vulnerable learners, particularly those eFSM, at the secondary stages (key stages 3 and 4) and at the higher levels. Reduce variance in outcomes between schools and departments particularly at key stage 4. Work with all stakeholders to	/21 2021 /22	ble Unlik ely	Major	Low		Objective: The best possible start in life
		importance of greater support for the well-being of children and young people. Students' responses to the 2017/18 School							develop effective mechanisms to help reduce the amount of exclusions.						

Ref	Risk	Reason why identified	Risk L	evel (Pr	e – miti	gation)	Mitigating actions	Timescale & responsibility holder	Mitigation action progress	Risk Le	vel (Pos	t – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d	Impa ct	Risk Level				Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
		Health Research Network Student Health and Wellbeing Survey shows there are areas where students' well-being can be further supported.		u			Continue to work closely with our primary schools to ensure that they are maximising the learning opportunities provided by the EAS and the professional learning offer around the development of the new curriculum. Work closely with our	EAS & MCC Ongoing	MCC and EAS to continue to work with schools in ensuring that they are preparing for the new curriculum and meeting the needs of students. EAS continue to monitor where schools progress and where they may need additional support.					Тезропзівіс	OSJECTIVE
το							secondary schools to ensure they are meet the needs for the full range of learners. Continue to improve the quality of self-evaluation in the CYP directorate.	Chief Officer Children & Young People Ongoing	The Chief Officer Report for Children and Young People was presented to Council in May 2019. The report informed Council of the progress that the education system made in the previous twelve months since the last report. This is an ongoing annual report.						
age 67							Deliver the Welsh Education Strategic Plan in collaboration with neighbouring authorities	Head of Achievement and Attainment Timescales as per WESP	Estyn Local Authority Link Inspection visits continue and the authority will be inspected in February 2020. The Welsh in Education Strategic Plan (WESP) was develop in consultation with Welsh Government and the Monmouthshire Welsh Medium Education Forum and was subject to further consultation with						
							Ensure that the Additional Learning Needs review delivers sustainable, adequate and appropriate support to pupils with Additional Learning Needs	Head of Achievement and Attainment September 2020	stakeholders. The WESP has been approved by Welsh Government and an Action Plan is in place and progress will be monitored by Local Authority and Welsh Medium Forum. The statutory consultation process on a proposed new model for the delivery of ALN and Inclusion Services was completed. In December 2018, Cabinet agreed to the implementation of a number of						

Ref	Risk	eason why identified Risk Level (Pre – mitigation					tion)	Mitigating actions Timesca	ale &	Mitigation action progress	Risk Le	vel (Pos	t – mitiga	ation)	Risk owner &	Select
			Year		l Im	ра			responsibility				Impact		Cabinet member responsible	Committee and strategic objective
										April 2019. These included changes to the type and capacity of provision to Special Need Resource Bases in specified schools.						
Page 68										As a part of the December 2018 Cabinet decision, the extended 'inreach' services by the Pupil Referral Unit have been implemented and the staff recruited. From September 2019, this will provide significant additional resource to challenging behaviour in schools, supporting vulnerable learners and will form a key part of the graduated response to behaviour in our schools.						
										Following consultation on the closure of Mounton House Special School, a report was presented to Cabinet in September 2019 and the decision was made to publish notices for the closure of the school.						
										In January 2020, a report was presented to Cabinet to conclude the statutory process relating to the proposed closure of Mounton House Special School. Following the publication of statutory notices, members were presented with the details of any statutory objections received and agreed to the closure of Mounton House with effect from 31st August 2020.						

Ref	Risk	Reason why identified	Risk Le	evel (Pr	e – mitiį	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	ition)	Risk owner &	Select
			Year	Likel	Impa	Risk		responsibility		Year	Likeli	Impact	Risk	Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
							Work with PSB partners,	Chief Officer	The Monmouthshire Public Service						
							through the Children & Young	Children &	Board has prioritised the step in its						
							People Strategic Partnership,	Young	well-being plan. The Children and						
							to deliver the steps in the PSB well-being plan related to	People Timescales	Young People's Strategic Partnership is being developed to						
							focusing on children & young	as in	bring key partners together to lead						
							people's well-being and	developing	on the delivery plan.						
							supporting their mental health	PSB delivery	on the demony plant						
							and emotional wellbeing.	plan	The Council continues to work on						
									the Public Service Board well-being						
									plan step on Adverse Childhood						
									Experiences (ACEs). The response						
									to this in Monmouthshire involves						
									an understanding of the impact of						
									ACE's within our communities, and						
									coordination with a range of partners, to develop a long-term						
									approach to prevention, taking						
									account of the complexity of issues						
T									involved.						
9. 20	Potential risk of:	There are a number of high	2019	Poss	Maj	Mediu	Undertake a structured and	Cyber	A digital trainer is now located	2019	Possi	Major	Mediu	Sian Hayward &	Select
9. agrevia		profile cases across both public	/20	ible	or	m	comprehensive training	security	within the Digital Programme	/20	ble		m	Tracey Harry.	Committee:
^{ed} ග	Loss or corruption of data	and private organisations where					programme for all staff on	service	Office and is producing focussed e-					Cllr Phil Murphy	Economy
9	due to cyber-attack or	cyber-attacks and data breaches	2020	Poss	Maj	Mediu	cyber security, information	Ongoing	learning modules, as well as sitting	2020	Possi	Major	Mediu		and
	data mismanagement	have compromised service	/21	ible	or	m	management and GDPR.		alongside teams to deliver targeted	/21	ble		m		Developmen
	which will compromise the delivery of essential	delivery and financial loss. This	2021	Docc	Mai	Mediu	Incorporate specific cyber-		training.	2021	Unlik	Major	Low		t
	council services.	can also affect safeguarding of our vulnerable people in	2021 /22	Poss ible	Maj or	m	crime training into the Data Protection Training		The Digital Programme Office are delivering cyber security training	2021 /22	ely	Major	Low		Objective: All
	council services.	communities.	/22	loic	0.	'''	Troccetion framing		sessions via face to face and e-	/22	Ciy				Objective. 7th
									learning sessions. This training will						
		Aside from physical security,							be mandatory from April 2020						
		there is evidence that cyber													
		security risks are introduced via a							The network of Digital Champions						
		workforce that is unaware of							is regularly being upskilled in cyber						
		information management,							threat awareness through regular						
		information governance and							Digi champion's workshops and						
		cyber security through their personal actions.							meetings. Cyber security training has been						
		personal actions.							incorporated into induction and						
		There is a risk of cyber security							across the authority via e-learning.						
		being compromised through a							Specific cyber security awareness						
		lack of structured governance							raising has been held through a						
		arrangements and planning.							'cyber security awareness week'.						
							Continuous monitoring of	Digital	A cyber security service shared						
		There is evidence that					cyber threat and mitigation by	Projects	between Gwent Police, TCBC and						
		incomplete, inaccurate and					the security team and the DPO	Team	MCC has been commissioned						
		unstructured digital data will						Ongoing	which acts as an audit function of						

