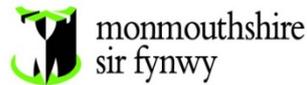


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County Hall  
Rhadyr  
Usk  
NP15 1GA

3<sup>rd</sup> March 2020

## Notice of meeting

### Public Service Board Select Committee

Wednesday, 11th March, 2020 at 10.00 am,  
Council Chamber, County Hall, The Rhadyr USK - County Hall, The  
Rhadyr, Usk

### AGENDA

Item No	Item	Pages
1.	To elect a Chair.	
2.	Apologies for absence.	
3.	Declarations of Interest.	
4.	Public Open Forum.	
5.	<b>Violence Against Women, Domestic Abuse and Sexual Abuse (VAWDASV)</b>  The Regional VAWDASV team to present how they deliver the legislative responsibilities on behalf of the Public Service Board and to report their progress on delivering the regional VAWDASV strategy.	To Follow
6.	<b>Scrutiny of Regional Partnership Boards</b>  To consider any future scrutiny on the work of Regional Partnership Boards, possibly in conjunction with other local authorities (Background paper provided to committee members).	
7.	<b>Minutes of the previous meeting held on 11th July 2019.</b>	1 - 4
8.	<b>To consider the Select Committee's forward work programme.</b>	5 - 6
9.	<b>Date and time of next meeting: To be confirmed.</b>	

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**Paul Matthews**

**Chief Executive**

MONMOUTHSHIRE COUNTY COUNCIL  
CYNGOR SIR FYNWY

THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

County Councillors:

D. Batrouni  
L.Dymock  
P.Pavia  
R.Roden  
F. Taylor  
J.Treharne  
T.Thomas

## Public Information

### **Access to paper copies of agendas and reports**

A copy of this agenda and relevant reports can be made available to members of the public attending a meeting by requesting a copy from Democratic Services on 01633 644219. Please note that we must receive 24 hours notice prior to the meeting in order to provide you with a hard copy of this agenda.

### **Welsh Language**

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with adequate notice to accommodate your needs.

# Aims and Values of Monmouthshire County Council

## Our purpose

Building Sustainable and Resilient Communities

### Objectives we are working towards

- Giving people the best possible start in life
- A thriving and connected county
- Maximise the Potential of the natural and built environment
- Lifelong well-being
- A future focused council

## Our Values

**Openness.** We are open and honest. People have the chance to get involved in decisions that affect them, tell us what matters and do things for themselves/their communities. If we cannot do something to help, we'll say so; if it will take a while to get the answer we'll explain why; if we can't answer immediately we'll try to connect you to the people who can help – building trust and engagement is a key foundation.

**Fairness.** We provide fair chances, to help people and communities thrive. If something does not seem fair, we will listen and help explain why. We will always try to treat everyone fairly and consistently. We cannot always make everyone happy, but will commit to listening and explaining why we did what we did.

**Flexibility.** We will continue to change and be flexible to enable delivery of the most effective and efficient services. This means a genuine commitment to working with everyone to embrace new ways of working.

**Teamwork.** We will work with you and our partners to support and inspire everyone to get involved so we can achieve great things together. We don't see ourselves as the 'fixers' or problem-solvers, but we will make the best of the ideas, assets and resources available to make sure we do the things that most positively impact our people and places.

## Role of the Pre-meeting

1. Why is the Committee scrutinising this? (background, key issues)
2. What is the Committee's role and what outcome do Members want to achieve?
3. Is there sufficient information to achieve this? If not, who could provide this?
  - Agree the order of questioning and which Members will lead
  - Agree questions for officers and questions for the Cabinet Member

## Questions for the Meeting

### Scrutinising Performance

1. How does performance compare with previous years? Is it better/worse? Why?
2. How does performance compare with other councils/other service providers? Is it better/worse? Why?
3. How does performance compare with set targets? Is it better/worse? Why?
4. How were performance targets set? Are they challenging enough/realistic?
5. How do service users/the public/partners view the performance of the service?
6. Have there been any recent audit and inspections? What were the findings?
7. How does the service contribute to the achievement of corporate objectives?
8. Is improvement/decline in performance linked to an increase/reduction in resource? What capacity is there to improve?

### Scrutinising Policy

1. Who does the policy affect ~ directly and indirectly? Who will benefit most/least?
2. What is the view of service users/stakeholders? Do they believe it will achieve the desired outcome?
3. What is the view of the community as a whole - the 'taxpayer' perspective?
4. What methods were used to consult with stakeholders? Did the process enable all those with a stake to have their say?
5. What practice and options have been considered in developing/reviewing this policy? What evidence is there to inform what works?
6. Does this policy align to our corporate objectives, as defined in our corporate plan?
7. Have all relevant sustainable development, equalities and safeguarding implications been taken into consideration? For example, what are *the procedures that need to be in place to protect children*?
8. How much will this cost to implement and what funding source has been identified?
9. How will performance of the policy be measured and the impact evaluated.

