

SUBJECT: SOCIAL CARE, SAFEGUARDING AND HEALTH ANNUAL DIRECTORS PERFORMANCE REPORT 2018/19

MEETING: JOINT ADULTS AND CHILDREN & YOUNG PEOPLE SELECT COMMITTEE

DATE: 5th SEPTEMBER 2019

DIVISION/WARDS AFFECTED: ALL



Social Care & Health: Directors Report

This report is about people.

The people we support, the people we work with and those that partner with us.

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1. PURPOSE:

1.1 To present the committee with the Annual Statutory Report on Performance 2018/19 from the Director of Social Care, Safeguarding and Health.

2. RECOMMENDATIONS:

2.1 That members scrutinise the performance in the Annual Statutory Directors Performance Report 2018/19 and provide feedback, as appropriate, prior to presentation at full Council for endorsement.

3. KEY ISSUES:

3.1 Preparing and publishing an annual report of the Statutory Director of Social Services is a requirement under the Social Services and Wellbeing (Wales) Act (2014). The format of the report follows a nationally developed template, which shows how we are meeting the requirements of the Social Services and Wellbeing Act and the Regulation and Inspection of Social Care (Wales) Act 2016.

3.2 This is the first Directors Report I have written since taking up the role of Chief Officer for Social Care Safeguarding and Health in July 2018. This year the report is presented in a very different format so that a wide range of information can be shared from a variety of sources. I have taken an inclusive approach in developing the report. Evidence of performance and outcomes is combined with evidence from the lived experience of both the people we support and the workforce. The report aims to be concise and accessible to a range of audiences, the focus is that the people we support can easily understand it.

3.3 This annual report reflects on the financial year 2018/19. Last year's Directors report set out a list of priorities, these have been refined in the report to reflect broader themes that continue to frame the work we do. The report provides an analysis, commentary and evidence of the work around each of these themes. The annual report provides an opportunity to reflect on what we are doing to make a difference to the lives of the most vulnerable citizens of Monmouthshire, what we do well, and where we need to do even better. The report explains the context in which we are working and how we will continue to improve and modernise. It highlights some excellent, leading edge, practice, workforce development, service provision and commissioning. There are also areas where risk and challenge is highlighted.

4. WELLBEING OF FUTURE GENERATIONS IMPLICATIONS (INCORPORATING EQUALITIES, SUSTAINABILITY, SAFEGUARDING AND CORPORATE PARENTING)

4.1 The report provides an appraisal of performance and identifies future priorities. The report identifies the contribution of social services in Monmouthshire to the Well-being of Future Generations Act and Social Services and Wellbeing (Wales) Act.

4.2 The report provides analysis of performance and priorities related to safeguarding and corporate parenting.

5. OPTION APPRAISAL:

5.1 The report provides a comprehensive analysis, using a range information, on Social Care & Health Services in 2018/19, which has been used to inform progress against the priorities identified.

6. EVALUATION CRITERIA:

6.1 The report provides a comprehensive analysis of the performance of Social Care & Health Services in 2018/19. This has used a range of evidence, including the performance indicators from the measurement framework as part of the Social Services and Well-being Act alongside stories and qualitative evidence that share the complexity and reach that Social Services has daily.

7. REASONS:

7.1 To ensure that committee has a clear understanding and evaluation of the performance and impact of Social Services in 2018/19 and future priorities to deliver a positive and sustainable future for Social Care, Safeguarding and Health in Monmouthshire.

8. RESOURCE IMPLICATIONS:

8.1 The Annual Report sets out the financial context of social care and health in 2018/19. The report also includes a visual representation of how the overall social care and health budget is divided between different service areas and individual budgets. The report identifies the financial context and the challenges of financial sustainability for the coming year and beyond in meeting the costs of social care services against the backdrop of reducing budgets and increasing demand for care and support.

9. CONSULTEES:

9.1 An inclusive approach means that contributions to the report have been sourced widely and have aided in demonstrating how we are meeting the key quality standards defined by the Social Services and Well-being Act.

10. BACKGROUND PAPERS

10.1 Director of Social Services Annual Report 2018

11. AUTHOR:

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