Ref	Risk	Reason why identified	Risk Le	evel (Pre	– mitig	ation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Post	t – mitiga	ition)	Risk owner &	Select
			Year	Likel	Impa	Risk		responsibility		Year	Likeli	Impact	Risk	Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
		inhibit accurate data analysis,					identifying technical solutions		our technical arrangements, as well						
		compromise decision making and					to potential risk areas.		as providing training and advice on						
		ultimately compromise service							data security issues. This service						
		delivery, service efficiency and							also deals with MCC's PSN and the						
		budget management.							SRS ISO accreditation.						
							Implement the Information	Information	The Information Strategy was						
							Strategy to safeguard the	Governance	reviewed and updated in October						
							integrity and security of our	Group	2017 to cover the 3 inter-related						
							data while taking-steps	Ongoing	strands of – Digital Information,						
							towards becoming a data-led		Information Governance and						
							organisation.		Legislation & Data use, Open Data						
									and Business Intelligence. The						
									strategy continues to be						
									implemented with oversight from						
									the Information Governance group.						
									выстинения выполняющего выстранции выполняющего выполняющего выполняющего выполняющего выполнающего выполняющего выполняющего выполняющего выполняющего выстрации выполнающего выстрации выполнающего выстратичити выполнающего выполнающего выполнающего выполнающего вы						
									The strategy will be reviewed in						
									august 2020.						
							Introduce a comprehensive	Head of	An officer has been appointed to	-					
							digital EDRMS into the	Digital March	manage the MS suite of products,						
							authority ensuring data is	2020	starting with SharePoint online.						
Page							categorized, tagged, and		Implementation has started in						
e							stored with appropriate		January 2020 with a programme to						
6							retention guidelines applied.		transfer all data and information						
							Вишение аррисан		off unmanaged network drives						
									onto a managed and structured						
									EDRMS that's available 24/7 to						
									authorised personnel.						
									parameter parameter						
									An information manager has been						
									appointed to work closely with the						
									digital team and with the EDRMS						
									manager to manage the data						
									governance and standards.						
							Develop a rigorous approach	Head of	Detailed guidance on systems						
							to data governance policies,	Digital	administrators' roles and						
							ensuring that our data is		responsibilities has been issued,						
							structured and clean in order	Ongoing	including information regarding the						
							to aid BI, RPI and AI.	356	need for business continuity plans						
									and a requirement to develop and						
									upgrade systems as soon as						
									notified.						
							Make use of the security		Licencing arrangements have						
							features within O365 licencing		incorporated Multi Factor						
							to protect mobile devices and		Authentication for mobile devices.						
							information sharing		Addictional for mobile devices.						
							inioiniation sharing	1]	

Ref	Ref Risk Reason why identified	Risk L	evel (Pr	re – miti	igation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select	
			Year	Likel ihoo d	Impa ct	Risk Level		responsibility holder		Year	Likeli hood	Impact	Risk Level	Cabinet member responsible	Committee and strategic objective
10a. revis	Potential Risk of:	Several key LDP policy indicator targets and monitoring outcomes	2019 /20	Poss	Maj or	Mediu m	Monmouthshire LDP to	Head of Placemaking,	New licencing being introduced in December 2020 will incorporate a seamless mobile device management solution. Licencing will also bring in enhanced security for file sharing and working with new secure communications technology via 'Teams'. Welsh Government agreed a revised Delivery Agreement for the	2019 /20	Possi ble	Major	Mediu m	Mark Hand and Cllr Bob	Select Committee:
ed	a lack of appropriate infrastructure, including affordable housing, in the County to meet future	relating to housing provision are not currently being achieved, including new dwelling completions and affordable	2020 /21	Likel y	Maj or	High	address the shortfall in the housing land supply and facilitate the identification and allocation of additional	Housing, Highways and Flood	replacement Monmouthshire Local Development Plan on 6th March 2020.	2020 /21	Likel y	Major	High	Greenland	Economy and Developmen t
Page 71	needs arising due to the County's changing demography and weak economic base, external changes such as removal of the Severn Bridge tolls,	dwelling completions. There is a need to consider the Council's future vision and the extent to which the current LDP aligns with that, and its impact on wider infrastructure planning, such as transport, which could affect future economic, social, environmental and cultural wellbeing. There is potential for development to come forward outside the development plan system but this needs to be carefully managed to ensure it is sustainable.	2021 /22	Likel	Maj or	High	housing land and appropriate employment land, with associated infrastructure.	Ongoing	Work on the replacement LDP has commenced. An Initial Call for Candidate Sites has been undertaken to assist the Council in understanding what land is available to inform the LDP Preferred Strategy. Consultation and community engagement has been undertaken to identify the issues facing the county, set objectives to seek to address those issues, to clarify a vision for the new LDP, and to seek opinions on options for the amount and spatial distribution of growth. The replacement Plan will ensure Monmouthshire maintains statutory Development Plan coverage to shape and manage development proposals. It also allows the Council and our communities to address the pressing challenges and opportunities before us, such as our demography, affordability and availability of housing, economic growth and our role in the wider region. The LDP will be drafted in the light of the Council's Climate Emergency declaration, placemaking and active travel considerations, and will be	2021 /22	Unlik	Substantial	Low		Objective: Thriving and well-connected county