## Questions for the Committee to conclude...

Do we have the necessary information to form conclusions/make recommendations to the executive, council, other partners? If not, do we need to:

- (i) Investigate the issue in more detail?
- (ii) Obtain further information from other witnesses – Executive Member, independent expert, members of the local community, service users, regulatory bodies...
- (iii) Agree further actions to be undertaken within a timescale/future monitoring report...

## General Questions....

### Empowering Communities

- How are we involving local communities and empowering them to design and deliver services to suit local need?
- Do we have regular discussions with communities about service priorities and what level of service the council can afford to provide in the future?

### *Service Demands*

- How will policy and legislative change affect how the council operates?
- Have we considered the demographics of our council and how this will impact on service delivery and funding in the future?

### *Financial Planning*

- Do we have robust medium and long-term financial plans in place?
- Are we linking budgets to plans and outcomes and reporting effectively on these?

### *Making savings and generating income*

- Do we have the right structures in place to ensure that our efficiency, improvement and transformational approaches are working together to maximise savings?
- How are we maximising income? Have we compared other council's policies to maximise income and fully considered the implications on service users?
- Do we have a workforce plan that takes into account capacity, costs, and skills of the actual versus desired workforce?

# Public Document Pack **Agenda Item 7**

## MONMOUTHSHIRE COUNTY COUNCIL

**Minutes of the meeting of Public Service Board Select Committee held  
on Thursday, 11th July, 2019 at 2.00 pm**

**PRESENT:** County Councillors: D. Batrouni, R.Roden and J.Treharne

### **OFFICERS IN ATTENDANCE:**

Sharran Lloyd	LSB Development Manager
Hazel Ilett	Scrutiny Manager
Nicola Perry	Senior Democracy Officer
Richard Jones	Performance Manager

### **APOLOGIES:**

Councillors L.Dymock, M.Feakins, P.Pavia, F. Taylor and T.Thomas

#### **1. To elect a Chair**

County Councillor Batrouni was elected as Chair.

#### **2. Declarations of Interest**

None.

#### **3. Public Open Forum**

No matters for the public open forum.

#### **4. Minutes of the previous meeting held on 26th March 2019**

It was agreed that the minutes be referred to the next meeting.

#### **5. Progressing the steps in the well-being plan**

The Aneurin Bevan University Health Board is the final partner to be held to account on their progress in delivering on the 6 Steps outlined in the Well-being Plan. The ABUHB presented on the Mental Health of Children and Young People. Key findings included:

- Interventions haven't been early enough and thought needs to be given to critical interventions that could make a real difference.
- There has been a substantial increase in referrals for mental health problems via GP's and children's services.
- Deprived areas of Monmouthshire are at greatest risk, with research evidencing that children growing up in deprived communities within affluent areas are at significant risk of identifying the social divide ~ these children know they are deprived and the gap of inequality can create significant mental health problems
- Adult mental health problems can be traced back to problems from 14 years, so early intervention is crucial and links with the Adverse Childhood Experience

## MONMOUTHSHIRE COUNTY COUNCIL

### Minutes of the meeting of Public Service Board Select Committee held on Thursday, 11th July, 2019 at 2.00 pm

work that has already been presented to the committee. There is a need to address 'generational issues' with the help of family services team.

- Mental Health Issues have been identified by the Youth Forum as a key priority and we need to listen to young people about their major concerns about their future.
- Monmouthshire's response needs to be different to some of the other local authorities due to nuances.

There is a significant piece of work taking place across Gwent on targeting children's mental health at an early stages as follows:

- Building a culture of support for professionals and supporting families as opposed to the child in isolation
- Addressing silos across different teams who provide mental health care needs through the creation of multi-agency teams which are being established across Monmouthshire (currently Caldicot). Members challenged how silos are being addressed through the 'Early Help Panel' which brings agencies together.
- The provision of peer support through peri-natal mental health support services, diversifying school health nursing to include mental health needs, community psychology support embedded in schools and "Circle of security" work on attachment issues.

#### Challenge:

- There was challenge around how silos are addressed, the committee feeling reassured that work is being undertaken to address this. There are arrangements for local authorities to refer across county, although referring across to England can be more difficult.
- Members challenged ABUHB on how confident they are that they are addressing this. The committee heard that the service offered to young people who didn't present with very serious mental health needs was very poor. This has now changed since the advent of the 'Early Help Panel', GP's and teachers now knowing how to make referrals, so a wait of 18 months has changed dramatically with families being able to access help within weeks. Whilst the picture has improved dramatically, it isn't perfect.
- The committee were concerned about the funding situation, given that the transformation fund is available until 2021 and the 'integrated care funding' received historically has been absorbed into health and social care budgets. Welsh Government wants to see evidence that changes have been made. Members were concerned that as there is no indication that more funding will be available, there will be a need to find the funding within internal budgets.
- The Committee wants to know what success looks like and whether our perspective of 'success' is the same as Welsh Government's. Members heard that CAMS is a key priority and that Gwent is the only area to have developed a transformational model.

