

MCC Local Transport Plan Consultation Questionnaire



Welcome

We've produced consultation materials to accompany this survey, which describes the proposals we are seeking your feedback on. The information is available to view within our virtual exhibition room: mcclocaltransportplan.virtual-engage.com

Paper or accessible copies are also available on request. If you would like to make a request or talk to the project team, please email: mcclocaltransportplan@arup.com or call: **01172401529**

The consultation is running for four weeks, and we ask that you please provide your feedback to us on or before **Friday 15 December 2023** .

You can have your say by completing our online survey available via the virtual exhibition. Alternatively, you can return a copy of the survey, or write to us using the postal address '**FREEPOST MCC LOCAL TRANSPORT PLAN**'* or by email: mcclocaltransportplan@arup.com

**the address must be written in capital letters and you do not need a stamp. Given the free text boxes are limited in size, you can attach additional sheets of paper if needed. However, please clearly state on any additional paper provided which question you are responding to.*

1.0 Aim and objectives

1.1 To what extent do you agree with our overarching aim for the Local Transport Plan?

An integrated transport and land use system that prioritises sustainable travel, enables transition to a zero-carbon county, and supports well-being, health and dignity for everyone at every stage of life.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

1.2 To what extent do you agree with our objectives for the Local Transport Plan?

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Do you have any other comments on our aim or objectives of the Local Transport Plan?

1.3

2.0 Active Travel

2.1 To what extent do you agree with our Active Travel policy ambition?

Continuously develop a network of local routes to connect people with the places they travel to for everyday journeys to support walking, cycling and wheeling becoming the normal choice for shorter journeys.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

2.2 To what extent do you agree with our Active Travel objectives?

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Please select the specific active travel initiatives you most support?

- Abergavenny to Llanfoist Active Travel scheme. This involves incorporating a new Active Travel bridge across the River Usk and associated links.
- Severnside spinal route which includes the conversion of a disused MOD railway to an Active Travel path and links through Caldicot town to the railway station. In addition to Active Travel improvements from Undy to Rogiet alongside the B4245 and Active Travel improvements from Newport to Magor along the A4810.
- Monmouth spinal route which includes a new Active Travel bridge across the River Wye with associated links and routes through to Kingswood Gate.
- Initial Active Travel Network Schemes within Usk, Gilwern, Chepstow, Monmouth, Magor and Undy and Abergavenny and Llanfoist.
- All of the above
- None of the above
- Other

If you selected other, please specify

2.4

Please select which factors would increase your likelihood of walking, cycling or wheeling for daily trips:

- Improved signage and mapping
- Removal of barriers to active travel
- Improvement of crossings for pedestrians and cyclists
- The identification of safe routes to and from school for communities
- Improving active travel links to town centres
- Improving active travel links to neighbouring authorities
- E-bike charging scheme
- Provision of cycle hire
- Provision secure cycle parking
- Traffic relief and active travel improvements along main roads
- Cross-border links with Newport
- All of the above
- None of the above
- Other

If you selected other, please specify:

Please explain your choices here or provide any other comments about our active travel policy and initiatives:

2.5

3.0

Bus

3.1

To what extent do you agree with our Bus policy ambition?

Ensure that there is a stable and coherent network of frequent, reliable and affordable bus services that are fully integrated with other modes of public transport enabling residents to access key destinations including town centres, healthcare, schools and workplaces.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

3.2

Please select the specific bus initiatives you most support:

- Improved bus links to and from the Grange University Hospital
- Improvement in quality of bus services between Chepstow/Caldicot and Newport
- Improved bus frequencies between Monmouth and Chepstow
- Bus Priority over other road traffic at Severn Tunnel Junction Station
- Rural bus routes e.g., Abergavenny – Monmouth
- Improved Monmouth bus and coach stop with considerations for tourist coach parking.
- Improved Abergavenny bus and coach stop with considerations for tourist coach parking.
- Improved public transport links between Monmouthshire and Avonmouth
- All of the above
- None of the above

Please select which factors are most likely to encourage you to use the bus more frequently in Monmouthshire:

- Improved Bus information including real time information.
- Bus infrastructure measures along key routes such as bus lanes and bus priority at junctions
- Local Bus Service upgrades such improved frequency.
- Bus stop upgrades
- Integrated ticketing and timetable across all bus services
- Improved access to bus services in rural area
- Improved long distance express bus services connecting to the wider region.
- All of the above
- None of the above
- Other

If you selected other, please specify

3.4

Please explain your choices here, or provide any other comments about our bus policy and initiatives?