Ref	Risk	Reason why identified	Risk L	evel (Pr	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year	Likel ihoo d	Impa			responsibility holder		Year		Impact		Cabinet member responsible	Committee and strategic objective
10b. revis ed Page 72	J	Although the majority of premises now have access to superfast broadband, there are pockets of digital deprivation with around 13% of premises still without sufficient broadband provision. Monmouthshire residents have high demand for broadband services, however, a significant skills issue exists in the County with approximately 20% adults in Monmouthshire not using the internet.	/21 2021 /22	У	Subs tanti al Subs tanti al	m Mediu m	the Superfast Business Wales team to support their ICT Exploitation programme. Enable the rollout and exploitation of high-speed	Head of Enterprise & Community Animation Ongoing Head of Enterprise & Community Animation Ongoing Rural Programmes Manager, Complete	accompanied by an Infrastructure Plan and a new Local Transport Plan A pragmatic approach to seek to address some of these issues in advance of the new LDP has been trialled but this is under review in the light of a clear emerging policy direction from the Welsh Government. The Council continues to be one of the three local authorities represented on the Superfast ICT Exploitation Panel. The Council has continued to work with Welsh Government to support access to Superfast Cymru and is one of the rural local authorities represented on the newly formed Wales Digital Infrastructure Group Welsh Government have targeted 1580 premises under Superfast Cymru 2 for Monmouthshire, all to be fibre to the premise. Promotion of the Access Broadband Cymru scheme for areas outside the superfast Cymru roll out area continues, in addition to the BDUK operated gigabit voucher scheme. Delivery of the second Rural Community Development Fund broadband deployment project will be completed by March 2020 with up to 550 premises being able to connect to the new network. We continue to undertake digital connectivity pilots through the Rural Development Programme and Rural Community Development Programme and Rural Community Development Fund. For example,		Likel y Likel y Possi ble	Substantial Substantial Moderate	m Mediu m	Cath Fallon & Clir Sara Jones	Select Committee: Economy and Developmen t Objectives: Thriving and well- connected county
							as in urban areas and, if		the TV white space project trial has						

Ref	Ref Risk Reason why identified	Reason why identified	Risk Le	evel (Pr	e – miti	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	t – mitiga	tion)	Risk owner &	Select
			Year	Likel	Impa	Risk		responsibility		Year	Likeli	Impact	Risk	Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
							successful, will be replicable in		been completed and a report						
							other rural areas.		summarising the findings produced						
									with future recommendations.						
							Benefit from the learning	Rural	Monmouthshire was one of three						
							associated with the	Programmes	locations benefitting from the						
							programme to trial the use of 5G technology.	Manager,	learning associated with a £2m						
							3G technology.	Ongoing	DCMS fund programme to trial the use of 5G technology acting as a						
									testbed to bring world-class digital						
									infrastructure to Monmouthshire.						
									The project provided one village,						
									Llanddewi Rhydderch, with gigabit						
									speeds.						
							Draft and gain approval of the	Head of	Cabinet approved the Digital	1					
							digital deprivation action plan	Enterprise &	Infrastructure Action Plan in						
								Community	September 2019. The plan						
								Developmen	identifies opportunities to address						
								t	the issue of 13% of premises not						
									having next generation access to						
7								Timescales	broadband						
age								as per action							
4.4	Potential Risk of:	The Withdrawal Agreement Bill	2019	Alm	subs	High	Continue to further develop	plan Chief Officer	Many of the negotiations on Britain	2019	Almo	substa	High	Senior	Select
11. 3		has been enacted taking the	/20	ost	tanti	Illgii	understanding and coordinate	Enterprise	leaving the EU are outside of the	/20	st	ntial	Ingn	Leadership	Committee:
	Political, legislative and	United Kingdom out of the	/20	Cert	al		preparations through the	and Head of	council's control, given this and	/20	Certa	liciai		Team & Cabinet	
	financial uncertainty for	European Union on 31st January,		ain			Council Brexit working group	Enterprise &	remaining uncertainty the post		in				and
	council services and local	the UK is in a transition period						Community	mitigation risk levels have not been						Developmen
	businesses as a result of	after leaving the EU until 31	2020	Alm		High		Developmen	assessed to change.	2020	Almo	substa	High		t &
	the UK leaving the	December 2020. During this time,	/21	ost	subs			t		/21	st	ntial			Strong
	European Union	the future UK-EU relationship will		Cert	tanti				A council Brexit working group has		Certa				Communities
		be negotiated and agreed. While		ain	al			Ongoing	been established which is being led		in				
		these negotiations continue							by the Chief Officer for Enterprise.						Objectives:
		there remains uncertainty on	2021	Alm		High			The group consists of a range of	2021	Almo	substa	High		All
		future arrangements.	/22	ost	subs				services most likely to be affected,	/22	St	ntial			
		The areas where there are		cert ain	subs tanti				including Environmental health, social care and People services. A		Certa				
		potential risks for the council		aiii	al				specific Brexit risk register has		""				
		include:			l ui				been established. The group will						
									continue to monitor any impacts						
		Disruption to the Council's supply							and the transition.						
		chain (in particular Food Supply)													
		Threat to EU funded							A Brexit getting ready webpage						
		projects/lack of clarity over							providing information for residents						
		future funding streams;							and businesses has been						
									established, information has also						
		Financial implications on budgets							been shared on social media.						
		due to increased costs in relation													

