

# Public Document Pack



County Hall  
Rhadyr  
Usk  
NP15 1GA

Friday, 18 July 2025

## Notice of meeting

### **Special Joint Meeting of Public Services Scrutiny Committee with People Scrutiny Committee – OPEN TO ALL MEMBERS**

**Monday, 28th July, 2025 at 9.30 am,  
Council Chamber, County Hall, The Rhadyr USK**

*Please note that a pre meeting will be held 30 minutes prior to the start of the  
meeting for members of the committee.*

## **AGENDA**

Item No	Item	Pages
1.	Apologies for absence	1 - 16
2.	Declarations of Interest	
3.	Public Open Forum	
4.	Nevill Hall Hospital Proposals	

**Paul Matthews**

**Chief Executive**

# MONMOUTHSHIRE COUNTY COUNCIL CYNGOR SIR FYNWY

## THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

County Councillor Jill Bond	West End;	Welsh Labour/Llafur Cymru
County Councillor Steven Garratt	Overmonnow;	Welsh Labour/Llafur Cymru
County Councillor Meirion Howells	Llanbadoc & Usk;	Independent
County Councillor Penny Jones	Raglan;	Welsh Conservative Party
County Councillor Tony Kear	Llanbadoc & Usk;	Welsh Conservative Party
County Councillor Malcolm Lane	Mardy;	Welsh Conservative Party
County Councillor Dale Rooke	Chepstow Castle & Larkfield;	Welsh Labour/Llafur Cymru
County Councillor Frances Taylor	Magor West;	Independent Group
County Councillor Armand Watts	Bulwark and Thornwell;	Welsh Labour/Llafur Cymru
County Councillor Jan Butler	Goetre Fawr;	Welsh Conservative Party
County Councillor Christopher Edwards	St. Kingsmark;	Welsh Conservative Party
County Councillor Simon Howarth	Llanelly Hill;	Independent Group
County Councillor Maureen Powell	Pen Y Fal;	Welsh Conservative Party
County Councillor Sue Riley	Bulwark and Thornwell;	Welsh Labour/Llafur Cymru
County Councillor Maria Stevens	Severn;	Welsh Labour/Llafur Cymru
County Councillor Jackie Strong	Caldicot Cross;	Welsh Labour/Llafur Cymru

## Public Information

### Access to paper copies of agendas and reports

A copy of this agenda and relevant reports can be made available to members of the public attending a meeting by requesting a copy from Democratic Services on 01633 644219. Please note that we must receive 24 hours notice prior to the meeting in order to provide you with a hard copy of this agenda.

### Welsh Language

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with adequate notice to accommodate your needs.

## Public Speaking

Our Scrutiny Committee meetings are live streamed and a link to the live stream will be available on the meeting page of the Monmouthshire County Council [website](#)

If you would like to speak under the Public Open Forum at an upcoming meeting you will need to give three working days' notice in advance of the meeting by contacting [Scrutiny@monmouthshire.gov.uk](mailto:Scrutiny@monmouthshire.gov.uk)

The amount of time afforded to each member of the public to speak is at the Chair's discretion, but to enable us to accommodate multiple speakers we ask that contributions be no longer than 3 minutes.

Alternatively, if you would like to submit a written, audio or video representation, please contact the team via the same email address to arrange this. The deadline for submitting representations to the Council is 5pm three clear working days in advance of the meeting.

If combined representations received exceed 30 minutes, a selection of these based on theme will be shared at the meeting. All representations received will be made available to councillors prior to the meeting.

If you would like to suggest future topics for scrutiny by one of our Scrutiny Committees, please do so by emailing [Scrutiny@monmouthshire.gov.uk](mailto:Scrutiny@monmouthshire.gov.uk)

# Aims and Values of Monmouthshire County Council

## Our purpose

To become a zero-carbon county, supporting well-being, health and dignity for everyone at every stage of life.