A large, empty rectangular box with a thin blue border, intended for the respondent to provide their explanation or comments regarding the bus policy and initiatives.

Rail

4.0

To what extent do you agree with our rail policy ambition?

4.1

An integrated, accessible rail network with increased frequency of trains to key destinations.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

4.2

Please select which factors are most likely to encourage you to use rail more frequently

- Improved services frequencies which link Abergavenny, Caldicot, Chepstow and Severn Tunnel Junction with each other and connect onwards to Cardiff, Bristol and Gloucester.
- Provision of faster, more frequent and joined-up services across the region.
- Improved accessibility for all at railway stations to address issues faced by disabled passengers and passengers facing mobility restraints (such as heavy luggage or pushchairs).
- New or reopened station locations
- Fairer fares for trains
- Provision of an overbridge at Chepstow railway station.
- Delivery of Magor & Undy walkway station to advance accessibility and interchange improvements.
- All of the above
- None of the above
- Other

If you selected other, please specify:

Please explain your choices here, or provide any other comments about our rail policy and initiatives

4.3

5.0 Community & On demand services

5.1 To what extent do you agree with our community & on demand services policy ambition?

Ensure a thriving set of on-demand and community transport services that meet the needs of local communities and delivers wider social, economic, environmental and cultural benefits.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

5.2 Would you be more likely to travel using on demand services if the interventions were implemented?

- Yes
- Somewhat
- Neutral
- No

If yes, which on demand services are you more likely to use?

5.3

- Community/village car clubs
- Car lift and share schemes
- Wye Valley tourism Fflecsi and Sherpa services
- All of the above
- None of the above

To what extent do you agree with expanding flexible bus services geographically and temporally?

5.4

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

To what extent do you agree with the proposal to explore flexible rural transport options to stations?

5.5

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

5.6

Do you have any other comments on our community & on demand service policy and initiatives?

A large, empty rectangular box with a thin black border, intended for users to provide their comments on the community and demand service policy and initiatives.

6.0 Mobility hubs and interchanges

To what extent do you agree with our mobility hubs and interchanges policy ambition?

6.1

Mobility hubs and station facilities that support interchange between bus and rail services and facilitate first and last mile journeys by a range of sustainable transport modes.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Please select the mobility hub and interchange initiatives you most support:

6.2

- Bus and active travel integration with the Welsh Marches Line
- The provision of a Chepstow Transport Hub
- Sustainable travel improvements at Abergavenny Railway Station
- Transport interchange improvements at Severn Tunnel Junction
- All of the above
- None of the above

6.3

Please select which factors are most likely to help you use sustainable modes of transport?

- Having an interchange between timetabled bus services and on-demand services
- Cycle parking at bus stops
- Cycle storage at interchanges
- Security and welfare provision for passengers at interchange locations
- The coordination of rails and bus timetables and routes
- Active Station Network Plan for all stations
- All of the above
- None of the above
- Other

If you selected other, please specify:

Please explain your choices here, or provide any other comments about mobility hubs and interchanges policy and initiatives:

6.4

7.0 Roads Streets and Parking

7.1 To what extent do you agree with our Roads Streets and Parking policy ambition?

Ensure that roads and streets are safe, well-maintained and managed for all road users, and support sustainable transport options including active travel and public transport.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

7.2 Please select which Road Streets and Parking initiatives you most support:

- Tackle pavement parking and street clutter, so that streets are safer for all.
- Reallocate road space, particularly within the four market towns, prioritising pedestrians, cyclists, and public transport, creating safer and more accessible environments.
- Magor Walkway station parking strategy to prevent commuter parking on nearby streets
- Optimise kerbside usage, considering sustainable modes and spaces for pedestrians while accommodating disabled parking needs.
- A speed limit strategy that incorporates reduced speed limits on rural roads, and a safer environment for walking, cycling, and riding.
- Road safety schemes to enhance overall safety infrastructure.
- An integrated strategy for HGV parking and driver welfare.
- A strategy for congestion and emissions zones that promote cleaner air.
- All of the above
- None of the above

Please explain your choices here, or provide any other comments about our Road Streets and Parking policy and initiatives:

7.3

8.0 EV charging infrastructure

8.1 To what extent do you agree with our EV charging infrastructure policy ambition?

Ensure that MCC continues to lead the transition to electric vehicles in Wales by ensuring that fair and equitable charging infrastructure is available for residents and visitors.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