Ref	Risk			Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select			
			Year	Like iho d	cel Impa co ct	a Risk Level		responsibility holder		Year	Likeli hood	Impact	: Risk Level	Cabinet member responsible	Committee and strategic objective
Page 74		to supply chain directly attributed to Brexit and continued austerity measures Potential rise in social conflict and hostility - social cohesion Medication / medical needs could be disrupted Impact on construction projects including 21st Century Schools projects due to availability of skilled trade and supplies Impact on the agricultural sector and wider rural economy which could have further consequences upon the Animal Welfare and Public Protection service					Continue to refine and update the Medium Term Financial Planning model and assumptions for future service budgets. Continued liaison and work with partners such as Welsh Government, WLGA and treasury advisers to understand and plan for any implications for the Council.	Chief Officer Resources, Ongoing Senior Leadership Team Ongoing	Service level planning has continued and business continuity mitigation strategies for services to consider/implement developed. Close working with and support from the WLGA has continued The Council has an established Medium Term financial plan to model financial assumptions and scenarios for planning future service budgets, which will continue to be updated. The Council has established working relationships with key partners, such as the Welsh Government, the WLGA and treasury advisers to work with in understanding and planning for any potential risk to Council services. We are engaged with partners on the Gwent Local Resilience Forum Risk Group. £45k was awarded to LA's to assist Local Resilience Forums to monitor the impacts of Operation Yellowhammer and to undertake 'Business as Usual' activities displaced by Brexit planning. Welsh Government funded Community Cohesion Officer until 2021/22. The purpose of the role is to identify and support EU citizens living and working in Monmouthshire and to help them apply for settled status, understand their rights and also to mitigate and report any incidences of hate crime or community tension.						

Ref	Risk	Reason why identified	Risk Le	evel (Pro	e – mitig	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ition)	Risk owner &	Select
		·	Year	Likel				responsibility		Year	Likeli	Impact		Cabinet	Committee
				ihoo	ct	Level		holder			hood		Level	member	and strategic
				d										responsible	objective
12.	Potential risk that:	Due to a variety of	2019	Poss	Maj	Mediu	Development of MCC Service	Emergency	Emergency Planning has developed	2019	Possi	Major	Mediu	Peter Davies &	Select
		threats/hazards, unforeseen	/20	ible	or	m	Area BCM Plans which present	Planning	a list of priority services, which is	/20	ble		m	Cllr Phil Murphy	Committee:
	The authority cannot	circumstances can lead to service					options for alternative service	Manager &	reviewed every two years. BCM						Economy
	deliver its services due to	disruption issues resulting in loss	2020	Poss	Maj	Mediu	delivery – regardless of the	Heads of	Plan frameworks have been	2020	Possi	Major	Mediu		and
	potential	of ICT, Staff, work premises, third	/21	ible	or	m	reason / cause of disruption.	Service	developed for Service Managers to	/202	ble		m		Developmen
	internal/external factors	party contractors/suppliers and						Ongoing	follow and to assist in developing	1					t &
	resulting in service	equipment/specific resources.	2021	Poss	Maj	Mediu	The Emergency Planning		specific service BCM Plans. More		Possi	Major	Mediu		Strong
	disruption due to lack of		/22	ible	or	m	Service, based on Business		awareness sessions have been	2021	ble		m		Communities
	Business Continuity	There is a lack of evidence of the					Impact Criteria, produce a		completed, particularly in light of	/22					
	planning.	council's Service Business					Register of Priority Services		Brexit. Despite this, Internal Audit						Objectives:
		Continuity Management (BCM)					identified as P1, P2, P3 and P4.		have reviewed business continuity						All
		Plans illustrating how such					The focus in the next 12		preparedness and a draft report						
		threats/hazards can be mitigated					months will be P1 services;		indicates that service managers still						
		robustly					year 2 will be P2 services and		need to develop their business						
							year 3 P3 & P4 services.		continuity plans.						
									The forecasted risk level will not be						
									reduced until service BCM plans						
									are validated/exercised, which is						
	_								longer than the three-year						
	ပ								strategic risk assessment.						
13.	Potential risk to:	Tackling climate change and	2019	Alm	Maj	High	Deliver the Monmouthshire	Head of	In October 2019, Council received	2019	Almo	Major	High	Senior	Select
Nev		moving to a low carbon economy	/20	ost	or		County Council Climate	Policy and	the report to set out	/20	st	, viajo:	16	Leadership	Committee:
	Communities and public	is one of the biggest challenges		cert			Emergency Strategy	Governance	Monmouthshire's strategy and		certa			Team & Cllr	Strong
	service delivery in	facing our society. Rising		ain				Timescales	action plan to respond to the		in			Jane Pratt	Communities
	Monmouthshire due to	temperatures bring increased						as per	Climate Emergency declared by						
	Global climate changes	risks to our communities and are	2020	Alm	Maj	High		strategy	Council in May 2019. The strategy	2020	Almo	Major	High		Objectives:
	could impact on the	causing long-term and potentially	/21	ost	or				describes the objectives and	/21	st				Maximise
	future social, economic,	irreversible damage to our		cert					actions in place to reduce the		certa				the potential
	environmental and	planet's eco-systems, with		ain					council's carbon emissions.		in				of the
	cultural well-being in the	significant local impacts such as													natural and
	County	flooding and loss of species.	2021	Alm	Maj	High			Council approved the ten	2021	Almo	Major	High		built
			/22	ost	or				objectives within the plan, which	/22	st				environment
		If we are to stand a chance of		cert					cover the areas of activity that the		certa				
		slowing the rise in the Earth's		ain					council will need to focus on to		ın				
		temperature we need to act now.							achieve its goal of reducing carbon						
		Earlier this year, councillors in Monmouthshire were unanimous							emissions to net zero by 2030.						
		in declaring a climate emergency.							Council and aread the action plan						
		We intend to play our part in							Council endorsed the action plan, agreeing that this will be an						
		tackling this issue. We will strive							evolving document as new						
		to reduce our own emissions and							technologies develop and other						
		work with communities and local							opportunities arise.						
		businesses to help them reduce													
		their emissions. This will require							A working group comprising of						
		engagement, community							members, officers and community						
1		involvement and commitments			1				has been created to accelerate						