## MONMOUTHSHIRE COUNTY COUNCIL

### Minutes of the meeting of Public Service Board Select Committee held on Thursday, 11th July, 2019 at 2.00 pm

#### Outcome:

- The committee were reassured that the ABUHB are delivering progress on the six steps and that they could evidence this through specific actions.
- There was concern for the capacity of the community psychology. Ongoing funding is a major concern for the committee and they will want to explore this further with the health board.
- There is as real concern about what success looks like and whether our view of that aligns with Welsh Government's. The committee would ask that clarity be sought on this, given that future funding may be linked to demonstrating 'successful outcomes' achieved through the funding received so far.

#### **6. PSB Well-being Plan Annual Report**

There was broad satisfaction with the content within the PSB annual report, points of challenge being:

- The committee had concerns with how we measure performance on national goals and how we weigh the 7 national goals and justify to Welsh Government if any of these goals are not achieved. They were advised that we need to attempt to deliver on these and if we can't deliver on all 7 goals, as a public body, we need to demonstrate that we understand why we haven't delivered on all of the goals and to evidence that we have given them appropriate consideration. Members challenged the goal of "equal wales", the committee being concerned how we define this and how we measure it. They were advised that the key principle is to understand what we can do to improve people's well-being through listening to people in the community on what matters to them, accepting that people's aspirations will be different.
- Members questioned how we target child poverty, given that there are various definitions and were advised that actions being taken to address child poverty are based upon the evidence base for child poverty plan.

#### Outcome:

The Committee were content with the PSB Annual Report and requested circulation of the following:

- For clarity on the definitions of the 7 national goals ~ the Well-being of Future Generations Act 2015 guidance.
- In terms of how we target child poverty ~ 'A picture of Poverty in Monmouthshire 2017' plan.
- Confirmation of the 'average worthwhile score' under the Office for National Statistics 'Measuring National Well-being Programme'.

#### **7. PSB Select Terms of Reference**

The report proposed an extension to the remit of the select committee to scrutinise wider public service delivery and a change to the committee's title to reflect the change

**MONMOUTHSHIRE COUNTY COUNCIL**

**Minutes of the meeting of Public Service Board Select Committee held  
on Thursday, 11th July, 2019 at 2.00 pm**

in role was agreed by members who welcomed the opportunity to scrutinise collaborative service delivery and partnerships. It was agreed that this should be taken to Council for a decision.

**8. To consider the Select Committee's forward work programme**

Given the change to the role and remit of the committee, it was agreed to defer the work programme.

**9. To note the date and time of the next meeting as 12th September 2019 at 10am**

Noted.

**The meeting ended at 4pm**

*Monmouthshire's Scrutiny Forward Work Programme 2020-21*

Public Services Select Committee				
Meeting Date	Subject	Purpose of Scrutiny	Responsibility	Type of Scrutiny
11 <sup>th</sup> March 2020	<b>Violence Against Women, Domestic Abuse and Sexual Abuse (VAWDASV)</b>	<p>The VAWDASV act requires a VAWDASV Board to deliver the legislative responsibilities on behalf of Public Service Boards. The VAWDASV strategic functions are discharged on behalf of the PSB via a Regional Team.</p> <p>The Regional Team has been invited to present to the committee their progress on discharging their responsibilities for Monmouthshire's public.</p> <p>The team will present how they deliver the responsibilities on behalf of the PSB and will provide a report to detail their progress on delivering the regional strategy.</p>	<p>Janice Dent, Regional Lead Advisor for VAWDASV Gwent.</p> <p>Helen Gordon, Regional Domestic Abuse Officer for VAWDASV Gwent.</p> <p>Mary Ryan, Head of Corporate Safeguarding at Newport City Council.</p>	Performance Monitoring
	<b>Scrutiny of Regional Partnership Boards</b>	To discuss whether scrutiny should be undertaken on the work of Regional Partnership Boards, possibly jointly with other local authorities. Context paper provided to members as background information.	Hazel Ilett	Work Programming
<b>To be confirmed</b>	<b>To be confirmed</b>			

**Future Work Programme Items:**

Shared Resource Service

Scrutiny of partners that receive a precept ~ Police & PCC

Area Planning Board ~ the utilisation of drug and alcohol monies

***Monmouthshire's Scrutiny Forward Work Programme 2020-21***

Children and Families Board ~ the work they do will impact on the board abilities to discharge its functions.