8.2 Please select the following factors which may impact or alter your view on electric vehicle ownership:

- An increase EV charging in residential areas
- An increase in EV charging within carparks
- An increase in EV charging for tourism at public sector sites
- The provision of EV charging at public sector workplaces
- The provision of fast charging stations at rail station car parks
- All of the above
- I already own an electric vehicle, but additional charging facilities are important to me
- None, I already own an electric vehicle, but additional charging would not be of interest
- None, I don't own/use a car and I do not intend to own/use one in the future.
- No, I intend to retain a petrol/diesel vehicle

Please explain your choices here, or provide any other comments about our EV charging and infrastructure policy and initiatives:

8.3

9.0 Behaviour Change & Information

9.1 To what extent do you agree with our Behaviour Change & Information policy ambition?

Ensure that residents and visitors to Monmouthshire are fully informed about sustainable travel options, allowing them to plan, pay for and undertake journeys using information available in their preferred medium.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

9.2 To what extent do you agree that our behaviour change and information initiatives will encourage a shift to sustainable transport?

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

9.3

What factors do you consider most important when encouraging you or others to shift to more sustainable modes of transport?

- Promotion of a 'No Car Day'
- Workplace parking levy
- Variable parking charges
- Provision of walking and bus route maps
- Provision of travel planning for residents and workplaces
- Provision of travel planning for tourism
- Awareness campaigns
- Improved road safety education
- Unified transport branding and an integrated ticketing system
- Provision of a transport service app.
- All of the above
- None of the above

9.4

Please explain your choices here, or provide any other comments about our behaviour change and information policy and initiatives?

10.0 Home to School Transport

10.1 To what extent do you agree with our Home to School Transport policy ambition?

Prioritise sustainable travel for home to school transport, ensuring that most secondary school and college trips, and nearly all primary school trips are made by walking, cycling or public transport.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

10.2 To what extent do you agree that our Home to School transport initiatives will encourage sustainable travel to school?

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

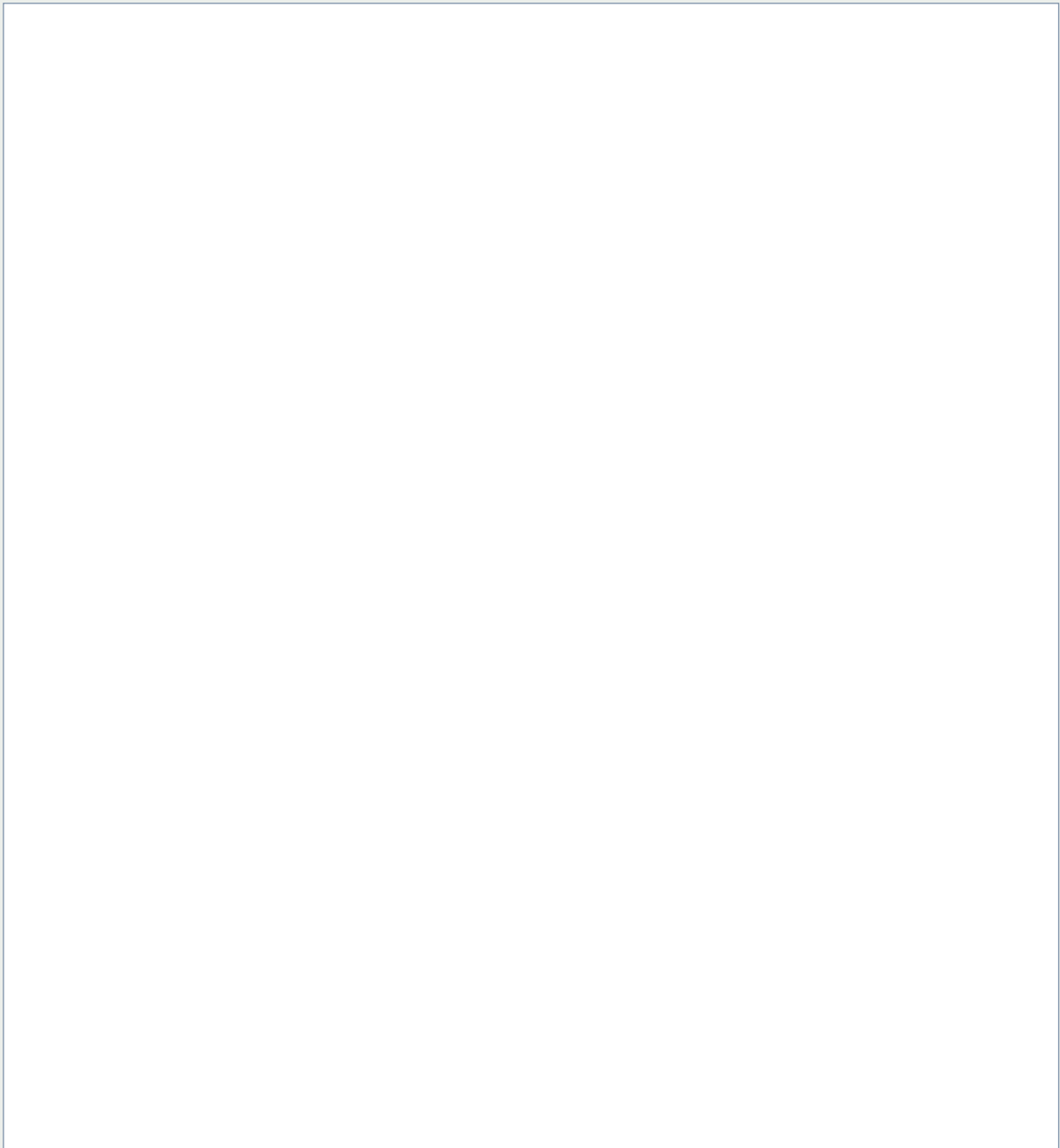
What factors do you consider the most important to reducing vehicle traffic around schools and creating a safer environment?

