

SUBJECT: SOCIAL CARE, SAFEGUARDING & HEALTH ANNUAL DIRECTOR'S REPORT 2021/22

MEETING: Council

DATE: 27th October 2022

DIVISION/WARDS AFFECTED: All

1. PURPOSE:

To present the Annual Report 2021 / 2022 of the Chief Officer of Social Care, Safeguarding and Health.

2. RECOMMENDATIONS

That Council endorses the report.

That Council tasks the Chief Officer of Social Care, Safeguarding and Health to maintain focus on the priority actions as set out in the concluding section of the report .

3. KEY ISSUES

- 3.1 Preparing and publishing an annual report of the Statutory Director of Social Services is a requirement under the Social Services and Wellbeing (Wales) Act (2014). The purpose of the report is to show how effectively we are meeting the requirements of the Social Services and Wellbeing (Wales) Act 2014 and the Regulation and Inspection of Social Care (Wales) Act 2016.
- 3.2 There is currently no prescribed format for the report.
- 3.3 This is the first Director's Report I have written since taking up the role of Chief Officer for Social Care, Safeguarding and Health in October 2021. I have opted to use the SWAY format, as did my predecessor, so that a wide range of information can be shared from a variety of sources. I have taken an inclusive approach in developing the report. Evidence of performance and analysis of service data is combined with evidence from the lived experience of both the people we support and the workforce. The report aims to be accessible to a range of audiences, including our workforce and the people we support. The link to the report is <https://sway.office.com/FOky4X8gOv1QkDUE?ref=Link>
A PDF version is also available.

3.4 Of note, the Welsh Government have currently commissioned a review of the Annual Director's Report format and intends to issue guidelines in readiness for the 2022 – 2023 report.

3.5 My aims within the report are:

- To evaluate progress against our social care priorities
- To inform Members and residents about the effectiveness of social care and health in Monmouthshire and identify key risks and challenges.
- To inform Members and residents about the progress made towards meeting the standards set out in SSWBA
- To set out actions and priorities for 2022 – 2023

4. WELLBEING OF FUTURE GENERATIONS IMPLICATIONS (INCORPORATING EQUALITIES, SUSTAINABILITY, SAFEGUARDING AND CORPORATE PARENTING)

4.1 Supporting the rights, voice and inclusion of people, some of whom are the most vulnerable citizens within the county by virtue of age, disability, socio-economic status, gender or ethnic / cultural background, runs through our approach to social care and health in Monmouthshire.

4.2 Working primarily within the legal framework of the SSWBA, this in turn supports the promotion of the Well-Being of Future Generations (Wales) Act 2015. By promoting an environment that maximises people's physical and mental well-being and by supporting children, young people, adults and their carers and families to fulfil their potential no matter what their circumstances, the well-being goals of a Healthier and More Equal Wales are supported.

4.3 It is considered that there will be no significant or unacceptable equality impacts as a result of this report.

5. OPTION APPRAISAL

There were no alternative options considered.

6. EVALUATION CRITERIA

6.1 The annual report contains a raft of data both qualitative and quantitative which reflects the revised performance and improvement framework for social services within the Code of Practice. This contains three component parts; measuring activity and performance, understanding experience and outcomes and using evidence to inform improvement.

6.2 There are over a hundred metrics as part of the framework, the most relevant metrics collated in 2021/22 have been included to support this analysis within the report.

7. REASONS:

It is a statutory requirement to prepare and publish a Director's Annual Report.

8. RESOURCE IMPLICATIONS:

Whilst there are no direct financial implications from this report, the sustainability of social services, well-being and prevention represents a significant pressure to Council budgets.

It is important to note that the Directorate has identified significant in-year budget pressures as well as pressures within the 2023/24 budget setting process.

9. CONSULTEES:

Directorate Leadership Team
SLT

The report was presented to a Joint Scrutiny Committee for People and Performance on 11th October 2022.

10. Background Papers

11. AUTHOR:

Jane Rodgers Chief Officer Social Care, Safeguarding and Health.

12. CONTACT DETAILS:

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