

**Minutes of the Adults Select Committee held at County Hall, Usk on  
Tuesday 18<sup>th</sup> November 2014 at 10.00 a.m.**

**PRESENT:** County Councillor P.S. Farley (Chairman)

County Councillors: R.G. Harris, P. Jones, P.A. Watts, R. Chapman, R. Edwards, M. Hickman and A. Wintle.

County Councillor G. Burrows also in attendance by invitation by the Chairman.

**COOPTED MEMBERS:**

Mr. D. Hill  
Mrs. D. Hudson.

**OFFICERS IN ATTENDANCE:**

Mrs. J. Boothroyd	-	Head of Adult Services
Mrs. E. Parkinson	-	Integrated Services Manager
Mrs. A. MacBean	-	Integrated Services Manager
Mr. M. Gatehouse	-	Policy and Performance Manager
Mr. S. Burch	-	Chief Officer for Social Care and Health
Mrs. T. Jelfs	-	Head of Children's Services
Ms. H. Ilett	-	Scrutiny Manager
Mrs. N. Perry	-	Democratic Services Officer

**APOLOGIES FOR ABSENCE**

1. Apologies for absence were received from County Councillors D. Blakeborough and D. Jones of Children and Young People's Select Committee.

**DECLARATIONS OF INTEREST**

2. There were no interests declared by Members at the meeting.

**MINUTES**

3. The minutes of the Adults Select Committee meeting held on Tuesday 9<sup>th</sup> September 2014 were confirmed as a correct record and signed by the Chairman.

**PUBLIC OPEN FORUM**

4. No members of the public present.

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### **GWENT FRAILITY PROGRAMME**

5. We welcomed a presentation from the Head of Adult Services and Integrated Team Leader to reflect the recent review of Frailty by Cordis Bright. The presentation outlined the progress Monmouthshire County Council had made with integration

Members were asked to consider how best to implement the recommendations made in the report, in light of the different service model developed by Monmouthshire. The model in Monmouthshire had progressed to what Cordis Bright recommended for all areas.

Following the presentation we noted the following points.

- The FISH bowls were situated in each hub and were manned by staff on a rota basis.
- The integrated approach was the best way forward. Other authorities were beginning to look at developing an integrated provision. At some stage the five authorities may become an integrated board.
- Demand was being managed so there was cost avoidance rather than cost saving. New incoming data showed the success of the programme.
- Challenges arose due to the county being rural, but with the integrated way of working there was a reduction in repetition which created extra capacity.
- It was confirmed that as the Raglan Project would be rolled out through Usk and Monmouth, more staff be on full time contracted hours.

The Chairman thanked and commended the officers for the presentation, recorded continuing recognition and would welcome continued updates. A recommendation was made to continue but to develop a better health and social care interface. Dialogue, meeting, talking and visiting was a recommended way to disseminate information rather than simply produce papers.

### **QUARTER 2 PERFORMANCE IMPROVEMENT OBJECTIVE AND OUTCOME AGREEMENTS**

6. We received a report the Policy and Performance Manager presenting the quarter 2 performance data for the Improvement Objective and Outcome Agreement objectives which were under the remit of Adults Select Committee.

Members were recommended to scrutinise the performance achieved and impact made to assess progress and performance against the objectives. We were asked to identify and explore any areas of underperformance or concern, and to agree the targets for the Performance Indicators that fall in the remit of Adults Select Committee.

Members were made aware that the outcome agreements with Welsh Government worked across five themes. If successful in meeting the targets set across the five themes, the Authority would receive funding in the region of £840,000 per year which would be built into the base budget.

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Both the Improvement Object and Outcome Agreement were on track. Pilot schemes for Community Coordination were up and running in Caldicot and Abergavenny, and networks were being established in local areas.

In terms of progress it was too early to report a huge impact, but the impact on Community Coordination against the key performance indicators was positive.