## **Objectives we are working towards**

- Fair place to live where the effects of inequality and poverty have been reduced.
- Green place to live and work with reduced carbon emissions and making a positive contribution to addressing the climate and nature emergency.
- Thriving and ambitious place, where there are vibrant town centres and where businesses can grow and develop.
- Safe place to live where people have a home where they feel secure in.
- Connected place where people feel part of a community and are valued.
- Learning place where everybody has the opportunity to reach their potential.

## Our Values

**Openness.** We are open and honest. People have the chance to get involved in decisions that affect them, tell us what matters and do things for themselves/their communities. If we cannot do something to help, we'll say so; if it will take a while to get the answer we'll explain why; if we can't answer immediately we'll try to connect you to the people who can help – building trust and engagement is a key foundation.

**Fairness.** We provide fair chances, to help people and communities thrive. If something does not seem fair, we will listen and help explain why. We will always try to treat everyone fairly and consistently. We cannot always make everyone happy, but will commit to listening and explaining why we did what we did.

**Flexibility.** We will continue to change and be flexible to enable delivery of the most effective and efficient services. This means a genuine commitment to working with everyone to embrace new ways of working.

**Teamwork.** We will work with you and our partners to support and inspire everyone to get involved so we can achieve great things together. We don't see ourselves as the 'fixers' or problem-solvers, but we will make the best of the ideas, assets and resources available to make sure we do the things that most positively impact our people and places.

**Kindness:** We will show kindness to all those we work with putting the importance of relationships and the connections we have with one another at the heart of all interactions.

### Role of the Pre-meeting

1. Why is the Committee scrutinising this? (background, key issues)
  2. What is the Committee's role and what outcome do Members want to achieve?
  3. Is there sufficient information to achieve this? If not, who could provide this?
- Agree the order of questioning and which Members will lead
  - Agree questions for officers and questions for the Cabinet Member

### Questions for the Meeting

#### Scrutinising Performance

1. How does performance compare with previous years? Is it better/worse? Why?
2. How does performance compare with other councils/other service providers? Is it better/worse? Why?
3. How does performance compare with set targets? Is it better/worse? Why?
4. How were performance targets set? Are they challenging enough/realistic?
5. How do service users/the public/partners view the performance of the service?
6. Have there been any recent audit and inspections? What were the findings?
7. How does the service contribute to the achievement of corporate objectives?
8. Is improvement/decline in performance linked to an increase/reduction in resource? What capacity is there to improve?

#### Scrutinising Policy

1. Who does the policy affect ~ directly and indirectly? Who will benefit most/least?
2. What is the view of service users/stakeholders? What consultation has been undertaken? Did the consultation process comply with the Gunning Principles? Do stakeholders believe it will achieve the desired outcome?
3. What is the view of the community as a whole - the 'taxpayer' perspective?
4. What methods were used to consult with stakeholders? Did the process enable all those with a stake to have their say?
5. What practice and options have been considered in developing/reviewing this policy? What evidence is there to inform what works? Does the policy relate to an area where there is a lack of published research or other evidence?
6. Does the policy relate to an area where there are known inequalities?
7. Does this policy align to our corporate objectives, as defined in our corporate plan? Does it adhere to our Welsh Language Standards?

	<p>8. Have all relevant sustainable development, equalities and safeguarding implications</p> <p>9. been taken into consideration? For example, what are the procedures that need to be in place to protect children?</p> <p>10.</p> <p>11. How much will this cost to implement and what funding source has been identified?</p> <p>12.</p> <p>13. How will performance of the policy be measured and the impact evaluated</p>
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## General Questions:

### Empowering Communities

- How are we involving local communities and empowering them to design and deliver services to suit local need?
- Do we have regular discussions with communities about service priorities and what level of service the council can afford to provide in the future?
- Is the service working with citizens to explain the role of different partners in delivering the service, and managing expectations?
- Is there a framework and proportionate process in place for collective performance assessment, including from a citizen's perspective, and do you have accountability arrangements to support this?
- Has an Equality Impact Assessment been carried out? If so, can the Leader and Cabinet/Senior Officers provide members with copies and a detailed explanation of the EQIA conducted in respect of these proposals?
- Can the Leader and Cabinet/Senior Officers assure members that these proposals comply with Equality and Human Rights legislation? Do the proposals comply with the Local Authority's Strategic Equality Plan?