10.3

- Deliver school streets across the county to create safe active travel spaces in the vicinity of schools
- Active Travel campaign and staggered timings for school buses
- Identify safe active travel routes to schools and enhance these
- Work with schools to develop travel plans and set mode share targets
- Work with operators to ensure suitable access to education facilities
- All of the above
- None of the above

10.4

Please explain your choices here, or provide any other comments about our Home to School policy and initiatives?

A large, empty rectangular box with a thin black border, intended for the respondent to provide their explanation or comments regarding the Home to School policy and initiatives.

11.0

Land use planning

To what extent do you agree with our Land use planning policy ambition?

11.1

Development proposals must promote sustainable, low carbon, safe forms of transport which reduce the need to travel by car, increase provision for walking and cycling and improve public transport provision, delivering mode share targets from the outset.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

To what extent do you agree that our interventions will improve the interaction between land use planning and transport?

11.2

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

11.3

Please explain your choices here, or provide any other comments about our Land Use policy and initiatives?

A large, empty rectangular box with a thin black border, intended for the respondent to provide their explanation or comments regarding the Land Use policy and initiatives.

12.0

Digital connectivity

To what extent do you agree with our digital connectivity policy ambition?

12.1

We will enhance digital connectivity and support more local facilities and services, so people can work from or near home and access services locally on a regular basis instead of travelling long distances.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

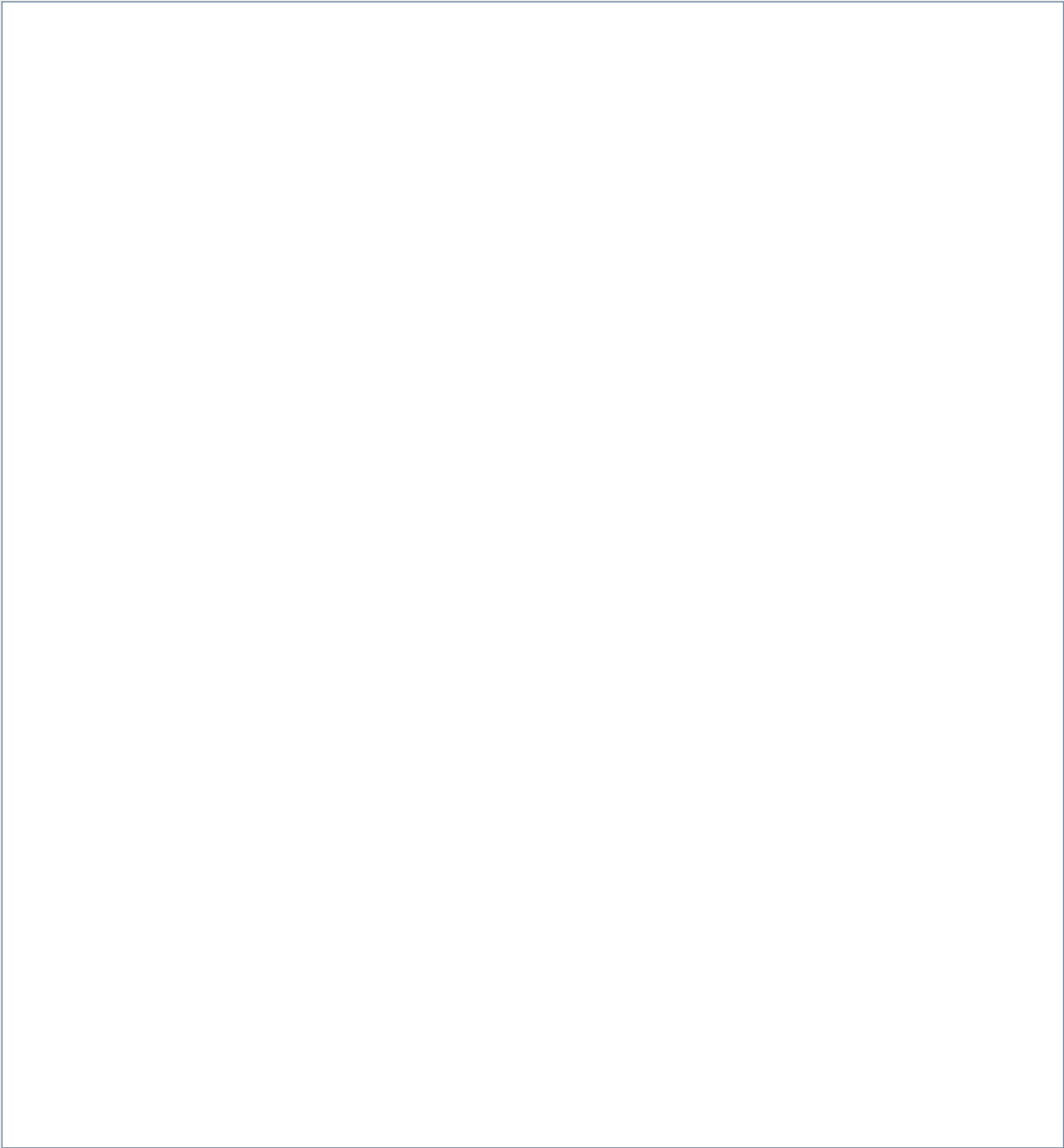
If broadband speeds and connectivity across the county is improved, would this impact the amount you travel, e.g working from home or local working hubs, shopping online, access to healthcare?