During discussion, following the presentation of the report, we noted the following:

- The Community Coordinators were appointed on two year contracts, the time limited basis allowed Officers and Members to fully evaluate the impact.
- A Member raised a query why there was no mention of safeguarding adults in the report. The Policy and Performance Manager confirmed that in terms of the Improvement Objective, it covered the whole range. A report card was available for information regarding the safeguarding of vulnerable adults.
- The Chairman agreed that safeguarding was not solely about Children and Young People and would appreciate more explicit information about safeguarding adults, including vulnerable adults.
- A Member queried how we could ensure people were receiving the correct care when in private care. The Head of Adult Services informed the Committee that one direction we were taking was to enable, empower and provide information on what was possible. We were also told that Adult Services were trying to raise awareness to ensure safeguarding.
- The Chairman expressed that he was pleased to hear of the success of the Community Coordination pilot scheme, but was disappointed that they were not evenly distributed across the County.
- It was noted that on page 8 of the report that the actual figure for 2014-2015 should state 2014 to date.
- The Committee were informed that paragraphs were in the report in error but were relevant to the meeting. Members would be receiving information regarding maintaining improvements with reduced budgets. A discussion would be required in terms of targets changing throughout the year. The Adults Select Committee would not see as many changes as in Children and Young People Select.
- The Committee were asked to note that a performance indicator was amended on page 8 of the report, the number of adults in residential care, from 230 to 227 for 2014/2015.
- The Chairman requested evidence on how other authorities were performing and if they were showing progress we could learn from.

The Committee noted the report.

**CSSIW ANNUAL REVIEW AND EVALUATION OF PERFORMANCE 2013/2014**

7. The Chairman welcomed Margaret Rooney and Ann Ferris from CSSIW who were presenting a report on the Annual Review and Evaluation of Performance 2013/2014,

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for which Members of the Children and Young People Select Committee were invited for scrutiny purposes.

The report provided information on the areas of progress and areas for improvement in Social Services for Monmouthshire, for the year 2013-2014. The report had been formed through evidence supplied to CSSIW, as well as evidence gathered through inspections, reviews and investigations.

Following the report, the Committee noted the following points:

- A Member queried how the children's mental health service could be improved, as there could be many hidden cases in this area. In response we heard it was important for Health to ensure the appropriate services were in place. The Chief Officer for Social Care and Health informed the Committee that he was delighted to see the issue raised in the report, which was not seen as a criticism of the Authority but a criticism across Wales. In Monmouthshire we experienced a difficulty in getting the correct support in place for children.
- It was questioned that the feedback was received late, so was therefore not as useful to current inspections. The report didn't indicate the improvements made in staff restructuring.
- It was agreed that the representatives from CSSIW would come to scrutiny meetings more regularly to present findings on an ongoing basis.
- The Chief Officer for Social Care and Health stated that the statutory visits figures were unacceptable but had improved dramatically. Up to date information could be accessed via The Hub.
- The Chairman suggested that there could be a better way of receiving the reports, as it was felt to be repetitive. If there was better access to real time information we should look at that further.
- A Member on the Fostering Panel commended the transformation in the Children's Services, due in part to a new Head of Children's Services. It was felt that good news should be publicised.

The Committee resolved to accept the report, but noted that we would look into improved ways in handling important external reports and dealing with real time information..

**OBA SCORECARD FOR SAFEGUARDING AND PROTECTION OF VULNERABLE ADULTS**

8. We received a report, for information, on the OBA Scorecard for Safeguarding and Protection of Vulnerable Adults. The purpose of the report was to provide Members with a report card that looked at changes made to the way in which vulnerable adults were safeguarded.

Members were recommended to use the report to scrutinise whether services were being delivered in line with expectations and were contributing to the agreed outcomes.

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Members were invited to ask questions. The following points were noted:

- It was felt that being a centralised model and the consistency in approach was helpful.
- On reported performance last year, 81.2% was below the Wales average. This may have been due to recording and we could expect to see an improvement on this in the next report.
- In regards to Provider Performance Issues there were a number of escalating concerns, and which would be continued to be reported as the scorecard developed.
- The Chairman was pleased to note that Officers were aware of issues and would address them in future meetings if necessary.

The Chairman thanked Officers for the report and resolved to note the content.

**ADULTS SELECT COMMITTEE WORK PROGRAMME**

9. We received the Adults Select Committee Work Programme for forthcoming meetings.

**DATE AND TIME OF NEXT MEETING**

10. We noted the following dates for the Adults Select Committee Meeting would be:
  - Budget Scrutinising - Wednesday 17<sup>th</sup> December 2014
  - Risk Management – Tuesday 13<sup>th</sup> January 2015
  - ABHB – Tuesday 17<sup>th</sup> February 2015

**The meeting ended at 12.50pm**