### Service Demands

- How will policy and legislative change affect how the council operates?
- Have we considered the demographics of our council and how this will impact on service delivery and funding in the future?
- Have you identified and considered the long-term trends that might affect your service area, what impact these trends could have on your service/your service could have on these trends, and what is being done in response?

### Financial Planning

- Do we have robust medium and long-term financial plans in place?
- Are we linking budgets to plans and outcomes and reporting effectively on these?

### Making savings and generating income

- Do we have the right structures in place to ensure that our efficiency, improvement and transformational approaches are working together to maximise savings?

- How are we maximising income?
- Have we compared other council's policies to maximise income and fully considered the implications on service users?
- Do we have a workforce plan that takes into account capacity, costs, and skills of the actual versus desired workforce?

Questions to ask within a year of the decision:

- Were the intended outcomes of the proposal achieved or were there other results?
- Were the impacts confined to the group you initially thought would be affected i.e. older people, or were others affected e.g. people with disabilities, parents with young children?
- Is the decision still the right decision or do adjustments need to be made?

**Questions for the Committee to conclude...**

Do we have the necessary information to form conclusions/make recommendations to the executive, council, other partners? If not, do we need to:

- (i) Investigate the issue in more detail?
- (ii) Obtain further information from other witnesses – Executive Member, independent expert, members of the local community, service users, regulatory bodies...

Agree further actions to be undertaken within a timescale/future monitoring report...

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## **The development of Nevill Hall Hospital and our enhanced local general hospitals**

### **Briefing document**

#### **Introduction**

This document has been produced to describe the latest stage of our 'Clinical Futures' plan, with the aim of ensuring that the services delivered in what we call our enhanced local general hospitals (such as Nevill Hall Hospital, Royal Gwent Hospital and Ysbyty Ystrad Fawr) are as effective as possible to respond to the needs of our communities and support our critical care centre at the Grange University Hospital and our community services. It is important for us to make sure that everyone who has an interest in how our services are delivered has an opportunity to understand the proposals and to let us know their views.

#### **Background**

We opened our specialist and critical care centre (the Grange University Hospital) early (in autumn 2020) during the COVID 19 pandemic. Our plan has been to provide most healthcare across Gwent as close to local communities as possible, whilst ensuring that more specialist and complex care was provided according to best practice, usually at the Grange University Hospital or on one other site in the Health Board.

We now have experience of our newest hospital providing the specialist services for the whole of our population, and an understanding of the challenges that services are experiencing, and this has helped us to consider the latest stage of our clinical plan to make our whole healthcare system as efficient and effective as possible so as to provide the best care for the population that we serve.

#### **Current service challenges**

The challenges that we have faced since the opening of the Grange University Hospital are significant and include the following:

- Some of our services are under severe pressure and are not as efficient and effective as they are currently arranged.
- Whilst workforce challenges for a number of specialties have been improved due to the consolidation at the Grange University Hospital (for example cardiology, maternity services, emergency department staff and critical care), some

specialities are still spread too thinly across our hospitals and therefore it is very difficult to staff all of the rotas reliably in some services.

- We still have extra beds in our system that were opened during COVID (above what was originally planned under the Clinical Futures strategy), and this is not sustainable both in terms of staffing and cost
- Whilst we have some modern and new facilities (for example the Grange University Hospital, Ysbyty Ystrad Fawr and new health and wellbeing centres) a number of our hospitals and community facilities are provided from out of date and unreliable buildings. (for example, the presence of reinforced autoclaved aeriated concrete (RAAC) in Nevill Hall Hospital means that we need a plan to repair or remove this in the longer term.
- We are increasingly working with the other Health Boards in South East Wales to plan and deliver services on a regional basis
- The Health Board is facing increasing financial challenges, affecting our ability to invest in priority service areas and requiring us to look at the best value from investment

For the system to operate successfully, our enhanced local general hospitals must be fit for purpose, with a safe and sustainable workforce that delivers the best possible care to meet the needs of the local population.