Ref	Risk	Reason why identified	Risk I	_evel (Pr	re – mitig	gation)	Mitigating actions	Timescale &	Mitigation action progress	Risk Le	evel (Pos	st – mitiga	ation)	Risk owner &	Select
			Year		Impa			responsibility holder		Year		Impact		Cabinet member responsible	Committee and strategic objective
		from third parties. When considering climate change, it is important to consider both how Monmouthshire is contributing to climate change, but also how resilient is the county to the likely impacts of climate change. Flooding along with other extreme weather, can cause significant impacts on infrastructure, homes and businesses along with disruption to business, community life and public services, particularly critical public services people rely on such as care services.					Prepare and adapt for the impact of climate change.	Senior Leadership Team Ongoing	progress and take responsibility for ensuring the action plan continues to evolve and be shaped by emerging evidence and cuttingedge practice and opportunities. There are lots of things that the council is doing to make sure that we are prepared for the impacts of climate change. In recent years, council services have thought about what the potential risks to their services are, in order to start thinking about how to adapt to these risks. The Local Development Plan has a key role to play in making sure that our communities are sustainable and resilient to the impacts of climate change.						
Page 76	1								Much of the work to co-ordinate emergency responses is organised through the Gwent Local Resilience Forum (LRF). We will continue to work with partners on the LRF to make sure that we are prepared for severe weather events.						
14. New	Potential risk that: Declining recycling rates will prevent achievement of the Welsh Government target of 70% recycling rates throughout Wales.	Monmouthshire's recycling rate peaked in 2016 at 67% and there has been a slow but steady decline in performance since then. Recycling performance for 2019 is predicted to be between 62.5% and 63.4%, placing Monmouthshire in the lower quartile in performance in Wales. We are facing potential recycling target fines of between £53,400 and £133,500. Monmouthshire tries to ensure that focus is given to reducing waste production wherever possible, with campaigns to reduce food waste and single use plastics, and use of returnable	2020 /21 2021 /22	y Likel y	erat e Mod erat	Mediu m Mediu m Mediu m	in the Household Recycling report (part 1: kerbside provision)	Head of Neighbourho od Services As per report timescales Head of Neighbourho od Services As per report timescales	This was presented to Cabinet in December 2019. Waste and recycling service provision must continually evolve to meet challenging targets, volatile markets and increasing costs. This report sets out measures that will be necessary to achieve national recycling targets, minimise budget increases and provide sustainable waste services going forward. This report sets out measures that	2019 /20 2020 /21 2021 /22	Likel y Possi ble Possi ble	ate	m Low	Frances O'Brien & Cllr Jane Pratt	

				_				 _	
		ihoo	ct	Level	holder		hood	Level	member
		d							responsible
	milk bottles. However, these					markets and increasing costs.			
	campaigns can have a negative					Behavioural change interventions			
	impact on recycling rates. It is					that reduce waste and increase			
į.	likely that public awareness of					recycling at the household waste			
	climate change will continue to					recycling centres are proven to be			
	see a reduction in the available					effective across Wales. Due to the			
	material for recycling.					high tonnage throughput at our			
						sites compared to other local			
	Reduced expenditure at national					authorities these changes will have			
	and local government level on					the potential to deliver a significant			
	promotional campaigns that					positive impact on recycling rates.			
	enforce and support positive					Rationalising service provision will			
	recycling behaviour, coupled with					allow investment in the service and			
	increased scepticism and					drive up recycling performance.			
	negative media coverage of								
	recycling, impacts on public								
	participation in local services.								

Mitigating actions

Mitigation action progress

Timescale &

responsibility

Risk Level (Post – mitigation)

Year

Likeli Impact Risk

Risk owner &

Cabinet

Select

Committee and strategic

objective

Risk Level (Pre – mitigation)

Year Likel Impa Risk

Ref

Risk

Reason why identified

Risks removed from the strategic risk register at January 2020

Risk	Reason why identified	Mitigation undertaken and reason why removed or amended from Strategic Risk assessment
Potential risk of Not adequately transitioning to the requirements of the General Data Protection Regulation resulting in reputational damage and risk of fines to the Council	The need to comply with General Data Protection Regulation (GDPR) by May 2018. The regulation impacts the way we process, store, protect and use personal data.	GDPR has been in place for 18 months and has been implemented throughout the organisation. Work is continuing to update systems and processes in line with the regulation but this is being managed at a local level, and is overseen by the Data Protection and Information Manager.
	Failure to comply could lead to adverse impacts on those whose data is affected, large fines and damage to the Council's reputation. The Council is implementing an action plan to ensure compliance building on existing Data Protection Act process already in place. The risk levels will be reviewed in line with progress with the action plan.	

Appendix 2 - Strategic Risk Management Policy - Summary

This sets out the Council's policy and approach to strategic risk management. A copy of the full policy and guidance is available to staff and members on the council's intranet the Hub (Finance & Performance Management section – risk assessment)

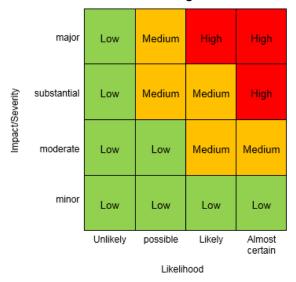
Risk Management is the process of identifying risks, evaluating their potential consequences and determining the most effective methods of controlling them or responding to them. Strategic risks are those which affect the Council as a whole. Typically these will be key risks which could significantly jeopardise the Council's ability to achieve it's objectives, statutory plans and/or provide operational services as planned.

