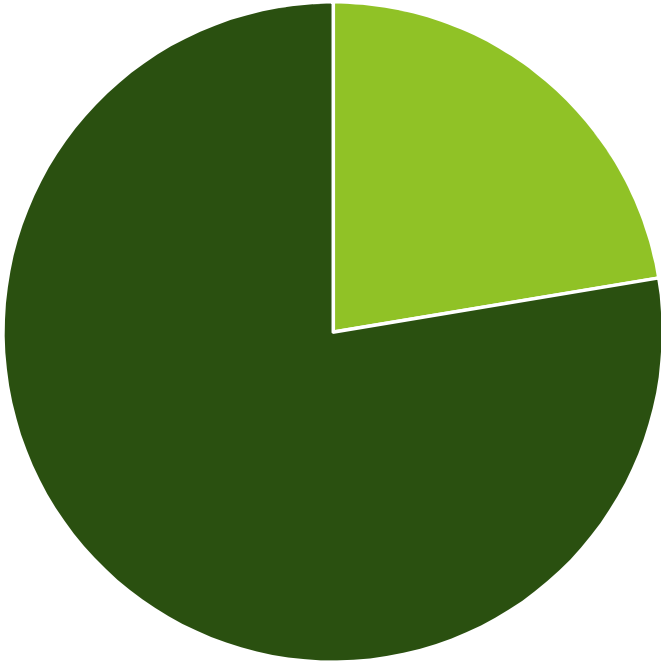




Garden Waste
Consultation
Responses 2019

Do you currently use the Garden Waste Service?



■ No ■ Yes

If no, Why not?

To expensive for size of bag

Cost

The price increase of the permits was so rapid. £9 to £18 in 4 years.

Cost

Cost

Too expensive, no collection for autumn leave fall. This was an included service in council tax and has now become an extra luxury service. We previously had 5 bags during autumn.

Since it changed to the limited seasons rules. It was expensive enough paying for two bags to put out weekly after council tax but I felt the fact that it would only be seasonal (with no Christmas tree collection) was very poor.

The cost of the permit.

Have an acre for my garden and that's too much to go in any bags

Too expensive not to be all year round

Too costly

Too expensive.

I tried to manage without it because of cost.

Having to pay for this service which was originally free

Cost size of bags no service through winter

We take it to the recycling centre in Monmouth

No need

I pay council tax. When the garden waste is mixed in with my normal waste at the centre then why should I pay extra? Ridiculous. They go up every year and you don't even collect all year round! Forcing more money out of people. £200 a month tax I pay to y

Cost

We take it direct to Usk recycling depot

Yes too expensive for less time

Cost

i have just bought two permits for 2019 but would rather use a wheelie bin as it is easier

I home compost

Applying this year

When a few became payable, our budget is already very tight.

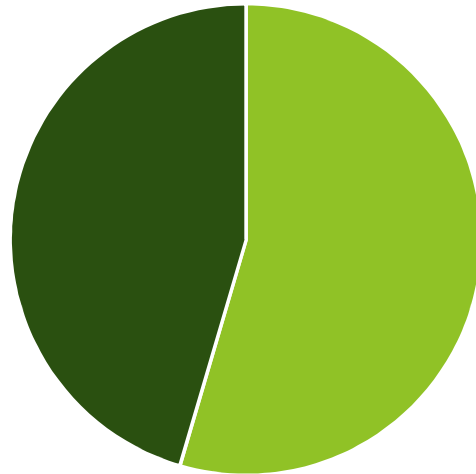
Too expensive

the bags were not tough enough for garden waste

too expensive i already pay rates

Too expensive

Are you happy with current Garden Waste Service



■ No ■ Yes

If no, Why not?

TOTALLY UNFAIR AND WE HAVE TO PAY THIS ONTOP OF COUNCIL TAX

It should start in February. I have had to take a car load of waste to the tip every week in February. These tips have been very busy because if this and it is not an environmentally sound method of disposing of garden waste

Bag to small

Bags do not last well and quickly break/get holes/ handles split apart. Permit sometimes falls out so collection is not made. Expensive.

Increased cost for reduced service

Prone to neighbors stealing permit with bag

Now a seasonal service but the same price as the former year-round service. This means that leaves which are gathered in the late autumn are not collected. Additionally you do not now collect Christmas trees

Need to collect Xmas trees on 2 days of the year.

I've never had to pay elsewhere and restricting the months doesn't seem sensible as Nov and Feb are often tidy the garden months. Also I'm having hassle with this app trying to get my permits - can't find how. All in all feeling very frustrated wasting an

Because garden waste just doesn't stop on the days you stop collecting it, with our weather conditions plants continue to grow or die during the 4 months you don't collect, resulting in fillings bags and trips to the tip. We also use our brown bag for al

Would prefer large container - wheeled bin.

I strongly object to being charged for this service. The cost is excessive and is an extension to council tax. Given the high cost of council tax we should not need to pay more

Bags are heavy and difficult to carry when full. Bin men never put bags back w

Expensive. Poor bags

Preferred the 12 month collection; we have guinea pigs whose used bedding (sawdust and straw) we put in with our garden waste. 3 months of no collection is a lot of used bedding.

Needs to be a collection for a longer period, especially due to warmer weather. It's now February & I need to mow grass which will need collection.

Loose base tends to get thrown away with first collection of new bag. Then less robust.

A collection after Christmas would be useful. Not always possible to cut back shrubs /hedges etc by November especially with warmer autumns and extended growing season.

I think it should be a house permit against more than one bag

I am happy with the actual service but would like it to continue through November. There are so many autumn leaves which need collecting.

Cost

The cost does not seem to be value for money when collections are not year round. Our bags are often blown away so we have to go hunting for them which is frustrating when we have a front wall (low height) that they could be put over.