## **Our New Strategy**

We have recently sought views from the public on our new long-term strategy for the Health Board ('A conversation for a healthy future') to find out what was important to the communities we serve. This was looking at what we need to do over the next ten years and beyond, particularly looking at public health, illness prevention and a focus on 'what's important to you to feel healthy' – you can see the details here:

<https://abuhb.nhs.wales/about-us/10-year-plan/>

We are very grateful for all the feedback we received, which has provided valuable information on what our priorities should be, including the following:

### Priorities for the individual

- Looking after physical health, including eating well and exercising
- Looking after mental health, including spending time with loved ones, hobbies, spending time outside and being creative

### Priorities for the Health Board

- Easier access to primary care such as GP and dental appointments
- Shorter waiting times for surgery such as knee and hip replacements
- Feeling listened to by healthcare professionals
- Care closer to home

### Priorities for the wider environment

- Access to public transport

- Access to green spaces
- Safe communities with affordable housing
- Affordable and accessible gyms / exercise classes
- Access to social and wellbeing groups

### **Lessons for Planning our Future Services**

Whilst many people agreed that it was important to consider everything that affects our health and wellbeing, there was also a significant emphasis on easier access to care and having as many locally based services as possible. This has confirmed the need for us to progress the next phase of our original Clinical Futures strategy – to ensure that our enhanced local general hospitals (such as Nevill Hall Hospital, Royal Gwent Hospital and Ysbyty Ystrad Fawr) are set up to provide the best support to patients and our whole healthcare system. To do this, we need to:

- Ensure that our key services have enough capacity to meet expected demand
- Ensure that as many services as possible are provided close to home, whilst also recognising that where more complex acute care is required, this is provided according to best practice and the highest clinical standards
- Ensure all services are efficient and sustainable (this will help us to improve patient experience and reduce the amount of time patients are staying in hospital)
- Ensure we have enough staff / teams in the services that are needed the most
- Work more on a regional basis where this offers opportunities to improve local access and sustainability of services

Although these objectives apply to all our enhanced local general hospitals, our first priority is to develop the services provided at Nevill Hall Hospital in Abergavenny. There are several reasons for this:

- The hospital is important not just for the local communities but for the wider region, including patients from south Powys and from the Heads of the Valleys area
- Exciting investment and development is already taking place on the Nevill Hall Hospital site, with the opening of a radiotherapy centre in partnership with Velindre NHS Trust, to serve the populations from across south east Wales and South Powys, bringing cancer care closer to home.
- Nevill Hall has recently become a hub for providing cataract services to not only the Gwent population but the wider south east Wales population
- We need to consider if the current staffing arrangements best meet the needs of the local populations, particularly those who are older and more frail
- As highlighted above, some of the buildings on the site contain reinforced autoclaved aerated concrete (RAAC), which is requiring attention to ensure that all our services are provided in safe and comfortable buildings

Taken together, these issues provide a significant need and opportunity for us to review effective service delivery across the wider area in the north of the health board area served by Nevill Hall Hospital.

### **What is Important for Us to Consider?**

There are some important considerations that will guide our work:

1. We want to meet as many patients' needs as possible closer to home. For example, we have made or are planning significant investments into a number of health, social care and wellbeing centres and services. The Bevan Health and Well Being Centre in Tredegar now gives us the opportunity to bring together a range of services from different agencies in a modern and comfortable building in the heart of a community, helping people to stay healthy and well close to home. We also have effective community hospital type services in Ebbw Vale, Chepstow and Monnow Vale, and we would like to have this type of model in more communities, so that having to use services in hospitals further away is a last resort. We are working closely with our partners in local authorities and voluntary groups to make this happen.
2. Whilst specialist acute (short-term) inpatient care is likely to be best delivered at the Grange University Hospital, there may also be areas where other care is most effectively delivered from one of our enhanced local general hospital sites, rather than all of them. Centralisation of some services in this way can enable the development of centres of excellence and ensure that patients receive the best possible care. Examples of this might include the following
  - a. Radiotherapy and cancer outpatient services at Nevill Hall Hospital
  - b. Stroke rehabilitation services (which recently needed to be centralised at Ysbyty Ystrad Fawr as an urgent measure, as staff were spread too thinly to provide adequate post-stroke therapy and care). The permanent service arrangements for this service will form part of a separate engagement exercise later this year)
3. We are then able to provide state of the art inpatient care at our specialist and critical care centre (the Grange University Hospital) for those who need this.
4. There may be areas where care can be enhanced by reviewing a range of services that are currently split up for historical reasons and consolidating them on an enhanced local general hospital site in new modern accommodation. An example may be some Mental Health and Learning Disabilities services, which could be grouped effectively from across parts of north Gwent into Nevill Hall Hospital.