The Council is committed to the effective management of risk. As a large public sector organisation, it is exposed to a wide range of risks and threats in delivering key services to communities. Within the Council the purpose of risk management is to:

- preserve and protect the Council's assets, reputation and staff
- promote corporate governance and aid good management in controlling and managing risks
- · support successful delivery of strategic aims, objectives and outcomes
- improve business performance and better anticipate calculated risks where these are likely in delivering improvements
- avoid unnecessary liabilities, costs and failures

The Council seeks to ensure that risk management is effective from strategic to individual services and employees. Therefore, all employees and councillors are responsible for ensuring there are good levels of internal control and risk management throughout the Council in order that the Council's specified outcomes are achieved.

The Council uses a 'traffic light' system of Red/Amber/Green associated with High/Medium/Low to categorise risk levels. This is determined using the risk matrix below



High risk	The risk is highly likely to occur and the impact will be major. Management action/control evaluation and improvement is required coupled with continued pro-active monitoring
Medium risk	The risk is unlikely to result in a major issue, however, if it did the impact would be significant or serious . This risk is relatively less significant than a High risk however it needs to be closely monitored within timely management action/controls to ensure it does not escalate.
Low risk	The risk is very unlikely to occur and the impact will be minor or moderate at worst. Risk will be managed by seeking control improvements where practical and / or monitoring and reviewing at regular intervals



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AUDIT COMMITTEE FORWARD PLANNER						
19TH MAR						
19/03/20	Annual Governance Statement review 2019-20	Provides overall assurance on the governance arrangements in place within MCC during financial year.	Andrew Wathan			
19/03/20	Annual Performance Review of Investment Committee		Deb Hill- Howells			
19/03/20	WAO Annual Audit Plan		WAO			
19/03/20	WAO safeguarding Review		Emma Davies			

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DRAFT - AUDIT COMMITTEE FORWARD PLANNER 20 - 21

In order to add an item to the forward plan for Audit, the following information is needed to go on the forward plan. Please complete the relevant fields and send back to cherylcook@monmouthshire.gov.uk to add new items to the planner

Date of Meeting	Title	Description/Purpose	Ward Affected	Lead Officer	Report Type	Exempt?
11th June 2020						
11.06.20	Internal Audit Section Outturn report 2019/20			Andrew Wathan		
11.06.20	Internal Audit Section Operational Plan 2020/21			Andrew Wathan		
11.06.20	WAO Certificate of Compliance for the Audit of Monmouthshire County Councils Improvement Plan			Richard Jones		
11.06.20	Draft Annual Governance Statement 2019/20			Andrew Wathan		
30th July 2020						
30.07.20	Treasury Outturn report			Mark H		

30.07.20	Draft Statement of Accounts report	Mark/Jon	
30.07.20		Davies	
	including Annual Governance	Davies	
	Statement.		
	Appendices include		
	1. Summary of accounts		
	information		
	2. Statement of Accounts (prior to		
	Audit) 3. MCC		
	Welsh Church Fund Accounts		
30.07.20	20-21 Reserves Useage Forecast	Mark H	
	_		
30.07.20	Annual Improvement Report	WAO/Emma	
	2019/20	Davies	
30.07.20	Implementation of Audit	Andrew	
	Recommendations	Wathan	
30.07.20	CPR Exemptions 6 monthly	Andrew	
	,	Wathan	
3rd Sept			
2020			
03.09.20	Audited Statement of Accounts	Mark H	
03.09.20	ISA260 Response to Accounts	WAO/Mark H	
03.09.20	Anti bribery risk assessment	Peter Davies	
03.09.20	Internal Audit Progress report	Andrew	
		Wathan	
15th Oct			
2020			

	T		1			1
26th Nov						
2020						
26.11.20	Quarter 2 update and Progress			Andrew		
				Wathan		
26.11.20	Self Evaluation			Andrew		
				Wathan		
26.11.20	Overview of Performance	To present an update on the	Not	Performance	Performance Review	
	Management arrangements	current effectiveness of the	Applicable	Manager		
		Authority's performance				
		management arrangements				
26.11.20	Mid Year Treasury Report	A mid year update to Members on	All Wards	Jon		No
		the Authority's Treasury		Davies/Lesley		
		Management activities in the first		Russell		
		6 months of the year. The report				
		will compare key measures in the				
		first half of 19/20 to levels				
		budgeted or forecast in the				
		2019/20 Treasury Strategy. As the				
		Prudential code now covers non-				
		treasury investments, the half year				
		report will do also at a high level.				
		Any recommendations due to				
		variances or observations will be				
		included.				
26.11.20	Audited Trust fund Accounts	Annual Report and Financial	Not	Dave		
	(Welsh Church Fund/Mon	Statements for the year ended the	Applicable	Jarrett/Nikki		
	Farms/Llanelli Hill)	31 March 2019		Wellington		

26.11.20	ISA 260 or equivalent for Trust			WAO	
7th Jan 2021	Funds				
07.01.21	Anti bribery Audit Training	To raise awareness and impact of the Bribery Act 2010: to rovide Members and Officers sufficent information to avoid being accused of bribery and corruption in undertaking their duties for MCC.	Not applicable	Andrew Wathan/John McConnachie	
07.01.21	6 month update on unfavourable opinions - Internal Audit	At the conclusion of Internal Audit jobs an opinion on the adequacy of the internal control environment, governance and risk management processes is given. This report provides Audit Committee with an update of how services are progressing in order to demonstrate improvements		Andrew Wathan	
07.01.21	Mon Farm Trust Accounts 2019-20	·		Dave Jarrett	
07.01.21	Internal Audit Progress report - quarter 3	This is a regular quarterly report which identified the performance of the IA team along with how well it is progressing against the agreed plan and the level of assurance it gives by way of opinions issued to service areas.		Andrew Wathan	

