

MONMOUTHSHIRE COUNTY COUNCIL

Minutes of the meeting of Democratic Services Committee held at Council Chamber - Council Chamber on Monday, 9th October, 2023 at 2.00 pm

In doing so, Members agreed that the Committee would review the format in 12 months' time to ensure that the new format is effective and accessible for councillors as well as members of the public. We also noted the opportunity for Scrutiny Chairs to feedback their views into the review.

6. Members Teams Channel & Chatbot

The Local Democracy Manager provided Members with an update on the Members Teams channel and chatbot since the previous update.

<https://www.youtube.com/live/jvPBazOBYjM?feature=shared&t=2497>

Members noted the changes made to the Members Teams channel and Chatbot.

It was agreed that a link to the Members Teams channel will be rolled out to all County Councillors along with details on how to access and use it from the Local Democracy Manager. A progress report will be brought to the next meeting.

7. Key Site Visit - Verbal

The Local Democracy Manager provided a verbal update about arranging a tour of the County and key sites for Members.

<https://www.youtube.com/live/jvPBazOBYjM?feature=shared&t=2741>

Members agreed that the tour should be split over several dates to accommodate key sites throughout the County. It was agreed that the Local Democracy Manager would liaise with the Chair to identify possible sites and dates for the tour.

8. Date of next meeting - 22 January 2024

Noted.

The Chair invited Members to put forward any items for consideration at the next meeting.

<https://www.youtube.com/live/jvPBazOBYjM?feature=shared&t=3273>

The Chair suggested including the List of Complaints and Compliments for Members to note at the next meeting.

The meeting ended at 3.00 pm