Because other councils have wheelie bins for garden waste.

The bags reduced in capacity so no longer large enough to fit all of the garden waste in.

Cost, limited amount.

It should be free. Also, I'm constantly having to clean up after collections as the operatives are quite happy to spill the contents over the road.

I appreciate that the volume of waste in winter months is lower but the lack of collections is an issue. Even fortnightly collections would be preferred.

I need it for 12mths of the year not 9 - I own 4 rabbits 4 guinea pigs and pets aren't seasonal. Also the bags stopped just as all the leaves were dropping from the trees and I ended up slipping on wet leaves which I would've been sweeping up & putting

Having to pay

Bags ever smaller and service reduction

Permit falls out of bags and bags disintegrate and rip easily.

I would need two bags and I feel with the cost of the council tax at £219 per month this should amply cover the cost of the bags.

I do not like that it does not continue in the winter months. It can be difficult to get to a recycling centre so I have a collection of garden waste building up over the winter.

the permit system is OK - it's the bags I have an issue with - see below comments on wheelie bins.

However I think that garden waste permits should not attract a separate fee - costs should be included in the general community charge

Shouldn't have to pay

See last comment

Only for 9 months a year if you do garden you know you have waste all year not to mention Christmas tree collection cancelled

I garden all year round. Bags are too small.

It's expensive considering it's Mar-Nov.

They often get lost because the bags aren't robust enough.

I would like it all year round

I find the bags difficult to keep/use.

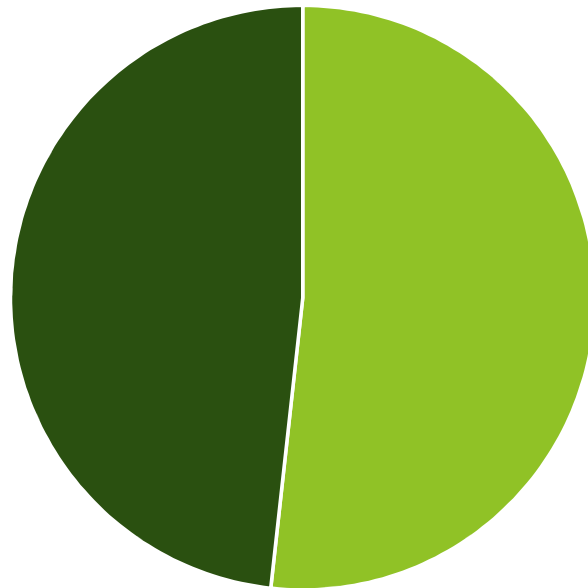
They can rot, and generally look a bit untidy after a year's use.

I also don't think they are big enough. I've got a small garden, and I need at least 3 to do the lawn properly. I end up having to take bush clippings

The permit system is fine but the bags disintegrate far too quickly

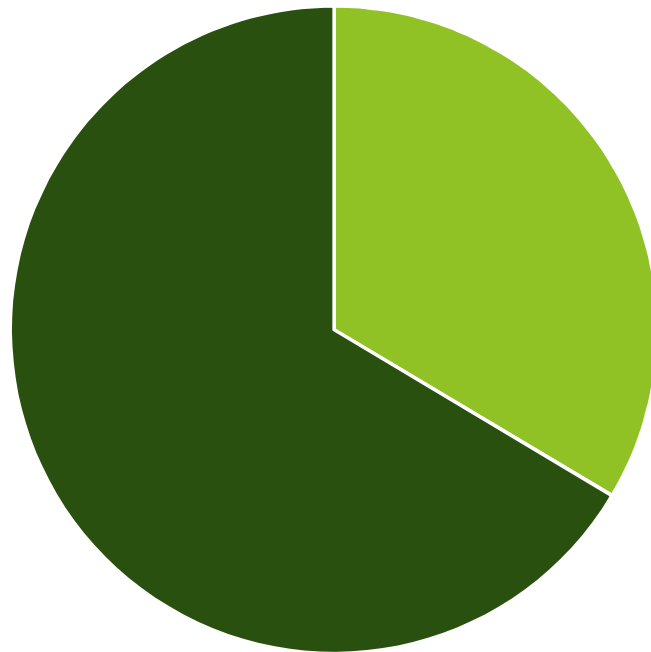
Having to pay for this service which was originally free

Do you want a Wheeled bin
for your Garden Waste?



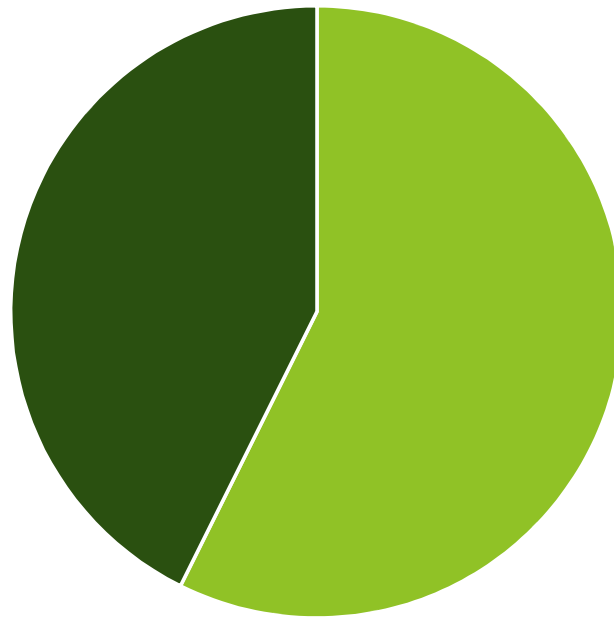
■ No ■ Yes

Would you prefer longer term contracts?



■ No ■ Yes

Would you pay extra
for a winter service?



■ No ■ Yes