5. We will aim to minimise any potential travel implications e.g. managing needs locally where we can, whilst accepting the need to travel to one site within the Health Board for more involved and complex attention such as described above.

### **What Might the Future Nevill Hall Hospital look like?**

Nevill Hall Hospital is an important site for the Health Board, and using the above examples, we would like to extend and develop the widest range of services on the Nevill Hall Hospital site.



The table below sets out the main services that we would wish to provide in the future:-

<b>Planned 'elective' care services, such as day surgery for orthopaedics, ophthalmology and general surgery</b>	<b>A wide range of outpatient services, brought together into an integrated unit with access to diagnostics and same day treatment space plus pre-assessment for proposed surgery</b>
<b>An integrated 'front door' model for urgent care, with an emphasis on meeting the needs of older people closer to their home</b>	<b>Inpatient beds to cover a range of medical and other conditions requiring hospital admission</b>
<b>Children's services for young people with particular needs</b>	<b>A women's health hub providing dedicated outpatient, diagnostics, and treatment services in one place</b>
<b>Mental health and learning disability services, forming part of wider provision across the north of the county</b>	<b>Comprehensive diagnostic services, including x-rays, MRI, CT scanning, ultrasound, nuclear medicine and endoscopy</b>
<b>A new range of services for cancer patients, including advanced anti-cancer therapies, haematology and a new unit (run in partnership with Velindre Hospital colleagues) for specialist radiotherapy</b>	<b>Accommodation and facilities for partner organisations e.g. social services, to allow us to work closer together and ensure high quality joined up planning and care</b>
<b>A minor injury unit, providing a wide range of services for non-critical care, including simple fractures, dislocations, wounds and dressings</b>	<b>Inpatient and outpatient therapy services such as occupational therapy, speech and language therapy and physiotherapy.</b>

	<b>(alongside community provision providing care closer to home)</b>
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Delivering all these services to the level and standard that we wish will require new investment, and we are preparing an investment case for the Welsh Government to consider.

### **What Might this Mean for Patients?**

We know that there is always a balance to be struck between ensuring that health care is provided as close to home as possible on the one hand and ensuring safe and sustainable specialist services on the other. The way that we want to achieve that balance (using Nevill Hall Hospital as the first example) would therefore generally be as follows:

1. Maximising the services available in communities and in local facilities.
2. Ensuring that as many assessment, diagnostic and ambulatory (not requiring admission) services as possible are provided across all our local general hospitals, so minimising the need to travel for routine non-specialist care.
3. Where services do not need to be in the Grange University Hospital but cannot be provided in all local general hospitals, creating centres of excellence and strong identities. For example, in Nevill Hall Hospital, this would include cancer services and day-case surgery. This will help with recruitment to these services as well as driving up standards of care in these areas.
4. Ensuring that our more complex and specialist inpatient services such as stroke, chest medicine and heart conditions are then available in dedicated high quality facilities at the Grange University Hospital for those who need that level of care.