07.01.21	Treasury Policy and Stragegy report	This suite of documents includes	All Wards	Jon	
	2020-21	the Treasury Policy, The Treasury		Davies/Lesley	
		Management Strategy, the		Russell	
		Minimum Revenue Provision			
		Policy & the Investment and			
		Borrowing strategies for 2020/21.			
		If approved the targets and limits			
		included will be used to guide and			
		control the management of the			
		Authority's treasury activities for			
		the year and also non treasury			
		Investment activity.			
25th Mar					
2021					
25.03.21	Whole Authority Strategic Risk	To provide Audit Committee with		Richard Jones	
	Assessment	an overview of the current			
		strategic risks facing the authority			
		in the Whole Authority Strategic			
		Risk Assessment.			
25.03.21	Annual Governance Statement	Provides overall assurance on the		Andrew	
	review 2019-20	governance arrangements in place		Wathan	
		within MCC during financial year.			
25.03.21	Annual Performance Review of			Deb Hill-	
	Investment Committee			Howells	

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Public Document Pack Agenda Item 9 MONMOUTHSHIRE COUNTY COUNCIL

Minutes of the meeting of Audit Committee held at Council Chamber, County Hall, The Rhadyr USK - County Hall, The Rhadyr, Usk on Thursday, 9th January, 2020 at 2.00 pm

PRESENT: County Councillor P White (Chairman)

County Councillor J. Higginson (Vice Chairman)

County Councillors: A. Easson, M.Feakins, M.Lane, P. Murphy,

V. Smith and J.Watkins

OFFICERS IN ATTENDANCE:

Matthew Phillips Head of Law/ Monitoring Officer

Andrew Wathan Chief Internal Auditor
Peter Davies Chief Officer, Resources

Tracey Harry Head of People Services and Information Governance

Wendy Barnard Democratic Services Officer Frances O'Brien Chief Officer, Enterprise Gareth Lucey Wales Audit Officer

Rhodri Davies (WAO) Wales Audit Office Team Leader

David Jones Head of Public Protection

lan Saunders Chief Operating Officer, MonLife

Sally Thomas HR Manager

Gillian Dicken Principal Environmental Health Officer (Commercial)

Charlotte Owen Wales Audit Officer Nikki Wellington Finance Manager Alison Rees Wales Audit Officer

Richard Simpkins Business and Commercial Manager - MonLife

Emma Davies Performance Officer Richard Jones Performance Manager

APOLOGIES:

County Councillors P. Clarke and B. Strong

1. Declarations of Interest

County Councillors M. Feakins, A. Easson and P. Murphy declared personal, non-prejudicial interest regarding Items 7,8 and 10 as a trustees of Monmouthshire Farms School Endowment Trust.

2. Public Open Forum

No members of the public were present.

3. To note the Action List from the previous meeting

The Action List from the previous meeting was noted, with updates as follows:

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- Performance Management: The Chief Officer, Resources updated the Committee on progress with improvements to the annual appraisal process and referred to some delaying factors being encountered. A detailed response on progress will be sent to Committee Members following the meeting, and a report will be presented to Audit Committee after the outturn period.
- Unfavourable Audit Opinion: The item is listed on the agenda for today's meeting.
- Self-Evaluation: The Chief Internal Auditor has circulated a self-evaluation questionnaire
 to Members to acquire perceptions of the effectiveness of Audit Committee. Responses
 will be collated and feedback to be provided at a future meeting.

4. Anti Bribery Audit Training (Presentation)

The Chief Internal Auditor gave a presentation regarding the Anti-Bribery Act. Compliance with the Act has been given an unfavourable audit opinions during the last two years; the most recent opinion being reasonable. A training package has been produced to raise awareness of the need to comply with the Act. The package will be rolled out to Audit Committee Members, Senior Leadership Team and then to be made available to all staff on The Hub.

The slides were circulated to members after the meeting.

Questions were invited:

- A Member commented that the training was thorough with sufficient opportunity for group discussion to assist staff members to identify their own position and potential risks
- A Member expressed confidence in licensing officers commending the high standard of their work.
- It was confirmed that there is a Gifts and Hospitalities procedure that contains a value of £25 limit for gifts. However, members were reminded to be aware of possible ulterior motives, even within that limit, and to exercise caution.

5. <u>Wales Audit Office Review of Whistleblowing and Fairness at Work (Grievance) arrangements</u>

Wales Audit Officers presented a review of Whistleblowing and Fairness at Work (Grievance) arrangements. Information was provided to the Audit Committee on how the review had been carried out, who had been interviewed and how evidence had been sought. Proposals for improvement and the Management response were noted. It was stated that steps are being taken towards the proposals and also confirmed that whilst informal feedback was already being sought from cases, these measures will now be strengthened. It was reported that the Council has responded positively to the review. Questions and comments were invited, as follows:

A Member was not reassured by the report commenting that in improving arrangements for whistleblowing, no whistle-blowers were spoken to. Results of a staff survey did not give confidence that staff would feel comfortable raising concerns. It would be preferable that Wales Audit Office had spoken confidentially to staff with a grievance and whistle-blowers about their experience. It was suggested that the matter should have been resolved much sooner, and that the recommendations should be implemented as soon as possible. A further report on the strengthening of arrangements was welcomed.

It was responded that some whistle-blowers wish to remain anonymous and are not contactable.

Minutes of the meeting of Audit Committee held at Council Chamber, County Hall, The Rhadyr USK - County Hall, The Rhadyr, Usk on Thursday, 9th January, 2020 at 2.00 pm

Officers confirmed that it is standard practice to invite feedback from grievances and any recommendations are acted upon.

A Member asked when the Standards Committee would be considering this matter. The Head of Law/Monitoring Officer responded that the Standards Committee currently has purview over the conduct of Councillors and receives feedback from whistle-blowing cases. Other councils more usually receive feedback at Audit Committees. It was proposed that this point is addressed in the review of the Constitution and should also include an annual report to Senior Leadership Team.

The report was noted, comments were made and consideration given to the recommendations.