12.2

- Yes, the amount I travel to work and other services would greatly reduce
- Somewhat, my travel would only slightly decrease
- No, my travel patterns would not change

12.3

Please explain your choices here, or provide any other comments about our Digital Connectivity policy and initiatives:



13.0

Freight and logistics

To what extent do you agree with our Freight and Logistics policy ambition?

13.1

We will support the development of a competitive, responsive and resilient network of freight and logistics distribution service, that reduce the need to travel and contribute to our wider well-being ambitions

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

If located at transport interchanges, public transport hubs and at other suitable locations, how likely are you to use parcel lockers which offer 24/7 access?

13.2

- Always (most days)
- Often (at least once a week)
- Sometimes (less than once a month)
- Rarely (once a year or less)
- Never

13.3

Please explain your choices here, or provide any other comments about our Freight and logistics policy and initiatives:

A large, empty rectangular box with a thin black border, intended for the respondent to provide their explanation or comments regarding the freight and logistics policy and initiatives.

About You

The following information is optional, but by providing us with this data it will enable us to provide you with the outcomes of this consultation and the next steps.

If you do not want to complete this section of the form, please only provide us with your postcode.

Postcode:

Name:

Email address

Postal address:

Are you responding
on behalf of an
organisation?

If yes, which
organisation:

Data protection

The General Data Protection Regulations (GDPR) requires us to explain to you how your personal data will be used and stored. We are collecting personal data in this survey to help shape the development of this study. Personal data collected by the project team will be processed and retained by Monmouthshire County Council or its partners on this study until the study is complete. Under the GDPR regulations you have the following rights:

1. Right of access to the data (Subject Access Request)
2. Right for the rectification of errors
3. Right to erasure of personal data – this is not an absolute right under the legislation
4. Right to restrict processing or to object to processing
5. Right to data portability

If, at any point, Monmouthshire County Council or its partners on this study plans to process the personal data we hold for a purpose other than that for which it was originally collected, we will tell you what that other purpose is. We will do this prior to any further processing taking place and we will include any relevant additional information, including your right to object to that further processing.

Your feedback including any comments will be anonymised outside of the project team and used to help us finalise our proposals. A record of comments may be produced that could be published. Comments will not be made attributable to any individual or organisation if this happens.

Data Protection and Confidentiality – Monmouthshire County Council comply with all legislation governing the protection of personal information, including the Data Protection Act 2018 and the UK: General Data Protection Regulations (GDPR). The personal information you supply in this form will remain strictly confidential and will only be shared with Monmouthshire County Council. This information will be held and used in line with our retention policy. For more information about privacy, please visit: <https://www.monmouthshire.gov.uk/your-privacy/>.