Examples of how this might look for someone needing assessment / care (sometimes known as a patient 'pathway') are shown below: -

<b>What respiratory (chest) care do I need?</b>	<b>Where might this be provided?</b>
Routine check-up for a chest condition e.g. asthma	Local GP surgery and / or local general hospital
More detailed assessment if suddenly feeling unwell with a chest condition	Royal Gwent Hospital as our lead site for 'walk in' respiratory care
Admission to a bed for specialist care by a Consultant Chest Physician	Grange University Hospital as our critical care centre

<b>What cardiology (heart) care do I need?</b>	<b>Where might this be provided?</b>
Routine check-up for a heart condition e.g.	Local GP surgery and / or local general hospital
Any diagnostic tests, other than those needing the cardiac catheter laboratory, plus outpatient clinic and rehabilitation reviews	All local general hospitals
Admission to a bed for specialist care by a Consultant Heart Physician	Grange University Hospital as our critical care centre

<b>What diabetes care do I need?</b>	<b>Where might this be provided?</b>
Routine check-up or test for a diabetes condition	Local GP surgery and / or local general hospital
More detailed assessment and specialist treatments for a diabetic condition (not requiring admission)	Specialist diabetic unit at Nevill Hall Hospital (or outpatient assessment at other local general hospitals)
Admission to a bed for specialist care by a specialist diabetes consultant	All local general hospitals (on a visiting consultant basis at Ysbyty Ystrad Fawr)

<b>What urgent care do I need?</b>	<b>Where might this be provided?</b>
Minor injury	Minor injury unit at each of our local general hospitals
Injury concern out of hours	Minor injury units (as per opening hours) at each of our local general hospitals or dial 111/999
Accident or emergency requiring specialist urgent care (including an urgent operation)	Grange University Hospital as our critical care centre

## **Seeking Your Views**

Although we believe that adopting these principles and ideas will help us to deliver the best possible care within our resources, before final decisions are made, we wish to involve and hear from residents, staff, supporting services, voluntary groups and all others with an interest in our services. It is important that everyone has the opportunity to understand the proposals, to provide feedback and to raise any queries or concerns for response. Examples of where we would like your views include: -

- Is our current thinking clear and sensible?
- What do you think of our aims and principles?
- Do you have any concerns about our plans?
- What other factors would you like us to consider?

This will provide valuable information that will influence final decisions and service details. We will also use the information received to update the Equalities Impact Assessment.

## **How will the Health Board do this?**

To ensure that everyone has the opportunity to make their views known, the Health Board is initiating an eight-week period of engagement, involving the following: -

- Prominent display of information in service areas, to include posters and displays
- Information / survey forms provided for those using our services
- Dedicated information page on Health Board website, to include FAQs, access to survey (with option of paper version), contact points / numbers and updates as plans progress
- Face to face public information sessions / engagement events
- Social media messaging
- Presentations to key interested groups and organisations
- Management meetings for internal NHS stakeholders

It is planned that the engagement period will run from **Tuesday 24 June 2025 until Friday 15 August 2025**

## **How can people make their views known?**

Views can be shared by any of the following means: -

- Complete our survey which can be accessed via the Health Board web site or via this QR and URL code below:





**URL:** <https://forms.office.com/e/FkXFZxxPPy>

- Attend a public engagement session, where you can listen to a presentation, find out more about the proposal and ask any questions of Health Board staff. These have been arranged as follows:

Date	Time	Venue
Thursday 3 <sup>rd</sup> July	5.30pm – 7.30pm	Lecture theatre, Education Centre Nevill Hall Hospital, NP7 7EG
Wednesday 9 <sup>th</sup> July	2pm – 3.30pm	On-line via MS Teams (please register via the email below)
Tuesday 15 <sup>th</sup> July	4pm – 6pm	Stocktonville Hall, Gelli Road, Tredegar NP22 3RD
Wednesday 23 <sup>rd</sup> July	5.30pm – 7.30pm	Multi Function Room Pontypool Active Living Centre, Trosnant St, Pontypool, NP4 8AT
Wednesday 30 <sup>th</sup> July	3.30pm – 5.30pm	Stow Park Community Centre 1 Brynhyfryd Rd, Newport, NP20 4FX
Wednesday 6 <sup>th</sup> August	4pm – 6pm	Education Centre, Ysbyty Ystrad Fawr, Ystrad Fawr Way, Ystrad Mynach, Hengoed, CF82 7EP (Please enter via Entrance 2 and proceed to Level 02)
Thursday 7 <sup>th</sup> August	5.30pm – 7pm	On-line via MS Teams (Please register via the email below)
Tuesday 12 <sup>th</sup> August	5.30pm – 7.30pm	Kymin Room, Bridges Centre Drybridge House, Drybridge Park, Monmouth, NP25 5AS