6. Monmouthshire Farms School Endowment Trust Fund Accounts (2018-19)

Rhodri Davies presented the independent examiners report on Monmouthshire Farm School Endowment Trust Fund Financial Statements ending 31st March 2019.

It was pointed out that the process is not an audit and should not be relied upon to provide the same level of assurance. The outcome is an unqualified examination report.

It was confirmed that there were no material misstatements uncorrected. One misstatement has been corrected and was drawn to management's attention. This was in relation to one of the comparators for creditors that was not brought forward correctly.

It was confirmed that this was a good set of accounts, and officers were thanked for providing information in a timely and helpful manner.

The independent examination report was noted.

7. ISA Monmouthshire Farms School Endowment Trust

Items 6 and 7 were considered together.

8. Wales Audit Office Environmental Health Follow Up Review and Management Response

The Wales Audit Officers introduced a report into the follow up review of the impact of reduced resources on Environmental Health Services. It was confirmed that the Council has acted upon the proposals for improvement identified in the previous report. Two proposals for improvement have been made in the report, mainly to assist the Council to consider how to sustain the services going forward.

The Head of Public Protection introduced the management response and explained the difference between statutory and non-statutory services and how it will be key to achieve a balance. Assurances were given that performance is closely monitored, and that the proposals for improvement have been added into the annual report.

In terms of income generation, the Principal Environmental Officer explained that this is beneficial as it provides a good understanding of businesses and how they work, and engenders a good working relationship. Providing advice reduces the amount of compliance work. Measures have also been introduced to assist residents to resolve issues (e.g. Noise) without unnecessarily escalating matters.

Minutes of the meeting of Audit Committee held at Council Chamber, County Hall, The Rhadyr USK - County Hall, The Rhadyr, Usk on Thursday, 9th January, 2020 at 2.00 pm

It was confirmed that Environmental Health works well with partners, across the region and nationally.

In response to a question about structured training for Members, it was suggested that training and information for Members is provided via Strong Communities and an Annual Report. Specific overview of topics, where more than general knowledge is required, can also be provided.

The Committee considered the report and recommendations.

9. Wales Audit Office Leisure Services Follow Up Review

Wales Audit Officers introduced a follow-up review of Leisure Services looking at how the Council was addressing the recommendations of the previous report and was assured that services offered value for money.

It was found that the Council was making progress in addressing the national recommendations and has considered if the services offered provide value for money. This is evidenced by the Council having a long term vision for its leisure services, by looking at alternative delivery models in 2017 and the MonLife business plan and commercial and investment strategy being approved in September 2019.

The Chief Operating Officer, MonLife provided the management response. The report was welcomed and was a true representation of progress over the last few years. MonLife was launched this week providing services with a clear direction and a known performance evaluation framework. There was thorough consideration and scrutiny. Questions were invited:

A Member supported the move forward. The report and its recommendations were accepted.

10. Forward Work Plan

The Chair highlighted the need to better populate the Forward Work Plan. This point was agreed.

Members of the Committee requested that the competence of the Shared Resource Services (SRS) is added to the Forward Work Plan to include the adequacy of services and support, and waiting times.

The Chief Officer Resources suggested that specific concerns should be logged with Democratic Services, to progress to Democratic Services Committee as necessary. There is work being undertaken by Wales Audit Office currently looking at the relationship with the SRS and its value benefit. The scope is being defined currently.

Members recounted their concerns with the service provided. The importance of logging problems with Democratic Services was reiterated.

11. To confirm minutes of the previous meeting

The minutes of the previous meeting were confirmed as a true record.

12. To confirm the date of the next meeting as 13th February 2020

Minutes of the meeting of Audit Committee held at Council Chamber, County Hall, The Rhadyr USK - County Hall, The Rhadyr, Usk on Thursday, 9th January, 2020 at 2.00 pm

13. 6 Month Update on Unfavourable Opinions

The Chief Internal Auditor presented the report and apologised that the last report was a year ago. The Committee was reminded that the opinion gives an indication of the adequacy of the internal control environment of the system or establishment under review. During the audit planning process the reviews are risk assessed as High, Medium or Low.

An update on improvements since 2016/17 to date was provided.

In terms of the need for significant improvements at Caldicot Castle, it was confirmed that the service manager generally agrees with the recommendations made and will take action to make improvements.

Regarding the limited opinion on the imprest account in Childrens Services, and issues concerning agency workers, it was explained that service managers and Corporate have some responsibility for improvements.

Significant issues were identified with Attendance Management; management has agreed to implement the suggested improvements.

There are 2 significant opinions in relation to health and safety and council buildings.

In 2019/20, The Headteachers of Llandogo Primary School and Castle Park Primary School have agreed to implement the suggested improvements

A Member referred to Caldicot Castle and commented that she was pleased with the report and looks forward to an improved report at the next update.

Regarding Events, it was noted that there have been no events organised recently to be audited.

A Member asked why the managers of the agency workers did not follow agency workers' right and responsibilities. It was confirmed that Audit check that the Council's policies and procedures have been complied with, which in this instance, they hadn't. Non-compliance with other legislation may also have been picked up. The Chair was also concerned about agency workers and procedures not being followed. A report was requested for the next meeting.

14. To consider whether to exclude the press and public from the meeting during consideration of the following item of business in accordance with Section 100A of the Local Government Act 1972 as amended on the grounds that it involves information as defined in Paragraph 14 of Part 4 of Schedule 12A (Proper Officer's view attached)

It was resolved to exclude the Press and Public from consideration of the following item.

15. 6 Month Update on Unfavourable Opinions (Part 2)

The item was considered by the Audit Committee under the exclusion of press and public.

The meeting ended at 3.30 pm

Minutes of the meeting of Audit Committee held at Council Chamber, County Hall, The Rhadyr USK - County Hall, The Rhadyr, Usk on Thursday, 9th January, 2020 at 2.00 pm