- Contact Us** by e-mail with any comments or if you would like to join one of the on-line sessions above register your attendance at [ABB.PlanningDepartment@wales.nhs.uk](mailto:ABB.PlanningDepartment@wales.nhs.uk) and we will arrange to send you a link for the session.
- Contribute to any social media conversations via the Health Board's pages on **Facebook and Instagram**

**What will happen after the engagement period?**

Once the engagement period is complete, all responses and views will be collated and an engagement report prepared. This will be shared with the local region of Llais (the citizen's voice body that replaced Community Health Councils in Wales) and conclusions reached regarding whether a final decision can be made on future service provision, or whether further actions are required. Subject to further discussions with Llais, we may wish to enter a period of formal consultation on our specific proposals, and should we do that we will once again invite your views.



## **The development of Nevill Hall Hospital and our enhanced local general hospitals**

### **Frequently asked questions**

#### **Why is the health board proposing these changes?**

Our critical care centre (the Grange University Hospital) has been open for over four years. There are severe pressures on the hospital (for example, there can be long waits to be seen in the emergency department, and we have many patients who are medically fit but not able to be discharged) and as a result it is not operating as effectively as we would like. In addition, the Health Board has particular financial challenges and needs to ensure that all of its services are provided as safely and efficiently as possible (for example, we currently have more beds open than we originally planned, and these need to be covered mainly by agency staff, which is more expensive to maintain).

Because of this, we are looking carefully at what we provide in our supporting 'enhanced local general hospitals', to see if we can adjust these to improve the position. (For example, where it is difficult to operate the same services in all of these hospitals, it may be sensible to try and base these on just one site).

Although this applies to all of our local general hospitals, we are focussing on Nevill Hall Hospital in the first instance, as this site is likely to have additional investment and needs attention to address the presence of reinforced autoclaved aerated concrete (RAAC) in some areas.

#### **What is an 'enhanced local general hospital'?**

These are our hospitals that support the critical care centre at the Grange University Hospital. They provide a wide range of less complex and routine services, so that the Grange can concentrate on patients who require more complex and specialist care. They include Nevill Hall Hospital in Abergavenny, the Royal Gwent Hospital in Newport and Ysbyty Ystrad Fawr in Ystrad Mynach. We expect that each of these will have a lead role in the future, for example for radiotherapy, stroke rehabilitation or certain day unit treatments.

### **Will the health board still provide all the services that are available now?**

Our population will still have access to all the services that they do now. What may potentially change is exactly where and on how many different sites some services are provided.

### **What services will be provided at Nevill Hall Hospital?**

We intend that Nevill Hall Hospital will provide a very wide range of services in the future, including urgent care, outpatient clinics, planned surgery, radiotherapy, children's centre, mental health services and diagnostic tests such as MRI / CT scanning and endoscopy.

### **Will any current services at Nevill Hall Hospital not be provided in the future if these plans go ahead?**

Whilst we do not expect any major existing services to be moved entirely, it is possible that some adjustments to the way some services are provided would be necessary over time, consistent with the principles that we have set out in the briefing document e.g. ensuring that services are well-staffed and are delivered safely and effectively for our population. If any significant changes were proposed in the future, these would be subject to a separate and specific period of engagement.

### **How will this affect me if I need treatment?**

You will still receive all the care and treatment that you need, but exactly where the care is provided may depend upon your exact needs, for example, much routine care will still take place in all our main hospitals, some (more involved) care may be provided in one of our enhanced local general hospitals and complex / specialist care will be provided (as it is now) in the Grange University Hospital. Some examples are shown below:-

<b>What care do I need?</b>	<b>Where might this be provided?</b>
Routine check-up for a chest condition e.g. asthma	Local GP surgery and / or local general hospital
More detailed assessment if suddenly feeling unwell with a chest condition	Royal Gwent Hospital as our lead site for 'walk in' respiratory care
Admission to a bed for specialist care by a Consultant Chest Physician	Grange University Hospital as our critical care centre

What urgent care do I need?	Where might this be provided?
Minor injury	Minor injury unit at each of our local general hospitals
Health concern out of hours	Minor injury unit at each of our local general hospitals or dial 111/999
Admission to a bed for specialist urgent care (including an urgent operation)	Grange University Hospital as our critical care centre

### **Will this mean I need to travel further for treatment?**

To ensure that all our services in our enhanced local general hospitals continue to be delivered consistently of high quality, it is possible that the care you need may be provided on just one site, and this may then require travel to that site. We will always ensure that the need to travel is always minimised and that where services are centralised, this is done purely for quality and safety reasons.

### **How will the Health Board minimise potential travel implications?**

Whilst we always try to ensure that care is provided as close to people's homes as possible, we recognise that if this takes place at the Grange University Hospital or in just one of our enhanced local general hospitals, this may be some distance from your home. Where care is provided in this way, the Health Board would look to support patients and their families with community / hospital transport where required, offer different visiting times to support families around local transport services and provide a contact within our Patient Advice and Liaison Service (PALS) team to provide updates on loved ones' care if they are unable to visit. We will also make use of digital options for contact in the future where these are effective and remove the need to travel.

### **Will the Health Board support families with transport arrangements to visit their loved ones?**

We will continue to provide a range of transport support for our patients, including the following: -

- Community / Hospital transport assistance / information
- Information about local bus services
- Information about financial support available in some circumstances e.g. taxi fares where there are no direct bus services
- Free parking at our hospital car parks
- Bespoke visiting times for those that need them

Additional advice and support are also available from the Patient Advice and Liaison Service (PALS): <https://abuhb.nhs.wales/files/patient-advice-liaison-service-pals/pals-leaflet-v1-2-english-pdf/>

**Will these plans take pressure off the Grange University Hospital?**

It is intended that making our enhanced local general hospitals as efficient and effective as possible will have a beneficial impact on the workings of the Grange University Hospital, for example reducing delays for treatment and transfers.

# Have your say...

## on our future plans for Nevill Hall and our other hospitals

**Come and talk to us...**



**Thursday 3 July, 5.30pm**  
LECTURE THEATRE,  
NEVILL HALL HOSPITAL, NP7 7EG

**Wednesday 9 July, 2pm**  
ON-LINE VIA MS TEAMS

**Tuesday 15 July, 4pm**  
STOCKTONVILLE HALL,  
TREDEGAR, NP22 3RD

**Wednesday 23 July, 5.30pm**  
PONTYPOOL ACTIVE LIVING  
CENTRE, PONTYPOOL, NP4 8AT

**Wednesday 30 July, 3.30pm**  
STOW PARK COMMUNITY CENTRE,  
NEWPORT, NP20 4FX

**Wednesday 6 August, 4pm**  
EDUCATION CENTRE, YSBYTY  
YSTRAD FAWR, CF82 7EP

**Thursday 7 August, 5.30pm**  
ON-LINE VIA MS TEAMS

**Tuesday 12 August, 5.30pm**  
KYMIN ROOM, BRIDGES CENTRE,  
MONMOUTH, NP25 5AS



It is important that the public thoroughly consider any proposals we are making, and these sessions will provide the opportunity to ask us any questions.

**Alternatively, you can scan the QR code to complete our survey.**



**Find out more: [abuhb.nhs.wales/hospitals-engagement](https://abuhb.nhs.wales/hospitals-engagement)**

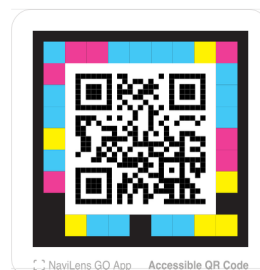


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